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**From:** [REDACTED]  
**Sent:** 16 April 2018 09:56  
**To:** Sheehy, John; Diver, John  
**Cc:** Edie Raff  
**Subject:** Re: Cooking Smells from Deliveroo Vents

Dear John,

Hope you are well, and just a short introduction. My name is Felix Ko and I live in Flat 19 Cresta House.

I totally agree with Edie's concerns and observations. I would like to add that whilst such fumes are colourless, I am worried that they may carry health hazardous elements, such as high levels of carbon dioxide and other impurities.

Deliveroo's intention to turn this site into a large scale "cooking factory" should be stopped, as they seem to show no concerns to health and well-being of residents of the Swiss Cottage neighbourhood.

Kind regards,

Felix Ko  
[REDACTED]

On Mon, Apr 16, 2018 at 9:07 AM, Edie Raff [REDACTED]

Dear  
John,

I know I wrote you last week about the cooking smells from Deliveroo. And I am writing now to say I have noticed the smells again.

It definitely depends on how warm it is and of course the wind direction - and if it is warm enough for me to want to open my windows. But this past Saturday I again had the unpleasant experience of opening my door on to my terrace that is on the car park side of Cresta Houses and being hit in the face with exotic cooking smells.

I believe a tenant in flat 18 has written to you. But I think you should know that except for 3 residents at Cresta House - all the rest are tenants (mostly from Japan or China) who I believe I can say with assurity - have never in my 20 years living here ever complained or shall I say - dared - to complain about anything. So my guess is that they are grinning and bearing it rather than writing in.

I think the residents of Dobson Close do not get the full brunt of the smells because the vents are higher than their windows.

I  
'll say again: I am sure that it is not acceptable that we are forced to smell all the meals that Deliveroo prepare from noon til midnight seven days a week. They have taken away our fresh air and substituted it for the smells generated by 9 kitchens, each cooking foods with their own particular smell.

This cannot be right and I trust the Council will be taking this newly arising (warm weather) further ruination by Deliveroo of the amenity of local residents.

Kind regards

Edie