
From: bingxia27 <[REDACTED]>
Sent: 23 August 2015 15:59
To: Planning
Subject: reference 2015/2997/p

Dear Sir/Madam

Planning Reference: 2015/2997/p - Centre Heights [137 Finchley Road NW3 6JH](#)

My name is Bing Xia and I am the lease holder trading as Hua Xia TCM Acupuncture Centre at [139 Finchley Road NW3 6JG](#) which is next to the address above.

I wish to complain that the building work taking place at the address above is materially affecting my business. The main problem is the non-stop very loud, heavy electrical drilling which they are doing throughout the day. My patients come for Acupuncture and Massage and I need a quiet, calm and serene environment to administer these treatments and at the moment it is impossible because the noise is so loud and continuous. Indeed the noise from the building works is making their health worse not better. The noise is too loud and unacceptable.

I am losing business. Customers are now not coming in because of the noise. And this has been going on for a number of days now.

Please can you instruct the Builders to be quiet during shop hours ([10am to 9pm](#)) and to do the hard noisy drilling work outside of these hours. All the neighbouring units are shops so I think they will not be affected if the drilling work is done outside of shop hours.

If you need any more information, please let me know.

Yours sincerely,

Ms B Xia

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