

David Peres da Costa
 Senior Planning Officer
 Planning and regeneration
 Culture and environment directorate
 London Borough of Camden
 Second floor, 5 Pancras Square,
 London N1C 4AG

18 July 2016

Dear David,

Re: Planning Application 2015/3414/P

The Chenies Mews Construction Welfare Building opened for use on Friday 22nd April 2016. The purpose of this letter is to fulfil UCL's obligations under the Section 106 planning conditions to provide a quarterly report to Camden Council on complaints received and the buildings out of hours usage.

Complaints

Nature of Complaint	Date	Action Taken	Feedback given
Out of hours, telephone number displayed on site is not connecting to security out of hours.	2/05/16	Correct number identified and poster updated	Feedback to be given at Chenies Neighbours meeting on 19/05/16
Operative smoking in alleyway entrance to Chenies Mews by Paul O'Gorman Building.	25/05/16	Reviewing the possibility of a smoking area in the side alleyway.	Feedback given via email 25/05/16
Verification of new phone number and hours of operation	24/06/16	Information given	24/06/16
Complaint from neighbour via Camden Council - UCL are not fulfilling the terms of the management plan for Chenies Mews.	06/07/16	Information provided to Camden - Malcolm Woolley is the building manager and fulfils the duties outlined in the management plan, it is not a full time role.	Feedback given via email 07/07/16

Out of Hours Usage

The building will be open from 0630 to 1930 Mondays to Fridays and 0700 to 1400 on Saturdays.

There has been no usage of the building outside these hours during this quarter.

Kind Regards



Kevin Argent
Head of Capital Programme Delivery
Capital Programme & Estates Strategy