

#### 24 hour emergency

V3.00005262014

Gas 0800 111 999

MR N RAE 30 KING'S MEWS LONDON WC1N2JB

www.scottishpower.co.uk 0800 027 0072 8am - 10pm weekdays 8.30am - 6pm Saturday

Find us on





Account number 8728 9575 013

Date 02 June 2014 Page 1 of 3

Supply Address: A, 30, KING'S MEWS, LONDON, WC1N 2 JB

# Your final gas statement

atement period 13 February 2014 - 25 May 2014 You are on our ONLINE STANDARD - MONTHLY DIRECT DEBIT tariff

| A.     | ACTUAL                   |
|--------|--------------------------|
| W . // |                          |
| FA     | READING                  |
|        | The second second second |

| Last period                    |                      |
|--------------------------------|----------------------|
| Balance of your last statement | £45.84<br>(in debit) |
| Payments received              | £231.00              |
| For full details of paymen     | t see over ->        |
| Your account balance           | -£185.16             |
| on 24 May 2014                 | (in credit)          |

| -£185.16<br>(in credit)      |
|------------------------------|
| £222.56                      |
| -£1.40                       |
| £11.06                       |
| £232.22<br>larges see over → |
| £47.06<br>(in debit)         |
|                              |

# **Next steps**

- ★ We'll collect your balance of £47.06, on 16/06/2014. If you pay earlier, we'll only collect what's outstanding.
- This is not a tax invoice.
- Thank you for your custom.

#### Could you pay less?

Our cheapest similar gas tariff Online Standard Estimated annual saving: £5.25

Our cheapest overall gas tariff Online Standard Estimated annual saving: £5.25

Subject to availability. Different terms and conditions may apply.

Gas 0800 111 999

MR N RAE 30 KING'S MEWS LONDON WC1N 2JB



8am - 7pm weekdays, 8.30am - 1pm Saturday

www.scottishpower.co.uk/contactus

Account number

8728 9575 013

Date 13 February 2014 Page 3 of 6

Supply Address: A, 30, KING'S MEWS, LONDON, WC1N 2 JB

# Your adjusted gas statement, actual use

Statement period 08 October 2013-12 February 2014 You are on our ONLINE STANDARD - MONTHLY DIRECT DEBIT product



| Balance of your last statement                      | -£170.27<br>(in credit) |
|---|-------------------------|
| Payments received                                   | -£101.00                |
| For full details of payment se                      | e over ->               |
| Account Adjustments For full details of adjustments |                         |
| our account balance on                              | -£411.99*               |
| 11 Feb 2014   | (in credit)             |

Opening balance does not include the cancelled vat

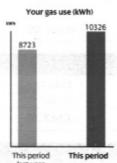
| ccount balance                            | -£411.99*<br>(in credit)   |
|---|----------------------------|
| nergy charges                             | £444.49                    |
| iscounts                                  | -£1.76                     |
| otal VAT                                  | £15.10                     |
| <b>otal</b><br>or full details of the cha | £457.83<br>rges see over → |
| our new<br>ccount balance                 | £45.84<br>(in debit)       |

# Next steps

- Your next monthly payment of £77.00 will be taken on 1st Mar 2014. You don't have to take any action.
- ★ ?From 31st January 2014 we reduced annual household energy bills. Relax, you don't have to do a thing. To find out more visit www.scottishpower.co.uk/goodnews.
- To ensure your bill is accurate, we have recalculated it using your last available actual reading up to your most recent actual reading.
- Thank you for your meter reading. We've used it for your statement.

#### Your energy use

This bill period compared to the same period last year.



- Could you find a cheaper deal? A customer taking both gas and electricity with ScottishPower could save an average of £149.49\* per year with our current Online Fixed Price Energy February 2015 v3 Offer (subject to availability). To find out more, just visit www.scottishpower.co.uk or call 0845 270 6543.
- Want to speak to us? Why not follow us on Twitter @SP\_energypeople and include #SPbill in your message.

Got a question about this comparison? You will find answers to frequently asked questions at www.scottishpower.co.uk/consumption Note: one or more of your meter readings may have been estimated to calculate your energy use.

