
From: Edie Raff [REDACTED]
Sent: 16 April 2018 09:07
To: Sheehy, John
Cc: Diver, John
Subject: Fwd: Cooking Smells from Deliveroo Vents

Dear
John,

I
know I wrote you last week about the cooking smells from Deliveroo. And I am writing now to say I
have noticed the smells again.

It definitely depends on how warm it is and of course the wind direction - and if it is warm enough
for me to want to open my windows. But this past Saturday I again had the unpleasant experience
of opening my door on to my terrace that is on the car park side of Cresta Houses and being hit in
the face with exotic cooking smells.

I believe a tenant in flat 18 has written to you. But I think you should know that except for 3
residents at Cresta House - all the rest are tenants ([REDACTED]) who I believe I
can say with assurity - have never in my 20 years living here ever complained or shall I say -
dared - to complain about anything. So my guess is that they are grinning and bearing it rather
than writing in.

I think the residents of Dobson Close do not get the full brunt of the smells because the vents are
higher than their windows.

I
'll say again: I
am sure that it is not acceptable that we are forced to smell all the meals that
Deliveroo prepare from noon til midnight seven days a week. They have taken away our fresh air
and substituted it for the smells generated by 9 kitchens, each cooking foods with their own
particular smell.

This cannot be right and I trust the Council will be taking this newly arising (warm weather) further
ruination by Deliveroo of the amenity of local residents.

Kind regards

Edie