

1. In the event that crime or serious disorder is, or appears to have been, committed on the premises, the management will immediately ensure that:
 - (a) The police and, where appropriate, the London Ambulance Service, are called immediately;
 - (b) As far as is safe and reasonable practicable, all measures will be taken to apprehend any identified suspects pending the arrival of the police;
 - (c) As far as is safe and reasonable practicable, all measures will be taken to preserve any identified crime scene pending the arrival of the police;
 - (d) Any and all appropriate measures are taken to fully protect the safety of all persons present on the premises at all times during operating hours.

2. An incident log shall be kept at the premises, and made available on request to the police or an authorised officer, which will record:
 - (a) Any and all allegations of crime or disorder reported at the venue
 - (b) Any and all complaints received by any party
 - (c) Any faults in the CCTV system
 - (d) Any visit by a relevant authority or emergency service
 - (e) Any and all ejections of patrons
 - (f) Any and all seizures of drugs or offensive weapons
 - (g) Any refusal of the sale of alcohol.

3. A temporary CCTV system in place at the premises at locations agreed with the Police licensing team.

4. The CCTV shall; said system will comply with the following criteria
 - (a) The licensee will ensure that the system is checked every two weeks to ensure that the system is working properly and that the date and time are correct.
 - (b) A record of these checks, showing the date and name of the person checking, will be kept and made available to the police or other authorised officer on request;
 - (c) The Police will be informed if the system will not be operating at any event and for any reason;
 - (d) The system will record in real time and recordings will be date and time stamped;
 - (e) At all times during operating hours, there will be at least 1 member of staff on the premises who can operate the system sufficiently to allow Police or authorised Council officers to view footage on request.
 - (f) Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act 1998) within 24 hours of any request.

5. The premises will employ a proof of age policy, Challenge 25, and all staff engaged in the sale of alcohol will be fully trained in its content. Only approved forms of photographic ID (ie passport or UK driving licence) will be accepted.
6. To manage the noise from this event we are proposing the following measures are undertaken before and during the event:
 - Detailed noise modelling is undertaken during the design and planning stage to highlight any improvements to site layout or sound system design before final plans are complete and build commences.
 - Sound propagation tests are carried out on the day before the event opens to take noise measurements at the nearest noise sensitive premises and calculate maximum on-site sound levels to minimise any disturbance to local residents.
 - Install continuous noise monitoring systems on each stage so that the sound engineers can monitor the sound levels and not exceed the calculated maximum noise levels on-site.
 - Undertake regular off-site noise monitoring throughout the event to ensure that noise levels are still within an agreed sound level to not cause a disturbance. The regularity of these will be agreed with Camden Council.
 - Provide a local residents hotline so that any complaints (including noise) can be registered quickly and easily with the festival management with a view to rectifying them as quickly as possible.
 - Carry out noise complaint investigations by attending the affected area to take
 - Site lighting shall be directed away from residential properties.
 - Develop a Dispersal Policy to control noise coming from the venue, including people noise, and to control noise from customers either congregating outside or leaving the area.
7. The Noise Management and Dispersal Policy shall be agreed with the Council's Environmental Health Team and be reviewed and revised periodically or after incidences to ensure that public nuisance is prevented from occurring.
8. The licence holder or event management for shall employ specialised event security for each licensable event; full detail of the number of SIA security, hours and roles at the event shall be specified in a separately produced crowd management plan. This plan shall be submitted to the Licensing Police and Council's Licensing Team for approval prior to event.
9. No alcohol shall be permitted to be taken from the event site.
10. A detailed Event Management Plan shall be produced which outlines all the safety and emergency procedures for the events held in the park.

11. The licence holder shall produce a risk assessment in line with the requirements of HSE Event safety (Purple Guide) and other associated best practice guides, this risk assessment including a final agreed site plan submitted to appropriate scale, shall be submitted to Council's Safety Advisory Group for approval prior to the licence taking effect.
12. All stewards and SIA registered door supervisors must be clearly identifiable when working at the venue.
13. A personal licence holder shall be on the premises at all times that alcohol is available for sale.
14. Where persons under the age of 16 are permitted at any time a lost children policy shall be in place, this policy shall be incorporated into the event management plan produced for approval at the Council Safety Advisory Group or an affiliate group of its members.
15. All persons under the age of 16 must be accompanied by a responsible adult.
16. The licence holder shall permit unrestricted access to Café Tropea at all times.