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Statement period 08 October 2013-06 January 2014

© 0845 270 6543

8am - 7pm weekdays, 8.30am - 1pm Saturday

www.scottishpower.co.uk/contactus

Account number

8728 9575 013

Date 16 January 2014 Page 1 of 4

# Your gas statement, estimated use

You are on our ONLINE STANDARD - MONTHLY DIRECT DEBIT product

Supply Address: A, 30, KING'S MEWS, LONDON, WC1N 2JB

| Last period                     |             |
|---------------------------------|-------------|
| Balance of your last            | -£15.03     |
| statement                       | (in credit) |
| Payments received               | -£303.00    |
| For full details of payment see | over->      |
| Your account balance on         | -£318.03    |
| 5 Jan 2014                      | (in credit) |

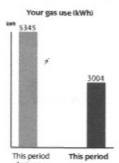
| This period                                 |                             |
|---|-----------------------------|
| Account balance                             | -£318.03<br>(in credit)     |
| Energy charges                              | £141.97                     |
| Discounts                                   | -£1.25                      |
| Total VAT                                   | £7.04                       |
| <b>Total</b><br>For full details of the cha | £147.76<br>irges see over → |
| Your new account balance                    | - £170.27                   |

### **Next steps**

- Your next monthly payment of £101.00 will be taken on 1st Feb 2014. You don't have to take any action.
- ★ We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- Prices for customers have changed. We estimated your use before the change.
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.

#### Your energy use

This bill period compared to the same period last year.



Got a question about this comparison? You will find answers to frequently asked questions at www.scottishpower.co.uk/consumption Note: one or more of your meter readings may have been estimated to calculate your energy use.

Could you find a cheaper deal?

A customer taking both gas and electricity with ScottishPower could save an average of £149.49\* per year with our current Online Fixed Price Energy February 2015 v3 Offer (subject to availability). To find out more, just visit www.scottishpower.co.uk or call 0845 270 6543.

Want to speak to us? Why not follow us on Twitter @SP\_energypeople and include #SPbill in your message.

The Energy People

Date 08 October 2013 Page 1 of 3



30 KING'S MEWS LONDON WC1 N 2 IB



# Your amended gas statement, actual use

Statement period **05 July 2013-07 October 2013**You are on our **Online Standard - Monthly Direct Debit** package



# Last period Balance of your last statement £245.69 (in debit) Payments received Payment 01 Aug 13 -£101.00 Payment 02 Sep 13 -£101.00 Payment 01 Oct 13 -£101.00

Your account balance on 6 Oct -£57.31 (in credit)

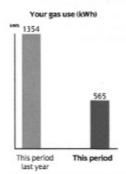
| This period                              |                           |
|--|---------------------------|
| Account balance                          | -£57.31<br>(in credit)    |
| Energy charges                           | £41.57                    |
| Discounts                                | -£1.30                    |
| Total VAT                                | £2.01                     |
| <b>Total</b> For full details of the cha | £42.28<br>rges see over → |
| Your new account balance                 | -£15.03                   |

## **Next steps**

- Your next monthly payment of £101.00 will be taken on 1st Nov 2013. You don't have to take any action.
- Thank you for your meter reading. We've used it for your statement.
- This is not a tax invoice.
- Thank you for your custom.

#### Your energy use

This bill period compared to the same period last year.



Got a question about this comparison? You will find answers to frequently asked questions at www.scottishpower.co.uk/consumption

Note: one or more of your meter readings may have been estimated to calculate your energy use.

#### → Could you find a cheaper deal?

A customer taking both gas and electricity with ScottishPower could save an average of £56.19' per year with our current Online Fixed Price Energy December 2014 Offer (subject to availability). To find out more, just visit www.scottishpower.co.uk or call 0845 2700 700.

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MR N RAE

LONDON

WC1N2IB

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The Energy People

Account number 8728 9575 013

Date **04 July 2013** Page **3** of **7** 



# Your gas statement, estimated use

Statement period **05 April 2013-04 July 2013**You are on our **Online Standard - Monthly Direct Debit** package



#### Last period £345.59 Balance of your last statement (in debit) Payments received Payment 01 May 13 -£46.00 Payment 03 Jun 13 -£100.00 -£100.00 Payment 01 Jul 13 Your account balance on 3 Jul £99.59 2013 (in debit)

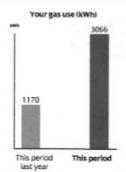
| Account balance                             | £99.59<br>(in debit)    |
|---|-------------------------|
| nergy charges                               | £140.39                 |
| Discounts                                   | -£1.25                  |
| Total VAT                                   | £6.96                   |
| <b>Fotal</b><br>for full details of the cha | £146.10 rges see over → |
| our new<br>account balance                  | £245.69                 |

# **Next steps**

- Your next monthly payment of £101.00 will be taken on 1st Aug 2013. We'll contact you if there's a change.
- We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.

#### Your energy use

This bill period compared to the same period last year.



Got a question about this comparison? You will find answers to frequently asked questions at www.scottishpower.co.uk/consumption

Note: one or more of your meter readings may have been estimated to calculate your energy use.

