
From: Chivers, Jennifer
Sent: 17 July 2015 14:42
To: Planning
Subject: FW: APPLICATION REF. 2015/3447/P 57 South End Road, London NW3 2QB

Please log to m3

Jennifer Chivers
Planning Officer

Telephone: 0207 974 3303

From: Susan Brandt [mailto:]
Sent: 17 July 2015 14:23
To: Chivers, Jennifer
Subject: APPLICATION REF. 2015/3447/P 57 South End Road, London NW3 2QB

Dear Jennifer Chivers,

I object strongly to these "vents" being installed in the front of the shop at 57 South End Road as they are to be used for the noxious effluent of the pet grooming parlour - fluff, hair and dander - which will be ejected onto the street and into the air that we, the residents living above 57 South End Road, breathe and live in. There are at least two people directly above no. 57 who have severe breathing problems and it would create major health problems for them to be subjected to this pollution.

Pets At Home/Barkers have informed me in a letter of 29th May that they intend to extract their fluff, hair and dander (this last being a toxic substance) via the front of the shop: *"The extraction has also been designed to expel the air to the front of the store away from the rear garden or light well."*

Also they intend to use HEPA extraction filters which, although high functioning filters, are designed only for micro-air filtering and not for the heavy duty mess that will flow from any pet-grooming parlour. *"As an example, these filters are the same ones that are used in operating theatres, pharmaceutical manufacturers and clean rooms."*

Airclean, who sell these extraction filters, have stated to us that the HEPA filters are simply not capable of dealing with the kind of macro-pollution that would come from such an establishment; they deal with micro-filtering such as is needed in operating theatres, etc.

In my view, a pet-grooming parlour would entail a clear *change of use* as, patently it would not be used in any way like a simple retail shop. Previously we had a charity shop, two opticians, a fabric shop, a furniture shop, etc.. These were all clear retail, with no extra noise or pollution, no specific detrimental effect on our local community and certainly no threat to life and limb! The effluent that would flow from a

dog-grooming parlour as well as the noise of barking (apparently dogs don't like being groomed), would present a clear change of use as well as a serious pollution problem in the immediate area, dealing with dogs, as they are asking to do, from 9am to 8pm at night.

As you probably know, PetsAtHome/Barkers have been twice on *Watchdog* (BBC 1); once in 2012, where they apparently promised to clean up their act; and then only a few weeks ago (June 18th) where the company was described as "*appalling*", "*truly awful*" and as going "*against the Animal Welfare Act.*" In all eight of the pet shops inspected, each one had dead fish in the fish-tanks; in one, a smallish reptile was found in an over-heated tank and was slowly roasting alive; in most of their shops the pre-sales health-check was non-existent. This is clearly not a reliable or caring company.

I therefore reiterate my total objection to the installation of these vents into the frontage of 57 South End Road.

Yours sincerely,

Susan Brandt

(I am also sending this email via post.SB)