

**Gentet, Matthias**

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**From:** Em Jarret <[REDACTED]>  
**Sent:** 15 January 2016 12:35  
**To:** Gentet, Matthias  
**Subject:** Re: 2015/3268/P - 21 Swain's Lane

It is clearly an objection as there is an issue with noise from it and this causes lack of amenity  
Amelia Jarrett 23A

On Friday, 15 January 2016, 12:28, "Gentet, Matthias" <Matthias.Gentet@camden.gov.uk> wrote:

Dear Amelia Jarrett

I have been forwarded your email by Mr John Slater.

In view of the noise disturbance you are currently experiencing, I have been informed by Vicky Wallace (Environmental Health) that a case has now been opened to ascertain the source of the noise.

I will therefore await the findings of the officer before progressing further with the application reference as above.

In the meantime, would you like me to take the content of your email as a comment or an objection to application reference: 2015/3268/P?

Many thanks

Matthias Gentet  
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Development Management | Regeneration and Planning | Culture and Environment  
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On 1/14/2016 6:24 AM, Em Jarret wrote:

To Vicky Wallace Ed Watson and Gails,

There have been months of intolerable behaviour from Gails 21 Swains lane and whilst I like the shop and the attitude of giving free bread it is now no joke. Builders flouted all legal times and regulations of working in the full knowledge no one would do any thing.

Yesterday I was awoken at 6am with builders out the back. Today much more of a problem there is a serious noise from the vents and ovens I was jolted out of my sleep at 5 am. It is low pitched and a high pitched noise. When I went down again it was no surprise, I think to those working there. It is not acceptable to have this noise at 5am onwards I guess it stops when they stop baking. I would suggest Gails need to adjust times but at any rate any noise needs to be below background noise prior to 7am possible 8am at weekends.

Given the years we have suffered with tescos and seem to have got some results/?this is not going to be allowed to continue. It is a loss of amenity to myself as I am unable to sleep. It may be a bakery but in this area it is pointless working at these times and is so disturbing to residents. The survey we did for Tescos showed the limited footfall at these times.

EHO and planning is there no planning control to this?

I insist that this noise stops Eho I am here for it to be monitored tomorrow am.

The activity at the front of the house is also disturbing at these times.

Amelia Jarrett 23 a Swains lane

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