

Management Plan for Smoking Area

The following management plan demonstrates how the smoking area approved under Planning Permission (ref.2015/2091/P) granted on 6th August 2015 will be operated and managed in order to have minimum impact or disruption to local residents.

- There will be a designated smoking area located at the rear of the hostel within an external courtyard area. The external courtyard is located at ground floor level and is enclosed on four sides and thus 'contained' by the hostel (4+ Storey) on three sides and a large 3 storey brick wall on the boundary with the rear of properties on Leigh Street.
- A maximum of 10 hostel guests will be allowed access to the designated smoking area at any one time.
- Hostel guest using the smoking area will not be allowed to take alcoholic beverages from the bar into this area and will be discouraged from lingering in this area.
- This is the only area we allow smoking for users of the hotel and it will be constantly monitored and pro-actively managed by both the hotel staff and security 24 hours a day, 7 days a week, and CCTV linked to the manned reception desk.
- Regular housekeeping will also ensure the area is well maintained at all times, and that cigarette bins are regularly emptied.
- The hostel operates with a General Manager and full management team on site 24 hours a day, 7 days a week.
- Should it come to the attention of the General Manager or Duty Manager that guests are responsible for antisocial behaviour, then appropriate action will be taken in order to resolve the situation immediately.
- The designated community contact will always be the General Manager Lenny Hughes and any issues affecting local residents should be notified to this person who will deal with them accordingly, he can be contacted on email; Lenny.hughes@generatorhostels.com or through the hostel switchboard.
- There will always be a Duty Manager throughout the day and night should local residents wish to raise any issues which arise as a result of the operation of the hotel at any time at all. Should a complaint be submitted it will be dealt with in a prompt manner.