

David Peres da Costa
Senior Planning Officer
Planning and regeneration
Culture and environment directorate
London Borough of Camden
Second floor, 5 Pancras Square, London N1C 4AG

31st March 2017

Dear David,

Re: Planning Application 2015/3414/P

The purpose of this letter is to fulfil UCL's obligations under the Section 106 planning conditions to provide a quarterly report to Camden Council on the buildings out of hour's usage and complaints received.

Complaints

There has been one complaint regarding the facilities during the January / February / March 2017 quarter.

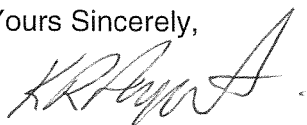
Nature of Complaint	Date	Action Taken	Feedback given
Complaint of shouting in street on Saturday morning.	06/02/2017	Identified as a member of our O&G Cleaning Staff - We have reminded all staff that this is a residential street and that they need be quiet when leaving or entering the premises.	Email sent to complainant updating findings on 13/02/2017

Out of Hours Usage

The building will be open from 0630 to 1900 Mondays to Fridays and 0700 to 1400 on Saturdays.

There has been no contractor usage of the building outside these hours during this quarter.

Yours Sincerely,



Kevin Argent BSc MRICS
Director of Estates Development
Capital Programme & Estates Strategy