

## **WEST HAMPSTEAD DAILY MARKET NOISE prevention procedure**

### **Objective**

To reduce the potential for an increase in noise levels between the hours of 6am and 10am when the market sets up and in the evenings between 7pm and 9pm when it packs down. To be aware of any activity that could cause noise. This will reduce the chances of the market causing any disturbance / nuisance to local residents.

### **Existing noise in the area**

West End lane and Iverson Road carry a significant volume of traffic during the week, with start stop at the traffic lights.

A background level of noise is associated with general street use. Our management of the market tries to ensure that noise stays at this general level rather than increasing it when the market is setting up.

### **Potential sources of noise associated with the market.**

The market area is bordered in part by residential properties To the South. So being sensitive to these between 6am and 9am is our aim.

Vehicles – Engines and radios- Up to 6 vehicles during the week will access the market between 6 am and 7am

People – talking etc. stallholders and our managers up to 10 people.

Stall equipment- Unloading from vehicles and erection of stalls. Different stall systems create different levels of noise depending on the materials they are made from and how they are loaded from stallholder's vehicles.

After setup we would expect the market to create an overall reduction in vehicle noise.

### **Controlling noise level**

We believe that noise levels can be controlled by the actions of our managers on market day. We employ a manger on each market day that is on site from 7am until the market closes. By providing the manager with clear guidelines about what are acceptable noise levels and how to keep to them it will be possible to keep noise to a minimum on the market. The manger aims to:

- Reduce noise associated with vehicles; by ensuring all vehicles turn off engines when on site, enforce a ban on car radios and using horns and a ban on engines idling

- Reduce noise associated with people: By enforcing a no shouting policy.
- GENERATOR BAN no generators will be used on site unless there is mains power failure and then only silent running generators will be permitted until mains power is restored
- A strict closure time of 8pm will be in place to ensure stalls stop trading at this time. This could be monitored by CCTV
- Reduce noise associated with stall equipment: By identifying equipment causing a problem and change the way it is handled. As this is a daily market the early morning stall structures will be left in place from the day before to avoid early morning noise.
- Report all incidents to the office so that LFM can take further action through fines or even suspension if necessary.
- The use of temporary CCTV be deployed if any noise disturbance is reported outside of market hours to confirm the report and deal with the business concerned

Checks will be carried out from time to time by the LFM head office to ensure the manager has control of the situation and that the market is operating at with a minimum level of disturbance to local residents.

### **Recording Incidents of Noise**

The manager will record any incidents that are deemed noisy or as a potential source of noise, and these will be recorded on their weekly market report and dealt with centrally. A record will be made available to the Council on request

### **Taking Action**

If noise can be identified to a particular stall or person they will be formally warned that they are causing a disturbance and unless they reduce the level of noise they will be removed from the market if they continue. They will have two warnings and then be asked to leave the market.

### **Further Controls**

The council will monitor activities as part of the planning application.

### **Past experience**

We work in a lot of residential areas without a complaint operating over 20 weekly markets, where these is a problem we address it quickly.