

Create Consulting Engineers Ltd 15Princes Street NORWICH NR3 1AF

Search address supplied Bransdale Close

West End Lane

London NW6 4QJ

Your reference P16-1126

Our reference ALS/ALS Standard/2016\_3397787

Search date 24 August 2016

You are now able to order your Asset Location Search requests online by visiting

www.thamacwatar.prapartycaarchac.co.uk





Search address supplied: Bransdale Close, West End Lane, London, NW6 4QJ

Dear Sir / Madam

An Asset Location Search is recommended when undertaking a site development. It is essential to obtain information on the size and location of clean water and sewerage assets to safeguard against expensive damage and allow cost-effective service design.

The following records were searched in compiling this report: - the map of public sewers & the map of waterworks. Thames Water Utilities Ltd (TWUL) holds all of these.

This searchprovides maps showing the position, size of Thames Water assets close to the proposed development and also manhole cover and invert levels, where available.

Please note that none of the charges made for this report relate to the provision of Ordnance Survey mapping information. The replies contained in this letter are given following inspection of the public service records available to this company. No responsibility can be accepted for any error or omission in the replies.

You should be aware that the information contained on these plans is current only on the day that the plans are issued. The plans should only be used for the duration of the work that is being carried out at the present time. Under no circumstances should this data be copied or transmitted to parties other than those for whom the current work is being carried out.

Thames Water do update these service plans on a regular basis and failure to observe the above conditions could lead to damage arising to new or diverted services at a later date.

# **Contact Us**

If you have any further queries regarding this enquiry please feel free to contact a member of the team on 0845 070 9148, or use the address below:

Thames Water Utilities Ltd Property Searches PO Box 3189 Slough SL1 4WW

Email: searches@thameswater.co.uk

Web: www.thameswater-propertysearches.co.uk



# **Waste Water Services**

Please provide a copy extract from the public sewer map.

Enclosed is a map showing the approximate lines of our sewers. Our plans do not show sewer connections from individual properties or any sewers not owned by Thames Water unless specifically annotated otherwise. Records such as "private" pipework are in some cases available from the Building Control Department of the relevant Local Authority.

Where the Local Authority does not hold such plans it might be advisable to consult the property deeds for the site or contact neighbouring landowners.

This report relates only to sewerage apparatus of Thames Water Utilities Ltd, it does not disclose details of cables and or communications equipment that may be running through or around such apparatus.

The sewer level information contained in this response represents all of the level data available in our existing records. Should you require any further Information, please refer to the relevant section within the 'Further Contacts' page found later in this document.

# For your guidance:

- The Company is not generally responsible for rivers, watercourses, ponds, culverts
  or highway drains. If any of these are shown on the copy extract they are shown for
  information only.
- Any private sewers or lateral drains which are indicated on the extract of the public sewer map as being subject to an agreement under Section 104 of the Water Industry Act 1991 are not an 'as constructed' record. It is recommended these details be checked with the developer.

# **Clean Water Services**

Please provide a copy extract from the public water main map.

Enclosed is a map showing the approximate positions of our water mains and associated apparatus. Please note that records are not kept of the positions of individual domestic supplies.

For your information, there will be a pressure of at least 10m head at the outside stop valve. If you would like to know the static pressure, please contact our Customer Centre on 0800 316 9800. The Customer Centre can also arrange for a full flow and



pressure test to be carried out for a fee.

# For your guidance:

- Assets other than vested water mains may be shown on the plan, for information only.
- If an extract of the public water main record is enclosed, this will show known public
  water mains in the vicinity of the property. It should be possible to estimate the
  likely length and route of any private water supply pipe connecting the property to
  the public water network.

# **Payment for this Search**

A charge will be added to your suppliers account.



# **Further contacts:**

# **Waste Water queries**

Should you require verification of the invert levels of public sewers, by site measurement, you will need to approach the relevant Thames Water Area Network Office for permission to lift the appropriate covers. This permission will usually involve you completing a TWOSA form. For further information please contact our Customer Centre on Tel: 0845 920 0800. Alternatively, a survey can be arranged, for a fee, through our Customer Centre on the above number.

