

From: chris gardiner [REDACTED]
Sent: 30 July 2015 10:14
To: Planning and Public protection; McDougall, Alex
Cc: Phang, Yvonne; David Judd; Bloomsbury Association; Salwa, Stephen Heath; Paul Spyker; Harrison, Adam (Councillor); Chris Gardiner
Subject: St Giles Hotel, complaint coaches and servicing vehicles.

Dear Camden officers,

Following the suggestion of officer Ms. Y Phang please find below some comments and complaint regarding the operations of The St Giles Hotel, Bedford Avenue, WC1.

1. Coaches. For many years local residents have complained about the complete lack of a traffic management plan and the consequences of coaches arriving on a daily basis with nowhere legal or sensible to park. What happens is the drivers park in disabled bays, public car parking bays, diplomatic bays and residents bays. Often with their engines running causing pollution and noise for the more than 100 flats in the immediate area of Bedford Avenue. Often in the early hours of the morning. The management of the hotel are well aware of this regular occurrence but do nothing to address it. Parking officers patrolling the streets are also aware and disappointingly also do nothing. The archive of photographic evidence is extensive. Below are some recent examples. For all of your residents sake, please enforce traffic rules in this area and do whatever you can to stop vehicles servicing the St Giles Hotel from parking illegally.

As the road layout shows, there is no room for more than 1 coach at any one time. This is relevant also because there is an application (2015/3605/P) for a underground hotel adjacent here on Adeline Place. THERE IS NO CAPACITY FOR MORE COACHES IN THIS AREA. Officer Alex McDougall, please note this important fact when you and the planning committee meet to decide the above application. Thank you.

2. Servicing. The complaint here mirrors the one above re coaches. Delivery trucks park illegally often with noisy refrigeration illegally on Adeline Place. LB Camden have over the years made clear to the hotel that servicing must be done at the dedicated service portal on Bedford Avenue close to Tottenham Court Road (away from residents flats). Please enforce here.

3. St Giles Hotel bar, now renamed Hudsons House, installed, allegedly illegally, a kitchen extractor fan which exits behind the louvred screen on Adeline Place. At times when on high power, this fan causes a disturbance to residents. Can LB Camden please look at this (again).

As you can see from the above, residents just wishing to live in a quiet amenity are having an ongoing struggle with these business operators. We all hope Camden can protect our reasonable rights here. As is clear to see the idea of having a new UNDERGROUND Hotel (2015/3605/P) at this location with associated servicing and coaches is plainly unworkable and unsustainable.

Thank you.

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