

General enquiry form - Ref. 21240266

Customer

First Name

Catherine

Name

Hill

My enquiry is

Planning 2018/1970/P 52 Lambs Conduit Street La Fromagerie.

I acknowledge that this is an extremely late comment but having read the comments on the planning portal I want to comment as follows -

I am a very near neighbor of the premises - one of the 14 or 15 flats which back onto the back of the premises. When it opened as a walk in restaurant I looked at planning and saw that it had applied as retail with 'ticketed educational events' and that the alcohol license application explicitly states that it is 'not a walk in restaurant'. This is as I had understood things. From day one it has been a walk in restaurant. I agree a business is better than an empty site but do not agree that this allows residential neighbors to have no say in nuisance caused. Had the original application been more open about the business model we would have had a say in how it would affect our living spaces. The Residents Association do speak for me, and many of us, and I am always grateful that they protect those of us who live in close proximity to so many licensed outlets here and protect and support the unique and special trading environment too. Nuisance has been caused in the following ways by the premises - in January and February several neighbors were forced to complain of a very loud air con or kitchen extractor unit to the back of the premises which was so loud in some surrounding flats to the rear, that residents could not comfortably be at home. At least 3 neighbors made repeated good tempered visits to the premises to ask them to sort this out. The landlord, Fareborther, was also involved. I

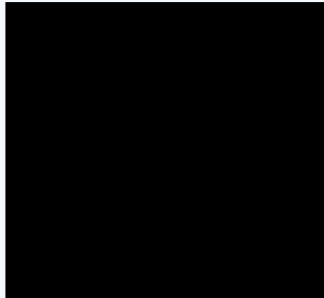
was one of these neighbors. The problem persisted for 7 or 8 weeks. I was not ever updated about how it had resolved nor received any assurances it would not happen again. Filtering out all of the other premises who cause noise through the night La Fromagerie have been responsible for an increase in noise during the night - the last 2 weeks have been standard - a bakery delivery into the shop which is usually 2.30 or 3.00 am with slamming/sliding van doors, a daily 6.00am delivery with sliding doors etc, a bottle/rubbish collection often around midnight, the sound of a loud and busy restaurant in the rear well, to the late evening, heard by 14 or 15 flats where no such noise has been present before - the back of our flats has been a refuge from what is sometimes an extremely loud environment to the front of our flats. This noise would be dealt with if the sash window at the ground floor of the premises was kept shut - it is not every night. Other nuisance would be eradicated if deliveries and services were required to be limited to normal business hours. I have been woken by La Fromagerie activities several times a week in the dead of night. I am woken by other premises too and the cumulative effect is becoming very difficult to live with. Thank you for considering this comment.

I would like to be contacted by

Email

Phone

Address



Please upload supporting documents

No files attached

About this form*Issued by*

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