

## **Job Profile CCTV Operator**

**Job Title:** CCTV Operator

**Job Grade:** Level 1 Zone 3

**Salary Range:** £32,706 - £33,340

### **About Camden**

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

### **About the role**

To undertake the operation of all equipment and cameras to comply with the CCTV Code of Practice, on rotating 24 hour shift patterns, 365 days a year, including weekends and bank holidays. To effectively monitor CCTV in line with Council priorities and to take any immediate action and notification as appropriate to events seen. Record all information with attention to detail and provide excellent customer service to all end users.

### **About you**

- To effectively monitor and patrol via view screens and to take any remedial or immediate action and notification as appropriate to events seen.
- To produce and maintain continuity of all detailed records or evidential material required in a clear, concise, legible accurate format. This includes any Written /Electronic management records and other documentation in accordance with the Council's systems and procedures.
- To monitor and operate radio links with Police, Council and retail sector and review recorded material for suitability for evidential purposes.
- To communicate between other departments, external agencies or the public in a professional and courteous manner at all times.
- To follow the guidelines contained in the Code of Practice and Procedure Manual for liaison with the Police. This will include the making of statements where required. To be prepared to attend Court when required, providing evidence.
- To carry out regular equipment checks and report all equipment faults to the CCTV Services manager / Maintenance Contractor.

**Work Environment:**

This role is office based.

**People Management Responsibilities:**

None

**Relationships:**

Daily interaction with Police and other emergency services

Multiple internal council departments, solicitors, local businesses, residents and resident associations.

**Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

**Is this role Politically Restricted?**

No

**Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click Diversity and Inclusion for more information on our commitment.

**Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,