If you have any questions regarding sewer connections, budget estimates, diversions, building over issues or any other questions regarding operational issues please direct them to our service desk. Which can be contacted by writing to:

Developer Services (Waste Water) Thames Water Clearwater Court Vastern Road Reading RG1 8DB

Tel: 0845 850 2777

Email: developer.services@thameswater.co.uk

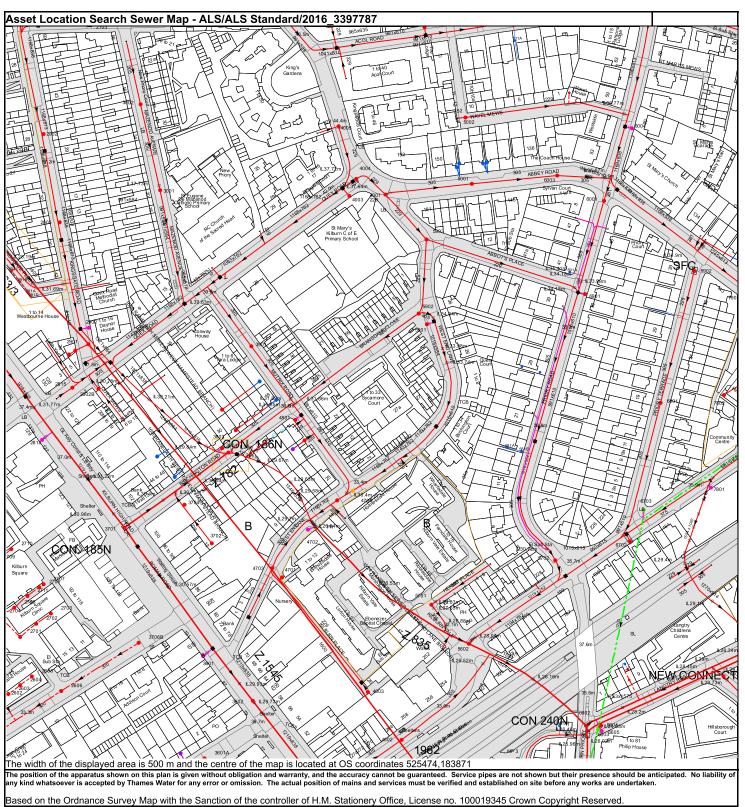
# **Clean Water queries**

Should you require any advice concerning clean water operational issues or clean water connections, please contact:

Developer Services (Clean Water) Thames Water Clearwater Court Vastern Road Reading RG1 8DB

Tel: 0845 850 2777

Email: developer.services@thameswater.co.uk



Manhole Reference	Manhole Cover Level	Manhole Invert Level
4602	34.34	30.72
6605 6603	34.67 34.66	31.04 22.79
661A	n/a	n/a
6604	34.66	26.48
6602	34.96	n/a
661D	n/a	n/a
7604 661B	34.06 n/a	n/a n/a
661C	n/a	n/a
5602	32.55	26.45
5701	32.53	27.65
5702	35.75	29.18
6702 6703	35.51 35.7	31.45 n/a
7801	36.03	32.37
581B	n/a	n/a
581A	n/a	n/a
6801	36.62	32.66
7802 581D	36.8 n/a	34.48 n/a
581C	n/a	n/a
5901	n/a	n/a
5902	38.91	35.03
6901	n/a	n/a
691A 6902	n/a 38.55	n/a 34.35
5902 5903	38.55 40.41	34.35 37.27
6001	39.34	35.05
4001	n/a	38.82
5001	40.67	37.9
6003	40.11	n/a
50BD 50BC	n/a n/a	n/a n/a
50BB	n/a	n/a
50BA	n/a	n/a
6004	n/a	n/a
5002	41.76	40.42
601A 511A	n/a n/a	n/a n/a
5101	n/a	n/a
3601A	35.56	31.88
3602	36.73	n/a
4603	34.62	33.56
2901 2902	37.55 n/a	27.93 n/a
2802B	37.01	33.99
3701	37.05	30.92
38DE	n/a	n/a
38DI	n/a	n/a
3704 3702	36.04 36.34	33.97 33.41
3802	n/a	n/a
38DD	n/a	n/a
3801	35.83	29.71
38DJ	n/a	n/a
381B 3901	n/a n/a	n/a n/a
381A	n/a	n/a
38DB	n/a	n/a
481A	n/a	n/a
4703   4817	33.77	31.55 n/a
480F	n/a n/a	n/a n/a
4818	n/a	n/a
4701	33.83	n/a
4819	n/a	n/a
4801 4820	n/a n/a	n/a n/a
4702	n/a  n/a	n/a n/a
4704	n/a	n/a
291D	n/a	n/a
291A	n/a	n/a
291B	n/a	n/a
291C 2905	n/a 37.32	n/a n/a
4003	n/a	n/a
3001	42.23	37.37
4004	42.32	39.15
2002	37.19 44.05	n/a 41.61
4005 3002	44.05 43.07	41.61 38.56
2710	36.59	35.45
2705	n/a	n/a
2711	n/a	n/a
2706	n/a	n/a
2818 2707	37.08 n/a	n/a n/a
2816	n/a n/a	n/a n/a
2815	n/a	n/a
2817	n/a	n/a

