Gentet, Matthias

From: Martin Narraway <m.narraway@yahoo.co.uk>

Sent: 30 January 2016 13:11
To: Gentet, Matthias
Cc: 'John Slater'

Subject: 2015/3268/P, Gails 21 Swain's Lane

Attachments: Re: Noise nuisance

Dear Matthais

I note the application for the steam extractor, etc, is still not approved.

Attached is an email from one of the neighbours complaining about noise from Gails late at night .

For the original application, 2015/3266/P, your report to the Members' Briefing highlighted the concerns of the neighbours regarding noise & light pollution and suggested limiting the occupation of the conservatory to 19.00 hrs & the operation of the bakery to 20.00 hrs;

1.21 The main concerns raised by the immediate neighbours are the noise and light pollution emitted from the proposed extension resulting from the use of the rear area by the customers, and the glazed roof. Although the points made in the various neighbours' responses are valid and justified, their comments must be assessed objectively in conjunctions with the actual and/or potential impact the proposal may have on the amenity of the rear streetscene. It is of the officer's opinion that the use of the proposed conservatory could be conditioned to be no later than 7pm – this being a reasonable hour, striking a balance between allowing the bakery to operate successfully as a business until 8pm, and the peace, tranquillity and quality of life of the adjacent residents to enjoy their evening undisturbed

However the suggested condition was not included in the Final Decision.

Although the noise now being complained about may not originate from the normal operation of the bakery (the source is still to be ascertained) can you please include your suggested conditions, & preferably reinforce it by requiring all HVAC equipment to be turned off by 20.00hrs, in the Decision Notice for the current application, 2015/3268/P if such Decision is in favour of the development.

Yours Sincerely

Martin Narraway
Chair HLE CAAC