

Job Profile Information: Senior Occupational Therapist

This supplementary information for Senior Occupational Therapist is for guidance and must be used in conjunction with the Job Capsule for Social Care Job Level 4 Zone 1

Camden Way Category 4

It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee's contract of employment.

Role Purpose:

- To provide specialist occupational therapy services, including mobility clinics and risk assessments, formulating associated policies and guidance to support the transport services provided by Camden Accessible Travel Solutions.
- To lead the design and implementation of best practice in transport assessments and to compile reports and presentations to a diverse range of stakeholders as required.
- To undertake a range of risk assessments for disabled adults and children travelling via Camden's in-house transport or via procured services, e.g. the Taxi and Attendant framework, Travel Training.
- To work closely with Day Centres, Schools, Health Care Practitioners and Social Workers, Service users and their family or carers to ensure the safe transit of all passengers.
- To ensure that OT interventions are responsive, clearly documented and include evidence of robust decision making that can be justified in appeal processes.
- To be responsible for oversight of relevant national developments and their local application, including revising local policies and procedures and delivering related Staff and Member training.
- The post holder will develop and deliver bespoke training for non-health care practitioners, e.g. Transport Assessment Officers, Customer Service Planners, Passenger Assistants, Drivers and Councillors.
- To manage and oversee the work of Occupational Therapists engaged in Mobility Assessments through contracts provided to the Council, ensuring adherence to Camden's Policies and procedures, adherence to HCPC regulations.
- To undertake assessment, training and compilation of reports for applicants for the ScootAbility (mobility vehicle loan) scheme.
- To contribute to the safeguarding of all service users in receipt of services from CATS including undertaking investigations and presenting at Safeguarding meetings.

- To contribute to the wider OT role and function within the Supporting People Directorate by working with multidisciplinary teams and developing a collaborative approach (see Relationships below).
- Review of inter-borough relationships and integrating best practice learning within OT practice gleaned through local and professional networks.

Example outcomes or objectives that this role will deliver:

- Assessments decisions that are fair and equitably undertaken giving due regard to the needs of disabled adults and young children (from age 2 upwards)
- Assessment decisions that will enable older and disabled people to access the community, including for learning, health, employment and social interaction to reduce social isolation.
- Improved collaborative working with a range of stakeholders and [partners within and external to the Council to ensure that residents are able to access the services and facilities they wish to and that through early intervention, are able to remain independent for longer.
- A healthy community by enabling older and disabled people to make a contribution to their community by enabling access and social inclusion.
- A continuous learning environment for all staff To develop new project initiatives to improve service delivery and to maintain a value for money transport service.
- **You must have previous demonstrable experiencing of providing clinical supervision and guidance**

People Management Responsibilities:

- The lead Occupational Therapist will provide clinical support to more junior OT and have operational responsibility for the Mobility Clinic Assessment contract and provide guidance to the staff provided via the contract.
- To develop and deliver a range of training aids and workshops for staff, management, members and stakeholders as appropriate.
- To develop performance measures and to report on the performance of the Occupational Health function within the CATS service
- To provide clinical guidance to Assessment Staff in their determination of eligibility for transport schemes, including Blue Badges, Freedom Pass, Taxicard, ScootAbility and Day Centre transport.

Relationships;

There is an extensive range of regular contacts that the post holder will need to influence and negotiate with, and which includes:

- Customers, carers and other members of the public

- Managers
- Health and Social Care colleagues
- Schools and Day Centres
- Safeguarding teams
- Members
- Community/Interest groups
- External stakeholders
- All appropriate statutory and independent agencies
- Other Council departments and Other Councils and Statutory bodies, e.g. Department for Transport, General Medical Council.

Work Environment:

- The post holder will be based at York Way Depot but is required to work flexibly at other sites within and across Camden, to undertake a range of assessments to determine eligibility for transport services and concessions, this includes Mobility Clinics and assessments in the home.
- The post holder will be expected to drive a vehicle for the purpose of undertaking Scoot Ability assessments and training (determining suitability to safely drive loan mobility vehicles) across Camden and LB Islington (partners).
- The post holder will be expected to work within and across various teams and projects throughout the directorate to meet delivery targets and service standards or for personal development.

The post holder will be required to spend a considerable amount of time outside of the office environment.

Technical Knowledge and Experience:

- A relevant Occupational Therapy professional qualification (BSc or MSc)
- HCPC registered
- Hold a clean, valid Driving License.
- **Previous Paediatric experience would be an advantage OR preferable**
- Excellent knowledge and evidence of OT professional practice and emerging relevant agendas.
- An understanding of the role of transport in promoting health and independence.
- Ability to analyse and present data to illustrate trends or to support decision making.
- Experience of collecting and using evidence to make decisions based on 'what matters' to customers

- A comprehensive understanding of relevant health and social care legislation and policies and procedures and ability to apply these in practice
- Preferable experience of undertaking assessment needs from pediatrics to older people.
- Excellent communication, report writing and presentation skills.

Camden Way Five Ways of Working

In order to continue delivering for the people of Camden in the face of ever increasing financial pressure, we need to transform the way we do things. We call this the Camden Way. The Camden Way is a key part of our transformation strategy often referred to as the transformation triangle which links the Camden Plan, the Camden Way and the Financial Strategy together.

The Camden Way illustrates the approach that should underpin everything we do through five ways of working:

- **Deliver for the people of Camden**

Acts as a customer champion by challenging others to think and act in a way that links things up for our customers
 Establishes and embeds a way of working where improving the customers experience is everyone's goal.
 Is confident and capable of offering advice and support to address members concerns / requests
 Focuses on the needs of Camden's disabled people of all ages.

- **Work as one team**

Identifies and takes advantage of opportunities to deliver services collaboratively on an ongoing basis
 Encourages mutual trust and giving feedback to each other even when the message is difficult
 Enthusiastically shares information, learning and best practice with colleagues

- Promotes continuous improvement and development for self and staff.

Take pride in getting it right

Makes sure that solutions are designed to be right first time
 Focuses on data quality and ensures relevant information is accessible to others and shared appropriately with due regard to data protection and privacy.

Uses measures of success to demonstrate achieving specified outcomes

- **Find better ways**

Proactively makes changes to improve performance with a focus on best practice and most efficient use of resources

Looks for new and innovative ways of working whilst evaluating activities to determine in what way value is being added

- Works across internal and external networks to identify opportunities to deliver services effectively and efficiently

Take personal responsibility

Able to make difficult decisions and calmly tackle and confront challenging issues.

Considers the political dimensions of situations and aligns the direction of the team with corporate strategies and policies.

For further information on the Camden Way please visit by clicking [HERE](#)

<http://www.togetherwearecamden.com/pages/discover-jobs-and-careers-in-camden/working-for-camden/>

Camden Accessible Travel Solutions Service Structure

Management Team

