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**From:** Moreno viera Fatima [REDACTED]  
**Sent:** 16 November 2017 09:48  
**To:** Planning; Meynell, Charlotte  
**Subject:** RE: 2017/5421/P; Camden High Street, Pavement outside Camden Town Underground Station; 17/4492 – TFL Comments

F.A.O. / Dear Charlotte Meynell

**TfL Borough Planning Reference:** 17/4492

**Borough Reference:** 2017/5421/P

**Location:** Camden High Street, Pavement outside Camden Town Underground Station, London, NW1 8NH

**Proposal:** Installation of 1 x telephone kiosk on the pavement

Thanks for consulting TfL on the above referenced prior approval application for a phone kiosk.

TfL understands from previous discussions with the Council and statements in the application materials that this proposal for a new phone box does not form part of a deal between the Council and BT to renew the entire BT phone box estate across the borough. It is therefore not contingent on removal of more than 1 phone box in exchange for the new unit proposed, leading to an overall reduction in phone boxes in the public realm across Camden. This proposal would actually clutter the street further at a busy location popular with pedestrians, especially at weekends.

TfL is also responsible for planning and securing the operation of bus services in the capital and most other public transport. In addition it plans and operates the cycle hire scheme and Cycle Superhighways, Quietways and other cycle routes. We are concerned about impacts on these transport services and infrastructure.

The submission lacks detail such that it is difficult to assess the acceptability of kiosk in terms of siting and appearance. There is no photo montage with the site marked out nor are there drawings showing the kiosks in the context of the footway and carriageway and existing trees, street furniture, signs and so forth. Furthermore there is no indication as to the orientation of the kiosk.

TfL would expect the siting of any kiosk to comply with our Streetscape design guidelines. The covering letters submitted suggest this is the case and there is at least 3.3m clear footway width (excluding any private forecourt) and there is a minimum of 0.45m set back from the carriageway. However it is not possible to check this and nor is it clear whether any account is taken of trees, street furniture etc. On this basis TfL would object to prior approval being given on the grounds of failure to demonstrate that the siting meets safety and comfort guidance.


TfL reminds the applicant and Council that the London Plan favours decluttering and simplifying the streetscape wherever possible (see policy 6.10) and this is also prioritised in TfL Streetscape Guidance (available from <https://tfl.gov.uk/corporate/publications-and-reports/streets-toolkit>). In addition we note that all the kiosks are proposed for locations in which there are already a number of existing phone kiosks in close proximity. There has been no evidence submitted as to the need for further provision of phone kiosks over and above those which exist already. We therefore also object to the principle of siting new phone kiosks in these parts of Camden.

Please contact us for further comment should the Council be minded to approve any of the above proposals or if they are appealed.

Kind regards,

**Fatima Moreno Viera**

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