Manhole Reference	Manhole Cover Level	Manhole Invert Level	
2603	n/a	n/a	
2701	n/a	n/a	
2604	n/a	n/a	
2605	n/a	n/a	
2702	n/a	n/a	
2703	n/a	n/a	
2606	34.33	31.08	
3706B	36.48	33.71	
361A	n/a	n/a	
3601	n/a	n/a	

The position of the apparatus shown on this plan is given without obligation and warranty, and the accuracy cannot be guaranteed. Service pipes are not shown but their presence should be anticipated. No liability of any kind whatsoever is accepted by Thames Water for any error or omission. The actual position of mains and services must be verified and established on site before any works are undertaken.



# Public Sewer Types (Operated & Maintained by Thames Water) ---- Foul: A sewer designed to convey waste water from domestic and industrial sources to a treatment works. Surface Water: A sewer designed to convey surface water (e.g. rain water from roofs, yards and car parks) to rivers or watercourses. Combined: A sewer designed to convey both waste water and surface water from domestic and industrial sources to a treatment works. Trunk Surface Water Trunk Foul Storm Relief Trunk Combined P P Vent Pipe Bio-solids (Sludge) Proposed Thames Surface Proposed Thames Water Foul Sewer ----- Foul Rising Main Gallery ----- Surface Water Rising Combined Rising Main Proposed Thames Water Rising Main Sludge Rising Main

# **Sewer Fittings**

A feature in a sewer that does not affect the flow in the pipe. Example: a vent is a fitting as the function of a vent is to release excess gas.

Air Valve

Fitting

Σ Meter 0 Vent Column

# **Operational Controls**

A feature in a sewer that changes or diverts the flow in the sewer. Example: A hydrobrake limits the flow passing downstream.

Control Valve Drop Pipe 1 8 Ancillary Weir

## **End Items**

\-/

**A** 

End symbols appear at the start or end of a sewer pipe. Examples: an Undefined End at the start of a sewer indicates that Thames Water has no knowledge of the position of the sewer upstream of that symbol, Outfall on a surface water sewer indicates that the pipe discharges into a stream or river.

Outfall Undefined End Inlet

----- Vacuum

## Notes:

- 1) All levels associated with the plans are to Ordnance Datum Newlyn.
- 2) All measurements on the plans are metric.
- ) Arrows (on gravity fed sewers) or flecks (on rising mains) indicate direction of flow.
- 4) Most private pipes are not shown on our plans, as in the past, this information has not been recorded.
- 5) 'na' or '0' on a manhole level indicates that data is unavailable

6) The text appearing alongside a sewer line indicates the internal diameter of the pipe in milimetres. Text next to a manhole indicates the manhole reference number and should not be taken as a measurement. If you are unsure about any text or symbology present on the plan, please contact a member of Property Insight on 0845 070 9148.

# Other Symbols

Symbols used on maps which do not fall under other general categories

Public/Private Pumping Station

Change of characteristic indicator (C.O.C.I.)

Invert Level

<1 Summit

Lines denoting areas of underground surveys, etc.

