

FAO Oluwaseyi Enirayetan

Thank you for allowing me to comment on the above planning application.

I have the following comments to make about the proposal.

- ∞ The area in which the ATM is to be placed suffers from a high number of anti-social behaviour incidents due to its central location which is a popular tourist attraction with a busy night time economy. Camden Road itself is a main road which is extremely busy and has a number of bus routes travelling along it which run 24 hours a day. Very near to the proposed location are at least two bus stops which service a number of routes. This means the area is frequented by large amount of people throughout the day and night. Therefore with the increase in people there is always an increase in crime and also the fear of crime.
- ∞ The area itself is saturated with ATM's... around Camden Town Tube station (a very short distance away) there are eight (8). Immediately opposite the planned location outside Sainsburys there are two (2).
- ∞ All the above locations suffer from anti-social behaviour which predominately is begging and street drinking. An ATM is an easy place for a beggar to sit next to and harass users for money. It is uncomfortable for a user to approach the ATM in the first place as they have the awkwardness of feeling pressurised by the beggars presence.
- ∞ As a result of the above persistent anti-social behaviour, police are regularly called to the location to move people on or address issues arising from their presence.
- ∞ Cash point thefts are also an issue. Especially at night when the ATM's are used by people who are heavily intoxicated and are vulnerable. They are not aware of their surroundings and can become victims as they leave the ATM and this is more likely to occur at an ATM which is away from natural surveillance.
- ∞ In this day and age 'contactless' payment is on the increase and can be used on the tube and buses. Therefore the need for cash is not as imperative as it once was.
- ∞ I feel that an extra ATM in the heart of Camden Town is not beneficial to local area, residents or visitors and will in fact create more anti-social behaviour and crime.

For the above reasons I will have to object to this planning application.

If planning is granted for the above proposal then I would have to insist on the following recommendations.

2.0 Recommended Minimum Standards

2.1 – Natural Surveillance –

Good natural surveillance of the 'ATM/Payphone Pod' from immediately adjacent roads and properties is vitally important. More specifically, the 'ATM/Payphone Pod' should NOT be located in recessed alcoves, on blind corners, quiet side frontages or semi-enclosed shopping parades. Other considerations include - obstructions such as other telephone kiosks, large planters, trees, highway signs and advertising hoardings that compromise natural surveillance. The 'ATM/Payphone Pod' should not be so positioned that it can be watched by potential robbers under the guise of legitimate citizens (e.g., from a nearby bus stop; or surveillance by criminals from first floor public areas overlooking the site).

2.2 – Mirrors –

The use of surrounding mirrors / polished surfaces to improve surveillance for the ATM user is an effective measure in reducing both crime and the fear of crime (e.g., to prevent 'shoulder surfing' and compromising

the user's PIN). Mirrors should be placed at an appropriate height so as to avoid reflection of the key pad numbers.

2.3 – CCTV –

The Installation should have both Overt and Covert 24hr CCTV provided with a min 28 day storage facility. This must be dedicated to the installation and be in accordance with the data protection guidelines. Overt coverage should be designed to capture the user and surrounding area (shoulder surfers and offenders tailing victims off etc). The Covert coverage should be designed to capture and identify any ATM user therefore identifying potential offenders interfering with the installation, using stolen cards, cash claws etc.

2.4 - Street Lighting –

Improved levels of street lighting have been shown to both reduce crime and the fear of crime. The area surrounding the installation should conform to BS5489-1 the lighting source can be provided by the installation or surrounding existing light sources.
(http://www.securedbydesign.com/pdfs/110107_LightingAgainstCrime.pdf).

2.5 - Defensible space –

Ground markings (otherwise known as a 'Privacy Zone') should be employed at the front of the ATM, to indicate only one ATM user at a time may enter the space. These will usually be subject to local authority planning consent/condition.

2.6 – Bollards –

In addition to the anchoring system recommended, consideration should be given to the protecting the installation with anti-ram raid bollards, vehicle arresting systems, high-rise kerbing, raised planters, reinforced lamp posts or similar street furniture if the risk of a vehicle borne attack is likely . These will usually be subject to local authority planning authority consent or condition.

2.7 - PIN Shields -

PCI standard pin shields should be installed to prevent physical observation of the users pin code.

If yourself or the applicant requires any further assistance then I will be more than happy to help.

Kind Regards

Jim



Jim Cope
Police Constable – Design Out Crime Officer
Metropolitan Police Service
Continuous Policing Improvement Command (CPIC)
[REDACTED]
a. Ruislip Police Station, 5 The Oaks, Ruislip, HA4 7LF
W: www.met.police.uk [REDACTED]
[Facebook icon] [Twitter icon]

Consider our environment - please do not print this email unless absolutely necessary.

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for

unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

Find us at:

Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: @metpoliceuk