

Name: Michele Delaplagne

Address: Flat 1, 48 Parkhill Road, London NW32YP



Dated: 30th of May 2014

Planning Application Ref: 2014/2235/P

Planning Application address:

**Flat 2
48 Parkhill Road
London NW32YP**

Dear Rachel Miller,

I object to the application for the following reasons:

This noise issue has been going on for over two years and it has escalated overtime due to the owners of Flat 2 behaving in a manner that is totally inconsiderate.

Initially they have put me in front of the fait accompli that Flat 2 has been purchased for Mr Shahriar Nasser's office. However it has never been mentioned to me that in that office were to be as well a few employees and quite a few clients/ builders visiting regularly; all using the common area to access Flat 2.

There are days the noise level becomes unbearable, as it feels like I live in an office not a residential building. My presence in this building as a tenant is completely disregarded.

The meeting room is below my bedroom and when I am ill it is impossible to rest in that room when meetings are held with loud clients and builders. During the day time, there is also not a quiet room for me to rest in, should I need to, as all rooms in Flat 2 are occupied by different people.

Some of the conversations on Skype are on loud speaker. They are all extremely loud.

On certain rainy days one of the employees parks his bicycle in the entrance area; when I am not allowed to have a bicycle in that common area.

Most skip run down the stairs and have loud conversation in the common area/ stairway, never taking into consideration my presence in this building.

Most visitors, who aren't aware that someone lives on the top floor, are loud and bang the front door with force which makes lots of noise. No one makes the effort to close the front door gently so the whole building does not shake on every in and out between visitors and employees, and also cigarette breaks on the porch.

I have asked a few times over the last two years, for something to be done about the door banging going into Flat 3 – Mr Shahriar Nasser runs down the stairs, goes straight into Flat 3 where he lives, and lets the door bang loudly behind him; like he is in his own house, totally ignoring the fact that I live in this building, on the Top Floor. All my requests have been ignored.

Flat 2 door banging was resolved after constantly asking the employees do to something about it, as again Mr Shahriar Nasser and David Green ignored my requests to put a door stopper to end the banging on every in and out for up to 10-12 hours a day...as it was resonating stridently in Flat 1 where I live. It took over a year to get a door stopper installed and that resolved this issue.

The carpet has been removed, and after a few complaints of unbearable noise when the furniture was dragged around, especially on days when there have many visitors, and that over two years, something was finally done about it earlier this year; by putting some rugs on the wooden floors, primarily in the meeting room. Not all rooms have covered floors as of yet. As per my landlord *"the carpet should go back. The lease states that all the flats must be carpeted. They are not good at keeping leases, promises or agreements"*.

If Flat 2 is used as an office, business working hours are not respected – Noise from Flat 2 are mostly between 8.30 am to 8.00 pm – it is many hours to be subjected to constant noise. As I go to bed early, it barely leaves me with a couple of hours of quiet time in the evening and that has only been since January 14; as previously I had to put up with loud music or radio as well during the evenings and weekends up to past 11.00 pm.

Before moving Mr Shahriar Nasser's business from Flat 4 into Flat 2, Mr David Green had notified me by e-mail that in compensation for the noise caused during the day, there would be NO Noise at all evenings and weekends. However Mr Shahriar Nasser never respected that agreement and was playing loud music or radio at weekends as well as also having regular loud conversations on Skype on loud speaker, especially on Saturday mornings; so loud that it felt I was in the room with him. That has happened again recently.

If Flat 2 is a business, during some of the holidays quiet time is not respected either.

My concern with a temporary change of use is that it might turn into a permanent situation, with Mr Shahriar having no respect for the person who lives in Mr David Reisman's flat, my landlord.

I don't think it is acceptable that employees as well as visitors/clients or builders working for Mr Shahriar use the common area to access his office, and that I should have to be subjected to the disturbance and all the nuisance that come with so many people coming into this building.

I am concerned about security, as I often find the front door unlock. Anyone can just push it to get in.

Every time I have complained about various issues, I was told *"what's the problem now?"* or *"May be you are very sensitive to noise!"*

Mr David Green and Mr Shahriar Nasser can find some quiet space when they go back to their Flat 3 & Flat 4; I have nowhere else to go but Flat 1! Therefore it is not right that I have to be subjected to all their noises and disturbances to suit their lifestyle and needs.

If any temporary change of use for Flat 2 is granted, I hope that it is for the shortest time, I would say no more than half of the requested time, accompanied with a written *Code of Practice/ Set of Rules to be respected, on file with the Council*, as they do not respect promises or agreements. Also the unresolved issues need being dealt with as soon as possible.

Yours Faithfully,

Michele Delaplagne