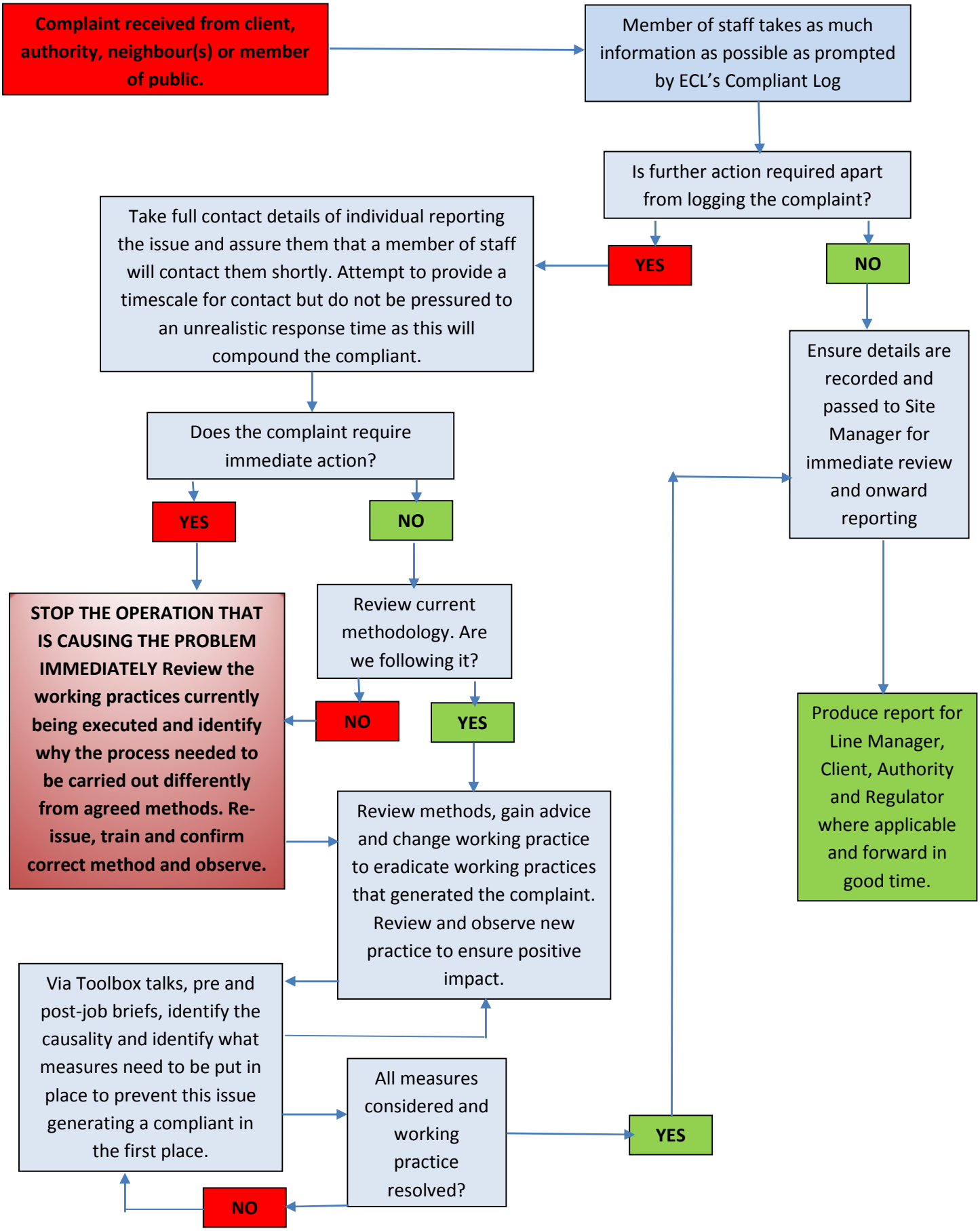
Complaints Flow Methodology

Procedure 15 – Non-Conformance ISO14001