

OPERATIONAL MANAGEMENT PLAN

Travelodge Hotel, 10 Drury Lane, London, WC2B 5RE

(Outdoor Seating Permission - ref. 2016/3825/P)

Permission has been granted for Travelodge to use a small outdoor area in association with the hotel's bar/restaurant facilities. As part of the application's determination a management plan was requested to cover the future use and operation of the outdoor area. This was secured by condition 4.

Use and Operation of Outdoor Area

The permitted hours of use would be between 0900 hours and 2000 hours.

The permitted number of tables is four and the permitted number of seats is 16.

The seating is to be removed daily and stored inside the building or inside an external secure store.

There will be no external sun shades or umbrellas.

No external music is to be played.

The outdoor seating area will be available to customers of the hotel's bar/cafe facility for customers to take their drinks and/or food outside if they wish. To do so customers will have to access via one of the two main sets of door to the hotel that serve reception. Accordingly those accessing the outdoor area will be highly visible to hotel staff.

The outdoor area is not to be promoted in any way for vertical drinking.

During the permitted hours of operation Travelodge's catering staff will undertake inspections on an at least hourly basis to ensure that no noise and disturbance is being caused and that the area is being maintained in a suitable condition.

Any problems identified are to be immediately resolved. As required Travelodge staff should seek assistance in resolving matters from:

- Hotel General Manager
- Assistant Hotel Manager
- Food and Beverage Manager
- Designated Premises Supervisor

Any problems encountered are to be recorded and steps taken to try and avoid any repeat occurrences. If repeated problems are encountered on the same day, with other measures proving to be unsuccessful, the outdoor area shall be cleared of its users, with the tables and chairs stowed away.

A contact name and number for registering or recording any complaints is Mark Crockett, General Manager / mark.crockett@travelodge.co.uk/ or 0203 195 4521 (Reception) or 0203 019 6553 (Reception Office).

22 March 2017.