



Service Management Plan

William Goodenough House
Mecklenburgh Square, London

February 2010

1.0 Waste and Refuse

The students and their families are advised and encouraged to remove all domestic waste from their accommodation. All domestic waste is bagged up by the students and their families, who are responsible for depositing their refuse into the dedicated refuse and recycling bins located in the communal facility in the courtyard at the North side of the building adjacent to the servicing bay where adequate storage space exists (Fig 1b).

The Site Management Team will then be responsible for:

- Monitor and remove student rubbish in adjacent public space.
- Coordination of internal collections
- Moving the dedicated refuse and recycling bins to the collection point for the designated refuse contractor to empty
- Return of bins to the refuse store room following collection

The Local Authority (London Borough of Camden) undertakes the removal of all general waste with the bins being emptied on a daily basis from Monday to Friday (no collections will take place at weekends). There are appropriate notices on the collection arrangements which are placed in all common areas of William Goodenough House. Access to the bin storage area may be gained from the courtyard to the servicing bay at the Heathcote Street (North) side of the building.

Presently there are 6 x 1100 litre bins in use and this provides adequate provision for the disposal of general waste from student and residential accommodation in the building. This will be sufficient to meet the extra waste generated by the proposed development.

1.1 Recycling

There is a recycling scheme in partnership with the London Borough of Camden currently in operation. This involves the provision of specialised bins to cater for the separate disposal of paper, glass and plastic. There are 2 dedicated bins for each type of recycling which are located in the centre of the courtyard and are easily accessible from all sides of the building. These bins are emptied on alternate days from Monday to Friday with the collection point being the servicing bay at the Heathcote Street (North) side of the building. In an effort to encourage students and their families residents to take advantage of this facility, notices are placed in all common areas throughout William Goodenough House.

The location of the recycling bins are shown on the attached plan (fig 1b). of the inner courtyard at William Goodenough House.

There is also a composting machine located in the Mecklenburgh Square Garden which processes both garden and kitchen waste.

2.0 Deliveries

Cleaning materials are the only items that are delivered directly to William Goodenough House, typically in a long wheel based transit van. This takes place once a month with the delivery being received and signed for at the servicing bay by a suitably trained person. The delivery is made between 9am and 4pm on a weekday. These arrangements will not be altered as a result of the proposed development.

The delivery point, indicated on the attached plan (fig 1b), is located at the Heathcote Street (North), side of the building. Pedestrian access is not compromised as there are footpaths on both sides of the street.

3.0 Bicycle Parking

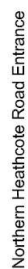
The current provision for bicycle parking for all students and residents at William Goodenough House is located at the inner courtyard and is only accessible by them. All bicycles are registered and 'tagged' by the owners with a record being held by the Front of House Manager.

There is a capacity for 90 bicycles which can be secured in sheltered parking and in the open part of the courtyard in the floor mounted cycle stands. The proposed development will require the provision of an additional 32 no. bicycle parking facility and these will be in the form of the 'Sheffield' stands.

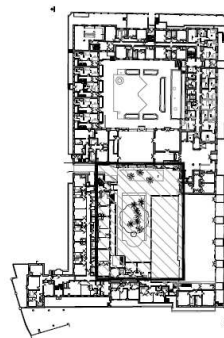
The location of the bicycle stands are shown in the attached plan (fig 1.a), of the inner courtyard at William Goodenough House.

