

## Dempsey, Matthew

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**From:** Jackson, Philippa  
**Sent:** 13 January 2017 10:01  
**To:** Dempsey, Matthew  
**Subject:** RE: Phone boxes

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Matthew,  
Thanks for consulting me on this. My thoughts are;

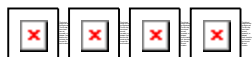
- As these are both listed and existing it is not possible to have them enlarged to be accessible to all.
- There is a small step in and so they won't be wheelchair accessible.
- At least wheelchair users will be able to access free Wi-Fi near the pod.
- The stool is within the accessible height range which is good, a back rest would be preferable so that it is more accommodating of ambulant disabled people.
- The desk height should be no higher than 760 but to accommodate all users regardless of height etc. a rise and fall desk would be preferable.
- The scanner and printer will be at a height inaccessible to many people.
- Will the phone have raised numbers so that visually impaired people can use it, clear numbers etc. And will the phone have an inductive coupler so that it is easier to use for those with hearing aids?
- The one I reviewed had enough footpath around it so as not to be an obstacle but if new ones were being put in the direction the door opened and the available foot width to pass would be considerations.

Whilst wheelchair users might not be able to use the facility they need to think about all disabled people as a service provider under the Equality act 2010.

Cheers  
Pip

Philippa Jackson  
Access and Service Development Officer (Tuesday & Wednesday in office and Friday morning from home)

Telephone: 02079742305



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**From:** Dempsey, Matthew  
**Sent:** 11 January 2017 16:26  
**To:** Jackson, Philippa  
**Subject:** Phone boxes

Hi Philppa,

Thanks for that chat just now re: change of use of phone boxes.

The reference for the one in Russell Square is **2016/6008/P** (Also 2016/6150/L)

Please see the documents on TRIM. If you are really keen they have actually installed the pod in the Russell Square box (without permission), however I also have a further 7 sites across the borough.

I have attached a copy of the plans – please see attachment.

I would be interested to know your thoughts from an access point of view please?

Kind regards,  
Matthew

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