



You recently requested personal assistance from our on-line Support Centre. Below is a summary of your request and our response. Thank you for allowing us to be of service to you. *Please do not respond to this E-mail as it will return to a mailbox that is not monitored.*

To access your question from our support site, [Click here](#)

Subject

Request to cut back overhanging tree- rear of Savernake Road-

Response By E-mail (Paul Lennon) (27/10/2015 01.26 PM)

Dear Mrs Casali

I am emailing you following an inspection by our maintenance team in relation to the your request to cut back the tree at the rear of your property.

The maintenance team have advised that the tree is healthy and safe and have given you permission to trim back any over hanging branches to the boundary wall.

If you have any further questions or concerns please do not hesitate to contact the helpline [REDACTED]

Yours sincerely

Paul Lennon
Community Relations

Auto-Response By (Administrator) (05/05/2015 10.35 AM)