

11th April 2017

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Dear Planning Officer,

Re: PLANNING CONDITON 33 - SERVICE STRATEGY TO THE SERVICING AREA AND PATIENT DROP OFF, UCLH PROTON BEAM (PTB) TREATMENT FACILITY, LONDON, WC1E 6DB

In response to Planning Condition 33, UCLH intends to implement a delivery and drop off procedure in order to manage and reduce the noise generated from activity within the servicing area and patient drop off, as detailed below:

The Service Area

The service area, located on Huntley Street, will be used to receive deliveries, refuse and other collections and provide gas storage.

Deliveries to the service area will be time restricted from 8am to 8pm, except in life critical emergencies. The hospital tunnel, which links the main UCH site to the Phase 4 facility, can be used as an alternative to move goods and patients in order to reduce noise to the facility out of hours.

During the hours of delivery, there will be a banksman responsible for the managing of the service area and responsible for keeping noise to a minimum.

All regular deliveries will be planned in advance which will enable the banksman to have the gates open and ready for the deliveries, this will minimise noise from idling engines. All adhoc deliveries will notify the banksman to their presence through the intercom system.

The banksman will instruct drivers to:

- Consider noise levels and local residents as they approach.
- Maneuver slowly and carefully, avoid over-revving the engine or slamming vehicle doors.
- Not to leave the engine idling when loading or unloading, where not required, thereby eliminating noise pollution from the vehicle engine.
- Turn off delivery vehicle cab radios whilst in the areas.
- Work quietly in the service area.

Patient Drop-Off and Collection Point

Patients will be arriving for surgery from 7am via the Patient Transport Service (PTS), taxi and relative drop off. The drop off will be managed by a parking attendant who will be responsible for ensuring that policies agreed with London Ambulance Service (LAS) are adhered to. Patients will generally be arriving in groups at 7am, lunchtime and 2pm with collections being throughout the day.

The drop off and collection point will be time restricted for use by taxi and relative drop off to between 7am to 8pm Monday to Saturday. Vehicles will be prohibited from parking in the drop off and collection point during these hours, which is to be policed by UCLH parking enforcement officers.

During out of hours, which includes Sundays and bank holidays, access will be restricted by the use of electronic steel barriers any taxi, or relative drop off during out of hours will be booked via main reception. Only emergency vehicles will have access to the drop off zone for admission during 'Out of Hours'. This will reduce noise pollution out of hours.

Access to the drop off out of hours will be managed by the on-site security staff who will be informed of the arrival of an emergency vehicle via the hospital staff and will open the electronic barriers in advance so that no siren noise will be required to alert staff. In addition, the drop off is one way with one entrance and one exit this will ensure that reversing is kept to a minimum during out of hours, thus reducing noise from reversing vehicles.

Disabled Bays

The disabled bays are to be used by UCLH out-patients only, who will be given a maximum of 7 hours for an out-patient appointment. This enables the bays to be managed efficiently and support noise reduction.

We trust this meets your approval.

Yours sincerely,



Kieran McDaid
Director of Estates