

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Ranulf Road		
<b>Contractor name</b>	Handymanuk Ltd		
<b>Onsite contact(s)</b>	Kerry Pogue		
<b>Site ID number</b>	94376	<b>Visit no.</b>	1
		<b>Visit date</b>	31/03/2016

### Site description, context and location

Complete renovation of a large detached residential property, approximately 7500sq.ft. The property has been completely revamped internally with the installation of a passenger lift serving all floors being installed by specialists. The project is currently at second fix stage with six weeks until completion. The site is situated in a upmarket residential area of North London, NW2 2PT.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	7	/10	<b>1</b> Gross Failure <b>2</b> Failure <b>3</b> Major non compliance <b>4</b> Minor non compliance <b>5</b> Compliance <b>6</b> Good <b>7</b> Very Good <b>8</b> Excellent <b>9</b> Exceptional <b>10</b> Innovative
2. Respect the <b>Community</b>	7	/10	
3. Protect the <b>Environment</b>	7	/10	
4. Secure everyone's <b>Safety</b>	7	/10	
5. Value their <b>Workforce</b>	7	/10	
<b>Total score</b>	<b>35</b>	<b>/50</b>	

*For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)*

### Executive summary

A deserved good score overall. The site presentation was excellent both internally and externally which shows commitment from the site team. The Site Manager appears to have a good working relationship with immediate neighbours and has shown courtesy and respect whilst working in the area. Good recycling figures have been achieved, it is always encouraging to display the results indicating the company's efforts to both the work force and the general public either via the newsletter or on noticeboards. The tidiness of the site would indicate safe systems of work, small areas of attention to detail have been highlighted in the report. The site had a good atmosphere and value of the work was apparent. Many thanks to Kerry for his time during my visit.

### Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

*While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.*

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## Monitor's Site Report - Detailed summary of findings



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<b>1. Care about Appearance</b>	<b>7</b>	<b>/10</b>
<p>A very neat ply decorated hoarding to front elevation. Appropriate signage. Clear site entrance. No mud or debris on the road or footpaths. No graffiti issues. Site well organised internally, clean and tidy. Materials stacked neatly adjacent to the works, limited storage area. Operatives wearing clean branded Hi-Viz. Site manager (SM) regularly inspects surrounding roads/pavements. <b>Consider checklists.</b> Viewing panel is not deemed appropriate. SM ensures work force contribute to cleanliness and good housekeeping via TBT's and at the induction. Smoking to be carried out in designated area including uses of e-cigarettes. Company promotes itself via its reputation and receives repeat works. <b>Consider use of social media.</b></p>		
<b>2. Respect the Community</b>	<b>7</b>	<b>/10</b>
<p>Pre start information sent to 30+ local residents via a letter drop. SM liaises with immediate neighbours on a regular basis and has a presence within the area. SM's 24/7 number displayed on site hoarding. Working hours 0800 to 1700 weekdays, 0800 to 1300 Saturday. Deliveries coordinated to avoid peak hours and mindful of the site is positioned on a tight corner in a relatively narrow residential street. Operatives support local shops. Company uses local trade contractors and merchants. As a good will gesture and to show respect the company are <b>carrying out remedials to a flat roof of the joining property for allowing them access with the temporary works during the refurbishment.</b> CCS information is well displayed including posters. No radios allowed. Mobiles sensible use. Aware of CCS compliments and complaints procedure, <b>will also seek feedback on completion.</b> SM is scheme champion. <b>Consider leaving a lasting legacy/promoting benefits of registration with the scheme.</b></p>		
<b>3. Protect the Environment</b>	<b>7</b>	<b>/10</b>
<p>Environmental policy statement in place. Site specific induction. 90%+ of waste diverted from landfill, <b>consider displaying recycling figures from waste carriers for both site and public view to show companies achievements on waste avoidance.</b> No noisy working prior to 1000 hours plus good practice to minimise impact of vibration and air pollution. No ecology issues. Rodent monitor in place. Spill controls. Environmental issues identified and managed as required by consultant in conjunction with the client. Water/energy usage recorded, minimise resources where possible. Operatives use public transport. <b>Refurbishment will include under floor heating, LED lighting and energy efficient heating systems to contribute to the natural environment.</b></p>		
<b>4. Secure everyone's Safety</b>	<b>7</b>	<b>/10</b>
<p>A&amp;E route displayed. SM is first aider. Inspection and reporting carried out periodically by external consultants. Signing in and out book procedure. Site boundaries secure. Scaffolding with scaff-tags. Appropriate safety signage. SM has regular contact with all operatives and ensures continuous safety improvements by good working practices. Zero tolerance on drug and alcohol. RAMs reviewed. SM controls works directly outside the site to ensure public safety. Visible first aider. Emergency procedures and fire drills carried out weekly. Muster point established. SM adheres to FORS/CLOCS, <b>consider more awareness to site operatives.</b> Identification of near misses analysed by SM. <b>Consider a hazard board.</b> Daily briefings.</p>		
<b>5. Value their Workforce</b>	<b>7</b>	<b>/10</b>
<p>EOP in place. SM operates very open door policy. Personal training and development needs for employed staff. <b>Consider more posters and healthy lifestyle advice.</b> RA's completed. Emergency contact details, medical conditions and any medication noted at the initial site induction for all operatives. Utilising existing building for welfare facilities. Area for changing/drying, canteen/kitchen and site offices. Regular cleaning regime, all areas clean and tidy. 60% CSCS cards. <b>Consider spot checks on cards in case of illegal workers.</b> Mental health/stress information displayed, <b>more could be done.</b> SM encourages all operatives to progress within the company.</p>		
<b>Overall score</b>	<b>35</b>	<b>/50</b>

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.