Agreement

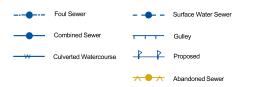
/// Operational Site

Chamber Chamber

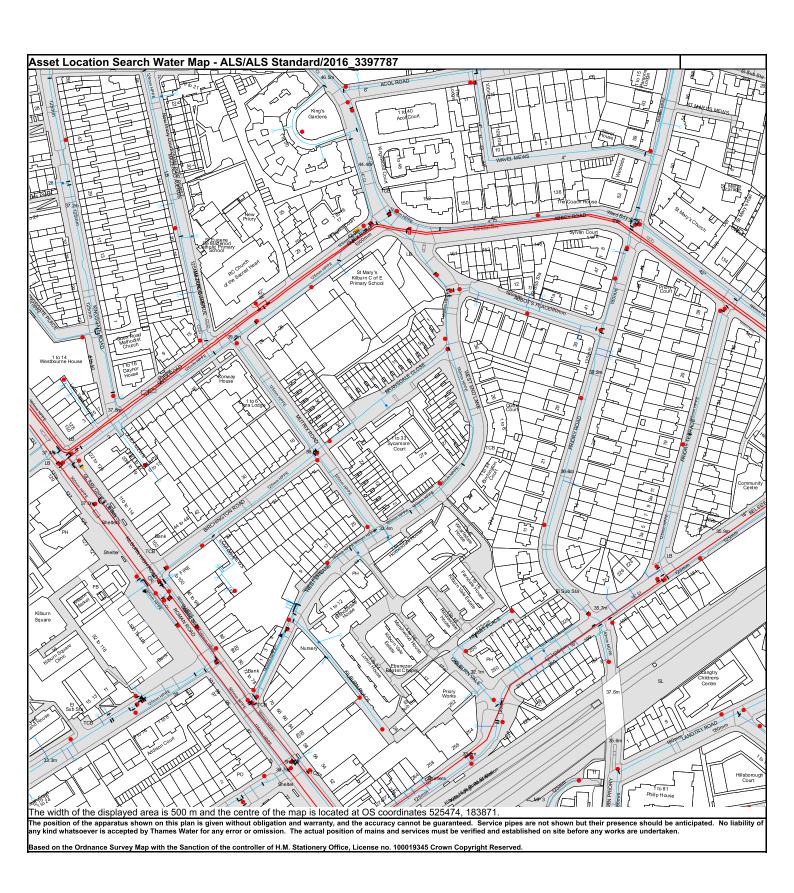
Tunnel

Conduit Bridge

# Other Sewer Types (Not Operated or Maintained by Thames Water)



Thames Water Utilities Ltd. Property Searches. PO Box 3189. Slough SL1 4W. DX 151280 Slough 13





3" METERED

# Water Pipes (Operated & Maintained by Thames Water)

Distribution Main: The most common pipe shown on water maps.					
With few exceptions, domestic connections are only made to					
distribution mains.					

**Trunk Main:** A main carrying water from a source of supply to a treatmentplant or reservoir, or from one treatmentplant or reservoir to another. Also a main transferring water in bulk to smaller water mains used for supplying individual customers.

**Supply Main:** A supply main indicates that the water main is used as a supply for a single property or group of properties.

**Fire Main:** Where a pipe is used as a fire supply, the word FIRE will be displayed along the pipe.

Metered Pipe: A metered main indicates that the pipe in question supplies water for a single property or group of properties and that quantity of water passing through the pipe is metered even though there may be no meter symbol shown.

**Transmission Tunnel:** A very large diameter water pipe. Most tunnels are buried very deep underground. These pipes are not expected to affect the structural integrity of buildings shown on the map provided.

**Proposed Main:** A main that is still in the planning stages or in the process of being laid. More details of the proposed main and its reference number are generally included near the main.

PIPE DIAMETER	DEPTH BELOW GROUND	
Up to 300mm (12")	900mm (3')	
300mm - 600mm (12" - 24")	1100mm (3' 8")	
600mm and bigger (24" plus)	1200mm (4')	

## **Operational Sites** Valves General PurposeValve Booster Station Other Pressure ControlValve Other (Proposed) X Customer Valve Pumping Station Service Reservoir **Hydrants** $\oplus$ Shaft Inspection • Single Hydrant **—** Treatment Works Meters Unknown **-**Meter A Water Tower **End Items** Other Symbols Symbol indicating what happens at the end of L a water main. \_\_\_\_\_ Data Logger Blank Flange Capped End — Emptying Pit 0 Undefined End - Manifold Customer Supply Fire Supply

Other Water Pipes (Not Operated or Maintained by Thames Water)

Other Water Company Main: Occasionally other water company water pipes may overlap the border of our clean water coverage area. These mains are denoted in purple and in most cases have the owner of the pipe displayed along them.

Private Main: Indiates that the water main in question is not owned by Thames Water. These mains normally have text associated with them indicating the diameter and owner of the pipe.

# **Terms and Conditions**

All sales are made in accordance with Thames Water Utilities Limited (TWUL) standard terms and conditions unless previously agreed in writing.