Could you find a cheaper deal?

A customer taking both gas and electricity with ScottishPower could save an average of £80.90° per year with our current Online Energy Saver 22 Offer (subject to availability). To find out more, just visit www.scottishpower.co.uk or call 0845 2700 700.

Want to speak to us? Why not follow us on Twitter @SP\_energypeople and include #SPbill in your message.

The Energy People

Version - V149I

Gas 0800 111 999

MR N RAE 30 KING'S MEWS LONDON WC1N2JB



8am - 7pm weekdays, 8.30am - 1pm Saturday

www.scottishpower.co.uk/contactus

Account number

8728 9575 013

Date 04 April 2013 Page 1 of 3

# Your gas statement, estimated use

Statement period 03 January 2013-04 April 2013 You are on our Online Standard - Monthly Direct Debit package



| Palanco of              | Lucius laet    | (124.02               |
|-------------------------|----------------|-----------------------|
| Balance of<br>statement |                | £124.93<br>(in debit) |
| Payments                | received       |                       |
| Payment                 | 01 Feb 13      | -£46.00               |
| Payment                 | 01 Mar 13      | -£46.00               |
| Payment                 | 02 Apr 13      | -£46.00               |
| Your acco               | unt balance on | -£13.07               |
| 3 Apr 201               | 3              | (in credit)           |

| Account balance                              | -£13.07<br>(in credit)    |
|--|---------------------------|
| Energy charges                               | £342.85                   |
| Discounts                                    | -£1.27                    |
| Total VAT                                    | £17.08                    |
| <b>Total</b><br>For full details of the char | £358.66<br>ges see over → |
| Your new<br>account balance                  | £345.59                   |

This period

# **Next steps**

- Your next monthly payment of £46.00 will be taken on 1st May 2013. You don't have to take any
- We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.

#### Could you find a cheaper deal?

A customer taking both gas and electricity with ScottishPower could save an average of £96.24\* per year with our current Online Energy Saver 21 Offer (subject to availability). To find out more, just visit www.scottishpower.co.uk or call 0845 2700 700.

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Date 03 January 2013 Page 1 of 3





# Your amended gas statement, actual use Statement period 05 October 2012-02 January 2013 You are on our Fixed Saver April 2013 Online package



| Last p                | eriod            |                         |
|-----------------------|------------------|-------------------------|
| Balance o<br>statemen | f your last<br>t | -£385.57<br>(in credit) |
| Payments              | received         |                         |
| Refund                | 10 Oct 12        | £385.57                 |
| Payment               | 01 Nov 12        | -£26.00                 |
| Payment               | 03 Dec 12        | -£26.00                 |
| Payment               | 02 Jan 13        | -£26.00                 |
| Your acco             | unt balance on   | -£78.00                 |
| 1 Jan 201             | 3 80.01          | (in credit)             |

| This period                                 |                            |
|---|----------------------------|
| Account balance                             | <b>-£78.00</b> (in credit) |
| Energy charges                              | £203.35                    |
| Discounts                                   | -£2.46                     |
| Total other charges                         | -£7.62                     |
| Total VAT                                   | £9.66                      |
| <b>Total</b> For full details of the charge | £202.93<br>es see over →   |
| Your new<br>account balance                 | £124.93                    |

# **Next steps**

- Your next monthly payment of £26.00 will be taken on 1st Feb 2013. You don't have to take any action.
- Thank you for your meter reading. We've used it for your statement.
- This is not a tax invoice.
- Thank you for your custom.

Our unique Direct Debit Bonus Scheme means that if your account is in credit, we may give you a little back. Terms and Conditions apply.

Want to speak to us? Why not follow us on Twitter @SP\_energypeople and include #SPbill in your message.

The Energy People

Account number

8728 9575 013

Date 08 October 2012 Page 1 of 3

MR N RAE A 30 KING'S MEWS LONDON WC1N 2 JB



# Your gas statement, estimated use

Statement period 10 July 2012-08 October 2012 You are on our Fixed Saver April 2013 Online package



#### Last period Balance of your last £103.13 (in debit) statement Payments received Payment 01 Aug 12 -£86.00 Payment 03 Sep 12 -£86.00 Payment 01 Oct 12 -£86.00 Your account balance on -£154.87 7 Oct 2012 (in credit)

| Account balance  | -£154.87<br>(in credit) |  |
|--|-------------------------|--|
| Energy charges   | £91.61                  |  |
| Discounts  | -£2.50                  |  |
| Total VAT  | £4.46                   |  |
| <b>Total</b> £93.57 For full details of the charges see over → |                         |  |
| Your new   | -£61.30                 |  |

This period

# **Next steps**

- Your next monthly payment of £86.00 will be taken on 1st Nov 2012. You don't have to take any action.
- We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.