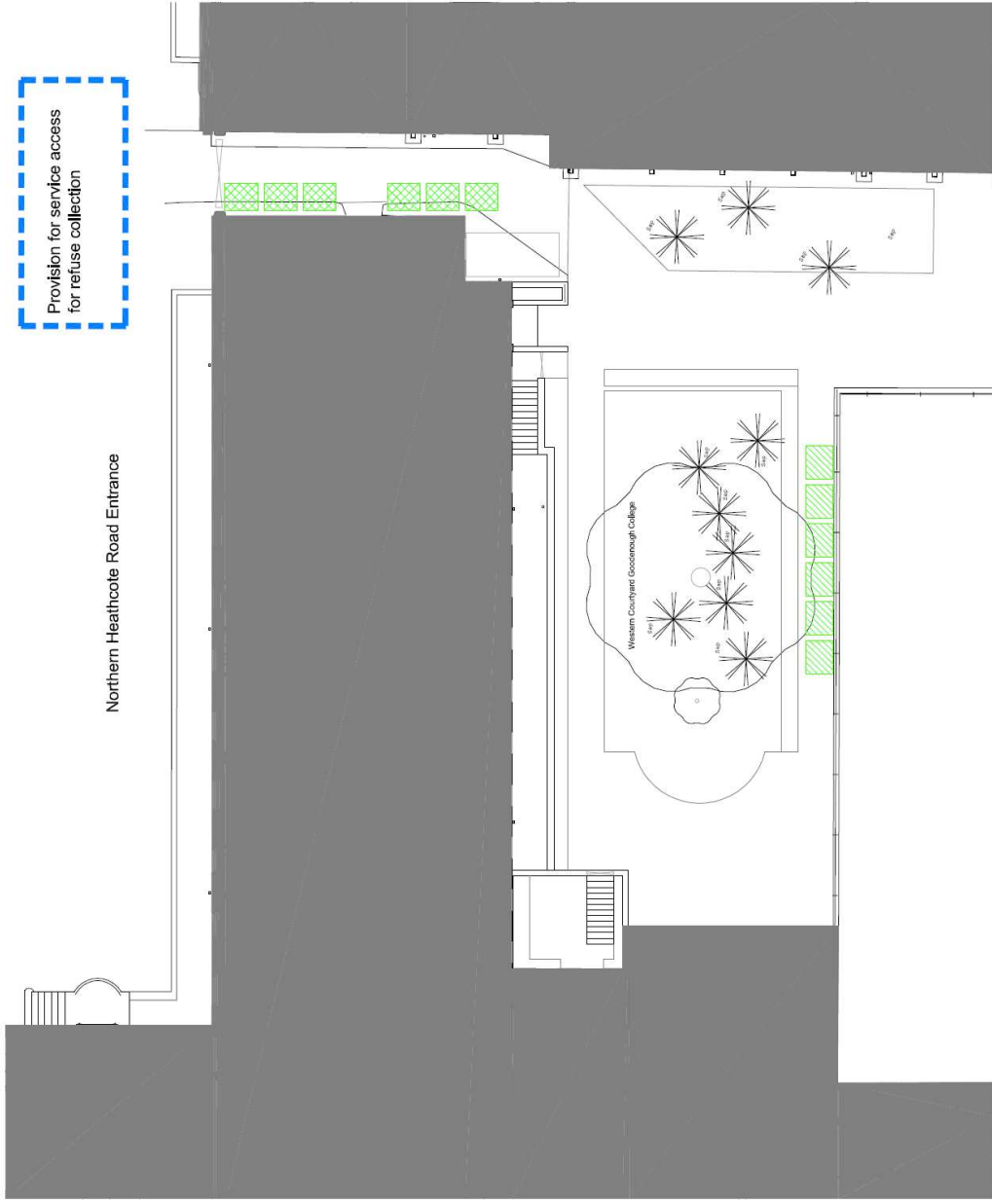
4.0 Service Management Plan Statement

The agreed contents of this Service Management Plan must be complied with unless otherwise agreed with the Council. The building occupiers shall work with the Council to review this Service Management Plan from time to time when necessary. Any future revised plan must be approved by the Council and complied with thereafter.

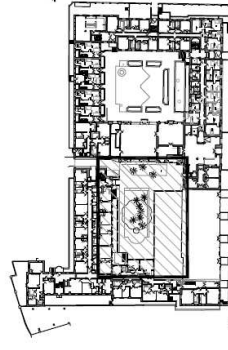


Surrounding Buildings	Covered Bike Stand	Open Bike Stand
-----------------------	--------------------	-----------------





Surrounding Buildings
Waste Bin Location
Recycle Bin Location



01 Proposed West Elysium Courtyard Layout
Scale 1:250 @ A4

02 Goodenough College Plan Key
Scale 1:2500 @ A4

Rev	Date	Details	Drawn	Client	Project	Scale
				Goodenough College PLANNING	Extension to William Goodenough House	1:2500 @ A4
<div><div>Drawn SF</div><div>Checked MRW</div></div>						
<div><div>Job No. B41558</div><div>Drawing No. rev</div><div>102 Ng 10</div></div>						
<div><div>9 Maplestone Lane, Lower VNU Hk</div><div>Tel: (02) 7953 4569 / Fax: (02) 7959 3124</div><div>with business vision</div></div>						
<div><div>architecture</div><div>visi</div></div>						

Vista Architecture
 10/100 The Arcade, Suite 101
 Tel: 0207 7408 4400 Fax: 0207 7408 3704
 Job No. B41558 Drawing No. 1502 1b 1b
 Scale 1:2500 @ A4
 Title Proposed Bin Storage
 Checked MRW
 Drawn SF
 Status PLANNING
 Client Goodenough College
 Project Extension to William Goodenough House
 Scale 1:2500 @ A4