

**Ecolution Energy Services
Unit 4
Wrotham Water Farm
Sevenoaks
TN15 7SG**

Centric Close

Scope of Services – Maintenance and Monitoring

Remote Monitoring

- Installation of the appropriate remote metering and monitoring equipment as per the accepted client quote.
- Monitor the system(s) on a daily basis using the flag alarm system.
- Flag alarms are generated on the system performing at a reduction of 30% of its average generation.
- Flags will be monitored over a period of 3 days prior to escalation of issue with client and recommended corrective action.

Reactive Maintenance

- Our response time to carry out agreed Maintenance work will be 7 working days from the written agreement to proceed with the site visit to the Premises (as defined in the attached Customer Service Agreement terms and conditions). Where adverse weather prevents safe access to the Equipment or safe travel to the Premises, the response time will be delayed until such time where access and travel can be safely undertaken.
- Any planned or unplanned maintenance will be agreed in writing by the client prior to us attending site at the Premises.
- Rectify any problems associated with the PV system only.

Feed In Tariff (FIT) Management

- Set up of FIT with client's choice of energy provider.
- Submission of quarterly meter reads on behalf of client.
- Liaison with utility company.