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8728 9575 013

MR N RAE A 30 KING'S MEWS LONDON WC1N 2JB



# Your gas statement, estimated use

Statement period 10 April 2012-09 July 2012
You are on our Fixed Saver April 2013 Online package



#### Last period Balance of your last £223.57 (in debit) statement Payments received Payment 01 May 12 -£85.00 01 Jun 12 -£85.00 Payment 02 Jul 12 -£85.00 Payment Your account balance on -£31.43 8 Jul 2012 (in credit)

| This period                                 |                           |
|---|---------------------------|
| Account balance                             | -£31.43<br>(in credit)    |
| Energy charges                              | £130.65                   |
| Discounts                                   | -£2.50                    |
| Total VAT                                   | £6.41                     |
| <b>Total</b> For full details of the charge | £134.56<br>ges see over → |
| Your new<br>account balance                 | £103.13<br>(in debit)     |

# **Next steps**

- Your next monthly payment of £86.00 will be taken on 1st Aug 2012. We'll contact you if there's a change.
- We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.
- Our unique Direct Debit Bonus Scheme means that if your account is in credit, we may give you a little back. Terms and Conditions apply.
- You can find free advice and information on how to save energy at www.scottishpower.co.uk. By becoming more energy efficient, you can save money and help to reduce carbon emissions.

Gas 0800 111 999

Account number

8728 9575 013

Date 09 April 2012 Page 1 of 3

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SCOTTISHPOWER

The Energy People

MR N RAE Α 30 KING'S MEWS LONDON WC1N 2JB



# Your gas statement, estimated use

Statement period 09 January 2012-09 April 2012 You are on our Fixed Saver April 2013 Online package



| Last p                  | eriod         |             |
|-------------------------|---------------|-------------|
| Balance of<br>statement |               | £0.00       |
| Payments                | received      |             |
| Payment                 | 01 Feb 12     | -£24.51     |
| Payment                 | 01 Mar 12     | -£24.51     |
| Payment                 | 02 Apr 12     | -£24.51     |
| Your acco               | unt balance o | n -£73.53   |
| 8 Apr 201               | 2             | (in credit) |

#### This period Account balance £73.53 (in credit) £285.47 **Energy charges** Discounts £2.52 Total VAT £14.15 Total £297.10 For full details of the charges see over -Your new £223.57 account balance (in debit)

# **Next steps**

- Your next monthly payment of £24.51 will be taken on 1st May 2012. You don't have to take any action.
- ★ We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.
- Our unique Direct Debit Bonus Scheme means that if your account is in credit, we may give you a little back. Terms and Conditions apply.
- > You can find free advice and information on how to save energy at www.scottishpower.co.uk. By becoming more energy efficient, you can save money and help to reduce carbon emissions.

The Energy People

Date **09 July 2012** Page **3** of **6** 





# Your gas statement, estimated use

Statement period 10 April 2012-09 July 2012
You are on our Fixed Saver April 2013 Online package



| Last p                  | eriod          |                        |
|-------------------------|----------------|------------------------|
| Balance of<br>statement |                | £223.57<br>(in debit)  |
| Payments                | received       |                        |
| Payment                 | 01 May 12      | -£85.00                |
| Payment                 | 01 Jun 12      | -£85.00                |
| Payment                 | 02 Jul 12      | -£85.00                |
| Your acco               | unt balance on | -£31.43<br>(in credit) |

| This period                                |                          |
|--|--------------------------|
| Account balance                            | -£31.43<br>(in credit)   |
| Energy charges                             | £130.65                  |
| Discounts                                  | -£2.50                   |
| Total VAT                                  | £6.41                    |
| <b>Total</b> For full details of the charg | £134.56<br>es see over → |
| Your new<br>account balance                | £103.13<br>(in debit)    |

# **Next steps**

- Your next monthly payment of £86.00 will be taken on 1st Aug 2012. We'll contact you if there's a change.
- We estimated your use. If the meter reading is wrong, please go to www.scottishpower.co.uk/paperbill or call 0800 027 8000
- This is not a tax invoice.
- We estimated your use. Please read your meter every 90 days and update your account.
- Thank you for your custom.
- Our unique Direct Debit Bonus Scheme means that if your account is in credit, we may give you a little back. Terms and Conditions apply.
- → You can find free advice and information on how to save energy at www.scottishpower.co.uk. By becoming more energy efficient, you can save money and help to reduce carbon emissions.