

Pathways Move On Team Manager

Salary Range: £48,969 - £55,797

Grade: 4.2

Location: The primary location will be at 5 Pancras Square although the manager may be required to work from locations across the Pathways and Health Trusts.

Reports to: Single Pathway Services – Service Manager

About the role

In this role, you will manage and support a staff team dedicated to providing high-quality housing options advice, assistance, and specialist referral coordination services for those in need of supported housing and those currently residing in hostels, helping them secure alternative accommodation.

You will lead the development of “move in,” “move through,” and “move on” options for individuals accessing and leaving supported housing and hostels

You will work collaboratively with teams across the housing department to plan and deliver a comprehensive range of options to meet the needs of residents.

In addition, you will take the lead in developing and maintaining strong partnerships with Children and Learning, Probation, and the Mental Health Trust to ensure the effective use and flow of specialist supported bedspaces within the Hostels Pathway Model.

The things you'll achieve

1. To be responsible for the management of Pathways Move-On Adviser and Coordinators.
2. To collate, analyse and present pathways performance and needs related data to Commissioners and senior management.
3. To lead on the development of constructive working relationships with internal and external partner providers and stakeholders such as adult and children's social care, supported housing providers, health providers, probation, youth services and commissioning services.
4. To supervise the provision of co-location services to hostels within the Pathway and work with providers to identify those ready for independent living and to provide support and training on housing options, as required.
5. To lead on the development and coordination of services with health care and prison/probation service providers to ensure the provision of suitable housing solutions for people leaving care or institutions.
8. To lead on the retrieval and production of reports covering local and national policy and practice relating to move on and homelessness, its prevention and housing options, reporting on trends and new initiatives and making recommendations for change to policy and/or practice.

About you

Experience

- Leading a staff team to provide high quality services, meeting performance targets within a pressured and high-profile environment.
- Taking a lead on supporting the development and training needs of front-line staff.
- Taking the lead in providing advice and assistance to residents in housing need.
- Excellent working knowledge of the health care, children services and criminal justice systems.
- Development of constructive working relationships with internal and external partner providers and stakeholders.
- Developing and improving referral processes and training programmes. Experience of analysing and presenting high quality statistical data.
- Excellent working knowledge of relevant housing and welfare legislation.

You have

You have a clear desire and passion for working with vulnerable homeless people in the London Borough of Camden and contributing to developing a trauma informed and psychologically environment for our residents.

You have excellent communication skills, and you can adapt these to you audience including members of publics, senior management and our elected members.

You can carry out assessment of needs and risk and provide appropriate responses. Attending and leading in a multi-disciplinary environment for often complex cases.

You must have resilience and a calm manner as you are likely to deal with difficult conversations and be able to respond effectively to achieve a positive outcome.

Other important stuff...

People management

The post holder will manage a team of two Move-On Advisers and three Referral Coordinators and one Homeless Prevention Adviser (AFEO).

Work environment

You'll work from our main offices, 5PS, in Kings Cross and be expected to work at least three days a week in the office.

Who you will be working with

You'll be joining a wonderful team of managers in the Housing Solutions Service and reporting to Phillip Randall. You'll also work closely with colleagues across housing and the local homelessness sector.

The application process

Written application and in person interview.

Who we are

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk

