Dear all,

Today we successfully launched new online forms for licensing applications. This can now be done simply, quickly and conveniently through the Business and Camden Account. The new online forms are easier to use, mobile responsive, up to current digital standards and captures the detail required at first point of contact. The new forms developed are as follows:

* New premises licence
* Club premises licence
* Temporary events notice
* Late temporary events notice
* Variation to a premises licence
* Minor variation to a premises licence
* Transfer of a premises licence
* New personal licence
* Changes to a premises and personal licence
* Variation of a designated premises supervisor
* Consent for a designated premises supervisor

This project was influenced by co-design and customers had a huge say on the final product. As a result, customers now have a licensing dashboard, which enables them to view the status of their application from beginning to end, receive feedback from licensing officers if further evidence is required and view previous applications made.

By integrating the new forms with our back office system, the process for applying for licences allows us to significantly reduce response times on customer enquiries. For example, temporary event applicants can now receive confirmation of successful applications after three working days via their account.

If you would like to find out further information, please visit [www.camden.gov.uk/licensing](http://www.camden.gov.uk/licensing)

Please continue to give your feedback, as with anything new we may encounter a few teething issues. If you have any suggestions or queries, please do not hesitate to contact Nicholas Mtandwa and myself directly.

Finally, thank you to everyone involved in making this project live.