

Date: 17 December 2018  
Our reference: 1321379  
Email: payforwater@camden.gov.uk



**Supporting Communities**  
Directorate  
London Borough of Camden  
Town Hall  
Judd Street  
London  
WC1H 9JE  
Phone: 020 7974 4444  
camden.gov.uk



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Mr F Post  
Pfst  
Lb Camden  
Judd Street  
LONDON  
WC1H 9JE

Dear Mr F Post

### Re: The way you pay for water is changing

The way you pay for your water will change from April next year. It is important that you know about these changes to make sure that you pay for your water correctly.

### What is changing?

You currently pay your water charges to us when you pay your rent. The council collects these charges and pays them to Thames Water.

This is changing because Thames Water now want to collect their own water charges.

From April 2019, you will no longer pay the council for your water with your rent and Thames Water will send you a separate bill for water instead.



### Why is it changing?

Thames Water have decided to end their agreement with us to collect their charges.

They have told us that they are going to collect water charges directly from you from next April.

### What does this mean for me?

The main difference is that from April next year, you will need to pay for your water in a different way. Instead of paying for it with your rent, a water bill will be sent to you by Thames Water.



**The way you pay for water is changing**

From April 2019 you will need to pay Thames Water for your water instead of paying the council with your rent.

Find out more at [camden.gov.uk/payforwater](http://camden.gov.uk/payforwater) or call 020 7974 4444.

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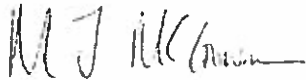
**What happens now?**

Thames Water will send you letters closer to the time about how to pay your water bills.  
There's no need for you to do anything yet.

To find out more visit **[camden.gov.uk/payforwater](https://camden.gov.uk/payforwater)**

If you have any questions please call Contact Camden on **020 7974 4444**.

Yours sincerely

A handwritten signature in black ink, appearing to read 'MJ McGowan', with a horizontal line extending from the end.

Mary McGowan

Director of Housing Management