From: Ky Tran <

 Sent:
 27 July 2017 00:14

 To:
 Lester, Robert

Cc:

Subject:Fw: 2nd Round of Comments >> 2017/1689/P 33-34 Alfred PlaceAttachments:PLD 17 64084 Noise survey.PDF; Camden Server Error 25July2017.docx

Sorry, correction to email for Flat 03 - Heather Lloyd >> email =

Regards, Ky Tran

From: Ky Tran <

Sent: 26 July 2017 23:38 **To:** Lester, Robert

Cc: lana

lana

Subject: Fw: 2nd Round of Comments >> 2017/1689/P 33-34 Alfred Place

Dear Robert,

Please find below are the additional signature to the collective comments from the Rossetti Court residents. As you will be aware by now that due to the mismatched of the yellow notice (as per point 2 and 3 below) most of the residents weren't aware of the second round of comments.

In short, we residents of Rossetti Court are not against the new development. What we are unable to see and understand is how this new development and Camden Council work together to minimise the impact of additional pollution and noise the local residents must live with for the rest of the stay at Rossetti Court.

In total these are the

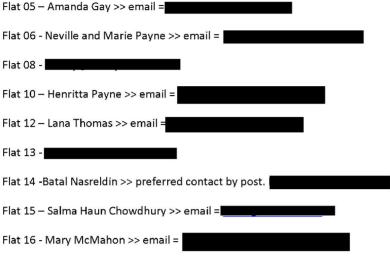
Flat 01 - Cieran Johnson >>

Flat 02 – Ky Tran >> email =

Flat 03 - Heather Lloyd >> email =

Flat 04 – Jenson Ruiz >> email =

Flat 04 – Hector Ruiz >> email =



Due to holidays and mixed up of the yellow notice, the remaining residents of Rossetti Court are away and were not aware of the 2nd round of comments. We will forward you the additional signature upon their return.

For the comments submitted, please refer to the email sent earlier today at 16:06

I've been trying several occasions on the 25th July 2017 and on 26th July 2017 to submit our comments online but this error appeared "Server Error in '/Northgate/PlanningExplorer17' Application". I've called Camden on 26 July to seek advise regarding this error but no help. Therefore, we (Rossetti Court) are unable to submit our comments online. Please refer to the "Camden Server Error 25July2017" file attached.

I am submitting these collective comments on behalf of these Rossetti Court residents via email (which I copied) because Camden's submission process is not working. These are the Rossetti Court residents to be named on this comments submission:-



Flat 15 – Salma Haun Chowdhury >> email =

Due to the holidays and due to the short notice and the error caused by Camden's process (refer to point 2 below), I will continue to reach out to the rest of the Rossetti Court residents to get their input and will reach back to you via email.

As there is no option to log our comments once as a collective unit, we will log the same comments individually. Please find below are the collective comments from the Rossetti Court residents.

- Our previous comments logged by the Rossetti Court residents for the 11th May 2017 deadline still stand as our concerns were not being addressed nor did we received any feedbacks regarding our concerns regarding the increase in pollution and noise except for a technical document (PLD 17 64084 Noise survey.pdf) for us to read and decipher.
- 2. Why did the Camden Council posted the new yellow notice with the new comment due date for Wednesday 26th July 2017 on the Ridgmount Street (which is further away from the Rossetti Court) and left the old yellow notice with the old comment due date for Thursday 11th May 2017 on Ridgmount Place which is directly outside our place of resident? Luckily, someone notice the mis-information on the 25th July 2017, otherwise we would have missed the chance to put forward our comments. Therefore, we request for more time for the local resident to provide feedback, also you will need to allow for the school holidays as most residents will be away for an extended period.
- 3. As we've submitted our comments for the 11th May 2017 and Camden Council already have our contact details, why Camden Council did not bother to noticed those who submitted the first set of comments of the requirements for the second set of comments. Won't this approach be simpler and more effective as those who first put forward their comments will be make aware of the new requirements rather then relying on the yellow notice (please referred to point 2 above).
- 4. We are not objecting to new developments. What we want to understand is where within this new development did the developer attempt to or even try to minimise the ambient/background noise to be added to the already very noisy environment the local residents are suffering 24/7? Where are the note and assessment regarding the assessment of additional pollution and how will the new development attempt to reduce its impact on the local residents. No where in the planning process and numerous documents did we find any suggestion / solutions put forward by the developer to minimise the added noise and pollution to be forced upon the local residents.
- 5. The Equus' noise assessment document (PLD 17 64084 Noise survey.pdf) was written in favour of G-Research, therefore we residents of Rossetti Court would like to know who from Camden Council will be representing the interest of local residents to professionally review and advise the residents and impact of the proposal as stated in the PLD 17 64084 Noise survey.pdf document.
- 6. We residents of Rossetti Court would like to get further clarification on the following points regarding the "PLD 17 64084 Noise survey.pdf" document forward to us:
 - o Page 1 Section 1 Introduction which stated that "This report presents the results of daytime and night-time environmental noise surveys undertaken to establish the ambient/background noise conditions prevailing at the rear of the subject premises". Did Equus actually carried out the daytime and night-time noise assessment from Rossetti Court in order to assess the true impact? The Rossetti residents have not seen any Equus consultants come onto our property to conduct any assessment. Also, om Page 7 Section 5 Plant Noise Emission Criteria. Please clarify exactly what you mean by "However, in order to provide a robust noise assessment, this report assumes that may exhibit tonal acoustic qualities". So what was actually being assessment? Why was assessment not being robust? Was it conducted from the point of view of the client "G-Research" and the concerns and

