

CONSULTATION SUMMARY

Case reference number(s)

2018/5797/P

Case Officer:

Alyce Keen

Application Address:

125 Camden High Street

London

NW1 7JR

Proposal(s)

Shopfront replacement including 1x ATM to bank (Class A2).

Representations

Consultations:	No. notified	0	No. of responses	1	No. of objections	0
					No of comments	1
					No of support	0

Summary of representations	<p>The Camden Town Conservation Area Advisory Committee (CAAC) submitted comments in response to the proposed scheme, summarised below:</p> <ul style="list-style-type: none"> The head-channel of the new Nationwide shop-front should be carried across over the replaced Snappy Snaps frontage for continuity and human scale. The ATM should be moved further from the entrance for Bedford House as the dark recessed space of this entrance presents a potential crime risk. <p><u>Officers Response:</u></p> <p><i>Officers acknowledge the head-channel does not continue across the replaced Snappy Snaps shop frontage. However, the new fascia is carried across the replaced Snappy Snaps frontage, which officers are of the view</i></p>
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provides substantial continuity.

The re-location of the ATM has been raised with the agents. However, the new internal layout and adjacencies have been developed to ensure best open views in to the unit, most logical customer journey, security as well as staff and society member safety.

The design includes a concealed and secure maintenance area for the ATM's. This greatly reduces the ability to observe or anticipate when staff are servicing the machines and greatly reduces the need to move quantities of money around the building by keeping similar functions in well-defined areas.

To retain the machine in its current location would require either leaving it outside the secure area and in full view when serviced or doubling the size of the secure area and reducing further the extent of open plan floor and open views through the shop. The ATM cannot be placed centrally due to the need to retain some structure where the two units are now opened in to one.

To flip the whole design so the ATM is on the left (viewed externally) rather than the right, would require the counters adjacency to also move and would not flow with the concept design and would not be the most ergonomic use of the space available. There are a number of drain service covers in the expanded unit and these would be exposed within the main customer area if we switch the entrance and the ATM. As currently designed, these existing service covers are concealed from the public, but accessible to maintenance staff.

Camden's Designing Out Crime Officer is satisfied that all security points have been addressed, to ensure day-to-day problems will be reduced.

Recommendation:-

Grant planning permission