

Phillips, Kate

From: [REDACTED]
Sent: 12 October 2015 16:39
To: Phillips, Kate
Subject: FW: resending comments on 2015/4532/P

Dear Kate,

As discussed on the phone, I have logged comments to the application number above online on Sep 18th. They never showed up online, and one of my neighbors mentioned that you were not aware of them, and as a result, they haven't been considered. Could you please investigate how is this possible? It seems like a major fault on the planning system, to not receive comments submitted via the suggested procedure:

<https://www.camden.gov.uk/ccm/content/environment/planning-and-built-environment/two/planning-applications/after-an-application-is-made/commenting-on-an-application/>

"If the formal consultation period has ended, the "add comments here" link will not be available. But, if we have not already made a final decision on the application, you can still [comment on an application](#)."

There were a few points in my original letter, but the important one was the following:

- (1) Adverse effect on the residential amenity of neighbours by reason of noise - the proposed development, fully underground, is dealing with the lack of natural light by creating a new opening in the ground and a patio, with sliding/folding doors to the apartment's living room. I believe that this will result in a major loss of amenity for the neighbors by reason of noise. Sienna building, together with the neighboring buildings on Hatton Garden, St Cross St and Hatton Place, already suffer from high noise pollution, which is caused by the configuration of the buildings, overdevelopment, and lack of green spaces. Noise seems to bounce back the neighboring buildings and amplify, when travelling up. This means that a quiet conversation between 2 people passing by on Hatton Place (adjacent to the proposed patio) will travel and be heard at full volume in the flats at the back of Sienna building, as if it happens 2 meters away. The same applies to minor noises on the ground level in the parking area, or if residents on the 1st/2nd floor of Sienna building have their windows open. This is a known issue, and has been brought up before in respect of new developments in the area.

Many thanks
[REDACTED]

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