- 1. All goods remain in the property of Thames Water Utilities Ltd until full payment is received.
- 2. Provision of service will be in accordance with all legal requirements and published TWUL policies.
- 3. All invoices are strictly due for payment 14 days from due date of the invoice. Any other terms must be accepted/agreed in writing prior to provision of goods or service, or will be held to be invalid.
- Thames Water does not accept post-dated cheques-any cheques received will be processed for payment on date of receipt.
- 5. In case of dispute TWUL's terms and conditions shall apply.
- 6. Penalty interest may be invoked by TWUL in the event of unjustifiable payment delay. Interest charges will be in line with UK Statute Law 'The Late Payment of Commercial Debts (Interest) Act 1998'
- 7. Interest will be charged in line with current Court Interest Charges, if legal action is taken.
- 8. A charge may be made at the discretion of the company for increased administration costs.

A copy of Thames Water's standard terms and conditions are available from the Commercial Billing Team (cashoperations@thameswater.co.uk).

We publish several Codes of Practice including a guaranteed standards scheme. You can obtain copies of these leaflets by calling us on 0800 316 9800

If you are unhappy with our service you can speak to your original goods or customer service provider. If you are not satisfied with the response, your complaint will be reviewed by the Customer Services Director. You can write to him at: Thames Water Utilities Ltd. PO Box 492, Swindon, SN38 8TU.

If the Goods or Services covered by this invoice falls under the regulation of the 1991 Water Industry Act, and you remain dissatisfied you can refer your complaint to Consumer Council for Water on 0121 345 1000 or write to them at Consumer Council for Water, 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

# Ways to pay your bill

Credit Card	BACS Payment	Telephone Banking	Cheque
Call <b>0845 070 9148</b> quoting your invoice number starting CBA or ADS.	Account number 90478703 Sort code 60-00-01 A remittance advice must be sent to: Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW. or email ps.billing@thameswater. co.uk	By calling your bank and quoting: Account number 90478703 Sort code 60-00-01 and your invoice number	Made payable to 'Thames Water Utilities Ltd' Write your Thames Water account number on the back. Send to: Thames Water Utilities Ltd., PO Box 3189, Slough SL1 4WW or by DX to 151280 Slough 13

Thames Water Utilities Ltd Registered in England & Wales No. 2366661 Registered Office Clearwater Court, Vastern Rd, Reading, Berks, RG1 8DB.



# **Search Code**

# IMPORTANT CONSUMER PROTECTION INFORMATION

This search has been produced by Thames Water Property Searches, Clearwater Court, Vastern Road, Reading RG1 8DB, which is registered with the Property Codes Compliance Board (PCCB) as a subscriber to the Search Code. The PCCB independently monitors how registered search firms maintain compliance with the Code.

# The Search Code:

- provides protection for homebuyers, sellers, estate agents, conveyancers and mortgage lenders who
  rely on the information included in property search reports undertaken by subscribers on residential
  and commercial property within the United Kingdom
- sets out minimum standards which firms compiling and selling search reports have to meet
- promotes the best practise and quality standards within the industry for the benefit of consumers and property professionals
- enables consumers and property professionals to have confidence in firms which subscribe to the code, their products and services.

By giving you this information, the search firm is confirming that they keep to the principles of the Code. This provides important protection for you.

# The Code's core principles

Firms which subscribe to the Search Code will:

- display the Search Code logo prominently on their search reports
- act with integrity and carry out work with due skill, care and diligence
- at all times maintain adequate and appropriate insurance to protect consumers
- conduct business in an honest, fair and professional manner
- handle complaints speedily and fairly
- ensure that products and services comply with industry registration rules and standards and relevant laws
- monitor their compliance with the Code

# Complaints

If you have a query or complaint about your search, you should raise it directly with the search firm, and if appropriate ask for any complaint to be considered under their formal internal complaints procedure. If you remain dissatisfied with the firm's final response, after your complaint has been formally considered, or if the firm has exceeded the response timescales, you may refer your complaint for consideration under The Property Ombudsman scheme (TPOs). The Ombudsman can award compensation of up to £5,000 to you if he finds that you have suffered actual loss as a result of your search provider failing to keep to the Code.

Please note that all queries or complaints regarding your search should be directed to your search provider in the first instance, not to TPOs or to the PCCB.

# **TPOs Contact Details**

The Property Ombudsman scheme Milford House 43-55 Milford Street Salisbury Wiltshire SP1 2BP

Tel: 01722 333306 Fax: 01722 332296 Email: admin@tpos.co.uk

You can get more information about the PCCB from www.propertycodes.org.uk

PLEASE ASK YOUR SEARCH PROVIDER IF YOU WOULD LIKE A COPY OF THE SEARCH CODE