

**fatra**

# Product Guarantee

Certificate No.

Property Address

Product

Installer

**Fatra UK Limited**

## 20 YEAR GUARANTEE FOR THE FATRA RANGE OF WATERPROOFING PRODUCTS

*Fatra UK Ltd guarantee that if, within the period of this guarantee, the Fatra roofing product referenced above proves to be defective by reason of manufacture, we undertake to provide material to rectify the fault free of charge and ensure repairs are made without cost subject to the following conditions:*

1. The installation has been carried out by a Fatra trained and approved installer
2. The installation has been subject to inspection by a Fatra Field Services Technician
3. The guarantee period commences following the date of the final inspection carried out by a Fatra Field Services Technician
4. The Fatra waterproofing product has been installed in accordance with Fatra approved details, guidelines and recommendations
5. The guarantee will not be extended by any subsequent repairs
6. The customer taking all reasonable measures to maintain the roof in a serviceable condition
7. The guarantee shall be in respect of the service life of the Fatra waterproofing product in relation to the effect of normal weather conditions. It shall not apply if damaged by any other means including, but not limited to, subsidence, vandalism or tampering of any kind or excessive foot traffic over areas not previously designed or stated by the customer to be used for this purpose
8. Fatra UK Ltd must be given the opportunity to inspect the reported defect and be given free safe access, including where necessary scaffold edge protection, to Fatra UK Ltd, its installers and employees during normal business hours
9. In the event of any defect this must be reported, in writing, within the guarantee period to Fatra UK Ltd
10. Excludes consequential loss
11. The invoice is paid in full
12. This guarantee applies to the legal owners and their successors



S R Thorn  
Managing Director  
Fatra UK Ltd