

# Academic Transcript

This Academic Transcript is valid as at 29/09/2011



UNIVERSITY OF  
WEST LONDON

MISS HELENA SANTANA  
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PALMERS GREENS  
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N13 4XS

Name of Student : MISS HELENA SANTANA

University Reference : 20260736

HESA Reference : 0810800344145

Date of Birth : 15/Nov/1975

Programme of Study : Bachelor of Arts (Hons) HOSPITALITY MANAGEMENT

Awarding Institution : University of West London

Name of Institution responsible for delivering the programme : University of West London

Decision of Board : Pass (12-Sep-2011)

PHEQ Level : 6

Language of Instruction : English  
Language of Assessment : English

Professional or Statutory Body Accreditation (where applicable) : Thames Valley University

Module Code	Module Title	Grade	Mark	Credit Level	Credit Value
TH60004E	DISSERTATION - SERVICE INDUSTRIES	F	15	6	0
TH60015E	STRATEGIC HOSPITALITY MANAGEMENT	P	40	6	20
TH60034E	HOTEL PROJECT MANAGEMENT	P	40	6	20
TH60035E	GLOBAL MARKETING	P	54	6	20
TH60038E	RESORT & CASINO MANAGEMENT	P	40	6	20
TH60041E	TEMPORARY ISSUE & THE MANAGEMENT OF CHANGE	P	45	6	20
HOSSPC001E3	PRO - Progress ( 16-Sep-2010 )				
TH50034E	MANAGEMENT ACCOUNTING & DECISION MAKING	P	45	5	20
TH50037E	RESTAURANT & FOOD MANAGEMENT	P	78	5	20
TH50040E	SALES & MARKETING FOR THE	P	65	5	20
HOSSPC001E1	RR - Referred ( 17-Sep-2008 )				
TH40001E	INTRODUCTION TO TOURISM MANAGEMENT - DEGREE/HND	P	44	4	20
TH40004E	BUSINESS ENVIRONMENT OF THE	P	40	4	20
TH40007E	ROOMS OPERATIONS	P	57	4	20
TH40013E	MANAGEMENT INFORMATION	P	57	4	20
TH50026E	CORPORATE AND EVENT MANAGEMENT	P	56	5	20
TH50036E	MANAGING PEOPLE IN PRACTICE	P	45	5	20
TH50039E	ROOMS MANAGEMENT	P	52	5	20
HOSSPC001E2	( )				
TH40015E	FOOD AND BEVERAGE OPERATIONS	P	40	4	20
TH40014E	PERSONAL & PROFESSIONAL DEVELOPMENT	P	52	4	20
TH40013E	MANAGEMENT INFORMATION	F	11	4	0
TH40007E	ROOMS OPERATIONS	P	57	4	20
TH40004E	BUSINESS ENVIRONMENT OF THE	P	40	4	20
TH40001E	INTRODUCTION TO TOURISM MANAGEMENT - DEGREE/HND	P	44	4	20
HOSSPC001E1	RR - Referred ( 17-Sep-2008 )				
TH50040E	SALES & MARKETING FOR THE	P	65	5	20
TH50037E	RESTAURANT & FOOD MANAGEMENT	P	78	5	20
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TH60041E	TEMPORARY ISSUE & THE MANAGEMENT OF CHANGE	P	45	6	20
TH60038E	RESORT & CASINO MANAGEMENT	P	40	6	20
TH60035E	GLOBAL MARKETING	P	54	6	20
TH60034E	HOTEL PROJECT MANAGEMENT	P	40	6	20
TH60015E	STRATEGIC HOSPITALITY MANAGEMENT	P	40	6	20
TH60004E	DISSERTATION - SERVICE INDUSTRIES	F	15	6	0

Total Credits  
340

BACHELOR OF ARTS HOSPITALITY MANAGEMENT

Prof Kathryn Mitchell

Pro Vice-Chancellor (Academic & Student Services)

Date Issued 29/09/2011