- needs of the local residents were not being robustly assessed? Therefore, will there be a robust noise assessment carried out from Rossetti Court.
- o In the "PLD 17 64084 Noise survey.pdf" document, we cannot find any professional advice to G-Research about the installing better noise barrier / noise screening to minimise and reduce the total noise to be suffered by the local residents for the rest of their life at Rossetti Court. All we found was the general conclusion that as the surrounding area is mainly commercial and it is quite noisy already so a few more air conditioning units will be ok and won't make any difference. Where is the impact assessment of the total ambient/background noise to be suffered by the local residents? Currently, we cannot sleep with our windows open at night due to the constant noise.
- Throughout the "PLD 17 64084 Noise survey.pdf" document, the document often mentioned that "it is understood will the units be operating during office hours". How will Camden enforce non-compliance? How will the company ensure compliance? Currently, we have units around us left running all night and there is no mechanism for the residents to challenge and the Camden council is no help in these matters.
- Did Equus also factor in the wind direction. How much more noticeable the noise will be for the local residents?
- The survey may have not accurately stated that the Rossetti Court is the main resident in the surrounding area of the subject premises. There are resident flats on Store Street too.

Thanks and regards,
Residents of the Rossetti Court

From: Ky Tran < Sent: 26 July 2017 16:06

To: Robert.Lester@camden.gov.uk

Cc:

hen

Subject: 2nd Round of Comments >> 2017/1689/P 33-34 Alfred Place

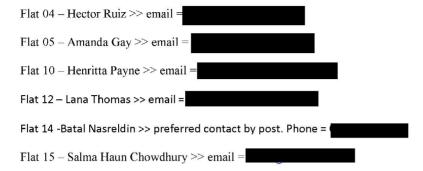
Dear Robert,

I've been trying several occasions on the 25th July 2017 and on 26th July 2017 to submit our comments online but this error appeared "Server Error in 'Northgate/PlanningExplorer17' Application". I've called Camden on 26 July to seek advise regarding this error but no help. Therefore, we (Rossetti Court) are unable to submit our comments online. Please refer to the "Camden Server Error 25July2017" file attached.

I am submitting these collective comments on behalf of these Rossetti Court residents via email (which I copied) because Camden's submission process is not working. These are the Rossetti Court residents to be named on this comments submission:-

Flat 02 - Ky Tran >> email =

Flat 04 – Jenson Ruiz >> email =



Due to the holidays and due to the short notice and the error caused by Camden's process (refer to point 2 below), I will continue to reach out to the rest of the Rossetti Court residents to get their input and will reach back to you via email.

As there is no option to log our comments once as a collective unit, we will log the same comments individually. Please find below are the collective comments from the Rossetti Court residents.

