

**Hazelton, Laura**

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**Subject:** FW: Laystall Court

**From:** Carol Aplin  
**Sent:** 08 September 2016 13:19  
**To:** Hazelton, Laura  
**Subject:** RE: Laystall Court

Dear Laura, As I said on the phone, thank you for sending me this link. However after studying the drawings I am none the wiser. I believe most lay people like myself will have similar difficulty. Unless one has an architectural background attempting to interpret these drawings is impossible.

On the grounds of not having access to adequate information with regard to the proposed windows I am unable to comment further than the points listed below:

1. As the existing windows are hopelessly inadequate when it comes to cleaning I am keen to ensure any replacement provides a safe cleaning mechanism i.e. the facility to open wide and easily to enable cleaning to take place without hanging dangerously outside!
2. Will the materials used in the replacement windows provide maximum insulation from the cold?
3. As a Leaseholder I would think at the very least Camden should ensure we either get to see an example of the proposed window or second best would be to have access to clear photos of these windows on display in an office owned by Camden.

Although I appreciate the trouble you took to answer my questions I am no nearer feeling happy to accept these planning proposals. In fact they seem to repeatedly throw a dark cloud over the whole project. This does not auger well for this project which has yet to begin!

Yours sincerely  
Carol Aplin.