



Dear Mr. Remmington

Nigel O'Doherty is a dishonest person. His company Robson Walsh have been involved on site in every aspect of this boundary wall and the trees involved going back to at least 2003.

Robson & Walsh representatives were in my garden in person after completion of works around 2003 on the new section of wall south of the Sycamore.

At that time structural engineers who had come to inspect the completed work clearly pointed out there and then that the Sycamore needed to be trimmed back to its newly established points regularly every few years. On the same occasion I made all the people present aware that the top section of wall behind my shed was already showing signs of leaning towards my shed. To the best of my recollection Robson Walsh were present.

Despite my repeated requests nothing was done, the wall was never repaired. The sycamore was never trimmed back. Genesis are responsible for a deliberate act of neglect of their legal repair obligation. The present posturing of Robson Walsh that they didn't know of these issues until 2013 is a travesty.

I also have documents of a 2003 PCHA tenant's complaints tribunal where I had complained about their deliberate failure to trim the sycamore. They had claimed they were a charity and had no money for any tree works. If such documents are any help please let me know.

One further aspect which might be of interest to Camden Council is the Orwellian nightmare which tenants face when dealing with Genesis.

I have now joined up with other Genesis tenants in a campaign trying to hold the directors to account for the appalling treatment of tenants. I'm therefore in the process of compiling relevant videos on a YouTube channel.

You might want to watch a Genesis training video showing how this company views itself and the image they are trying to create when in reality they are the enemy of anything decent housing tenants want in their lives.

<https://www.youtube.com/watch?v=QffelgneFNc>

Yours Sincerely

Roland Grimm