

23/11/2018 12:12:45

Our property backs onto the yard. The new structure is only about one foot away from our back window and the tenant of our shop has complained about the loss of daylight to his premises. Both the shop and our house above have been plagued by the overpowering smell from the hot pots - the restaurant agreed to build transparent wall at the side of the covered area which has only reduced the smell by a small amount and reduced the light even more. The canopy also does not provide any sound insulation and noise from the customers and the staff moving furniture is often very loud.

Tessa Hunkin

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23/11/2018 18:19:30

My neighbours will already have made you aware of the problems this restaurant is causing so I won't labour this. I would simply like to make the point that if the application had been made at the time the restaurant opened and you had have known in advance the problems it would cause I would imagine you would have turned down the application. If I'm right then the retrospective application should be rejected.

Sandra McWilliams

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27/11/2018 08:46:05

I object to this application.

The newly installed canopy has increased footfall to the restaurant significantly. An increase in noise, waste and traffic issues have all led to a deterioration of the local environment.

Noise: large groups of young customers often congregate before and after their meal (often after 11pm) talking loudly in the street. The restaurant has repeatedly stated customers who aren't inside the restaurant are not their concern, shirking any responsibility. A restaurant without a canopy to the rear would be unable to house the same number of customers, reducing the level of noise of people coming and going.

Traffic: the additional footfall has also led to several traffic issues. Red Lion Street is now often a bottle neck due to numerous flash sports cars parked along the street. In addition, minicabs and Ubers often stop to pick up customers on the zebra crossing directly below our window with customers shouting goodbye to their friends still in the restaurant. A restaurant without a canopy to the rear, with less footfall, would reduce the amount of traffic in the street.

Waste: a vast amount of waste is also being created by the restaurant. The pavement is frequently obstructed by refuse bags which are often leaking with oil. Cigarette stubs also litter the area outside the restaurant and the entrance to our flat. A restaurant without a canopy to the rear would reduce the amount of waste produced as a result of being able to serve less customers.

We have repeatedly challenged the restaurant directly about the noise and waste. Unfortunately the owner is unwilling to accept any responsibility.

Thomas Stewart

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