



Roger Gill  
Estates & Agency Properties  
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16/02/2009

Dear Roger

I write following our meeting on 10<sup>th</sup> February at which we discussed your continuing attempts to obtain planning permission for a restaurant and you described the potential for improving Flitcroft Street.

We have long been concerned, as you are, with the general condition of Flitcroft Street.

Not only would repair of the paving be a significant improvement but also a restaurant with an active and well-lit shop front onto Flitcroft Street would enliven the alleyway and deter anti-social behaviour. The latter is a source of serious concern to us. On an almost daily basis, we encounter problems of urine and vomit in Flitcroft Street. This affects us in particular in the region of our five fire escape route doorways onto Flitcroft Street, where we experience both hygiene problems and smells permeating the theatre. To combat this, we find it necessary to wash and disinfect these doorways – both externally and internally – on a regular basis.

In addition a suitable vibrant restaurant at the ground floor and basement of Flitcroft House would be a welcome asset for patrons of the theatre particularly in the evening.

On behalf of the Ambassador Theatre Group, owner of the Phoenix Theatre, I welcome and support your proposals.

Yours sincerely

**Jane Lemon**  
Group Head of Building Services

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