

# Design, Access and Support Statement

151 York Way, London, N7 9LG

## The Proposal

---

Change of use from Minicab Office to Sui Generis radio controlled private hire business and Call Centre/ Booking Office to open 24 hours per day 7 days per week. There will not be any structural changes made to the property.

## The Application Site

---

The application site is situated in Camden, to the east of Kentish Town and west of Caledonian Park. The site, which is located on the corner of York Way and Cliff Road, is well served by local shops, services, and public transport facilities, with shopping parades to the northwest and southeast, and a primary school & community centre immediately to the north. It is also located within reasonably close walking distance of Caledonian Road tube/railway station, together with the bus stops that run in both directions along York Way. Proposal site is used as a Sui Generis minicab office on ground floor and currently vacant.

## Proposed Use

---

Proposal is to use as a radio controlled minicab office for 24hours a day and 7 days a week. The office will contain operating to activate the drivers without the need of coming into the office. With this kind of system applicant is aiming to keep the drivers outside of the office and mobilise the drivers from their cars.

This will be a new business operating with a few vehicles at the beginning which the applicant hopes to build up to 4 mini cabs for each shift. The use will be radio controlled and there is no need therefore for drivers to be present at the site and there will be no pickup facilities for the passengers at the site. Cabs and drivers will stay away from the site as this way will be most successful of the business.

## Access / Alterations

---

Existing shop front will be kept as it is at the moment.

Proposal does not require customers to come in to the office and hire cabs.

## Internal alteration

---

Proposal requires no major internal changes and only necessary equipment and internal alterations to accommodate radio controlled switchboard and suitable working environment. Noise and fire insulations will also be in accordance with BS standards and BC regulations.

## Radio Controlled Minicab System

---

The following information explains how taxi drivers will be activated without the need of coming into the office with an operator. Below system only one of many available in the market, the applicant has chosen the Mercury system, all systems are similar in a way they work.

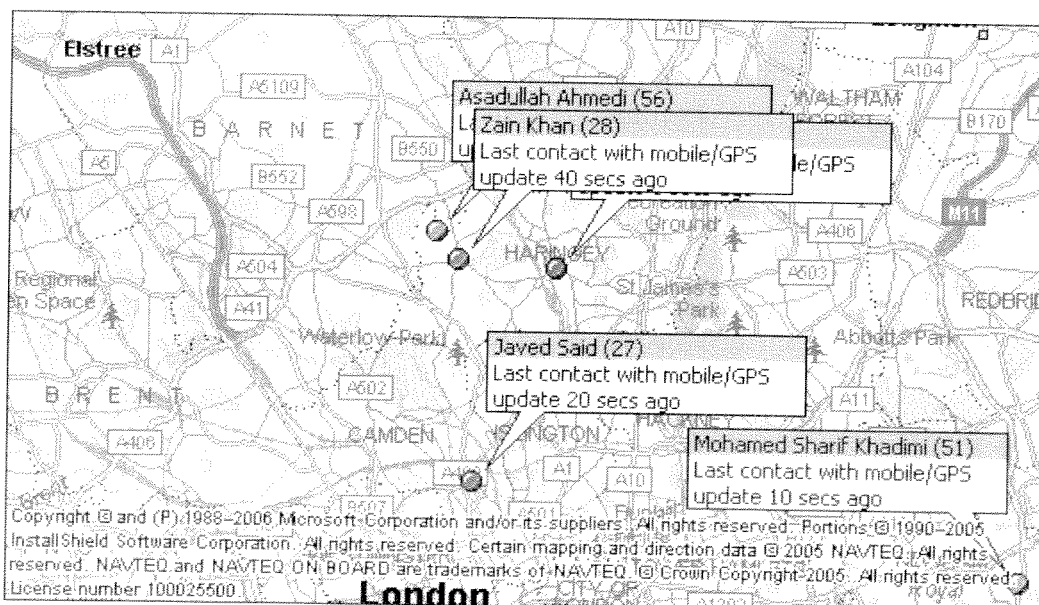
The Mercury automatic booking and dispatching system for cab is an effective and reliable instrument for cab firms and for order dispatching to independent cab drivers. The software seeks a suitable vehicle for each booking in real time. This allows more time for customer service and improves the efficiency of business operations.

Mercury incorporates all of the latest features of cab dispatch control: satellite positioning, detailed map and routing facilities, an automatic booking system.

The dispatch screen is as easy to use as the booking screen. It allows the controller to dispatch jobs to drivers based on the closest vehicle.

Controller can look at the dispatch screen and quickly see the progress of all jobs in all plots. For example whether a driver has a 'passenger on board', or they are 'soon to clear' or 'cleared' etc.

GPS calculates the closest driver for each job to within 5 metre accuracy. Mercury shows you with its on screen map exactly where all your vehicles are anywhere in the UK.





## Conclusion

As shown above, the proposal provides no customer waiting area within the office and will be a radio controlled operation to protect the amenity of residents within close proximity and will be appropriate for the area and will not affect the residential amenities on negative way.

Proposed minicab office will be a radio-controlled therefore will not affect transport network and traffic conditions in the area.

Only an operator will be within the office, therefore there are no expected noises to be detrimental to adjoining resident's amenity.