- 1. Our previous comments logged by the Rossetti Court residents for the 11th May 2017 deadline still stand as our concerns were not being addressed nor did we received any feedbacks regarding our concerns regarding the increase in pollution and noise except for a technical document (PLD 17 64084 Noise survey.pdf) for us to read and decipher.
- 2. Why did the Camden Council posted the new yellow notice with the new comment due date for Wednesday 26th July 2017 on the Ridgmount Street (which is further away from the Rossetti Court) and left the old yellow notice with the old comment due date for Thursday 11th May 2017 on Ridgmount Place which is directly outside our place of resident? Luckily, someone notice the mis-information on the 25th July 2017, otherwise we would have missed the chance to put forward our comments. Therefore, we request for more time for the local resident to provide feedback, also you will need to allow for the school holidays as most residents will be away for an extended period.
- 3. As we've submitted our comments for the 11th May 2017 and Camden Council already have our contact details, why Camden Council did not bother to noticed those who submitted the first set of comments of the requirements for the second set of comments. Won't this approach be simpler and more effective as those who first put forward their comments will be make aware of the new requirements rather then relying on the yellow notice (please referred to point 2 above).
- 4. We are not objecting to new developments. What we want to understand is where within this new development did the developer attempt to or even try to minimise the ambient/background noise to be added to the already very noisy environment the local residents are suffering 24/7? Where are the note and assessment regarding the assessment of additional pollution and how will the new development attempt to reduce its impact on the local residents. No where in the planning process and numerous documents did we find any suggestion / solutions put forward by the developer to minimise the added noise and pollution to be forced upon the local residents.
- 5. The Equus' noise assessment document (PLD 17 64084 Noise survey.pdf) was written in favour of G-Research, therefore we residents of Rossetti Court would like to know who from Camden Council will be representing the interest of local residents to professionally review and advise the residents and impact of the proposal as stated in the PLD 17 64084 Noise survey.pdf document.

- 6. We residents of Rossetti Court would like to get further clarification on the following points regarding the "PLD 17 64084 Noise survey.pdf" document forward to us:
 - o Page 1 Section 1 Introduction which stated that "This report presents the results of daytime and night-time environmental noise surveys undertaken to establish the ambient/background noise conditions prevailing at the rear of the subject premises". Did Equus actually carried out the daytime and night-time noise assessment from Rossetti Court in order to assess the true impact? The Rossetti residents have not seen any Equus consultants come onto our property to conduct any assessment. Also, om Page 7 Section 5 Plant Noise Emission Criteria. Please clarify exactly what you mean by "However, in order to provide a robust noise assessment, this report assumes that may exhibit tonal acoustic qualities". So what was actually being assessment? Why was assessment not being robust? Was it conducted from the point of view of the client "G-Research" and the concerns and needs of the local residents were not being robustly assessed? Therefore, will there be a robust noise assessment carried out from Rossetti Court.
 - o In the "PLD 17 64084 Noise survey.pdf" document, we cannot find any professional advice to G-Research about the installing better noise barrier / noise screening to minimise and reduce the total noise to be suffered by the local residents for the rest of their life at Rossetti Court. All we found was the general conclusion that as the surrounding area is mainly commercial and it is quite noisy already so a few more air conditioning units will be ok and won't make any difference. Where is the impact assessment of the total ambient/background noise to be suffered by the local residents? Currently, we cannot sleep with our windows open at night due to the constant noise.
 - Throughout the "PLD 17 64084 Noise survey.pdf" document, the document often mentioned that "it is understood will the units be operating during office hours". How will Camden enforce non-compliance? How will the company ensure compliance? Currently, we have units around us left running all night and there is no mechanism for the residents to challenge and the Camden council is no help in these matters.
 - Did Equus also factor in the wind direction. How much more noticeable the noise will be for the local residents?
 - o The survey may have not accurately stated that the Rossetti Court is the main resident in the surrounding area of the subject premises. There are resident flats on Store Street too.

Thanks and regards,

Ky Tran (on behalf of the Rossetti Court residents)

From: Lester, Robert < Robert.Lester@camden.gov.uk>

Sent: 30 June 2017 16:30

Subject: 2017/1689/P 33-34 Alfred Place

You have previous commented on this planning application.

Please find a noise survey attached which you may want to review and comment on.

Regards

Robert Lester Planning Officer Regeneration and Planning Supporting Communities London Borough of Camden

Telephone: 0207 974 2188

Email: Robert.Lester@Camden.gov.uk

Web: <u>camden.gov.uk</u>

2nd Floor

5 Pancras Square London N1C 4AG



Please consider the environment before printing this email.

This e-mail may contain information which is confidential, legally privileged and/or copyright protected. This e- mail is intended for the addressee only. If you receive this in error, please contact the sender and delete the material from your computer.