

Transport Occupational Therapist (CATS)

Salary Range: £44,579 - £50,706

Grade: Level 4 Zone 1

Location: York Way Depot

Reports to: Joyce Ojudun



About the role

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

About CATS

Camden Accessible Travel Solutions (CATS) is the Council's in-house transport service. It is based within York Way Depot, in King's Cross, London and sits within the Environment and Sustainability Directorate under Supporting Communities.

The service is responsible for a wide range of transport related services including the provision of accessible buses for children and adults, taxi bookings, fleet maintenance, an MOT service, driver training, fuel provision and manages a range of concessionary travel schemes.

About the Logistics Team

The Occupational Therapist is based within the Logistics Team, which is responsible for managing and booking transportation, predominantly for Special Educational Needs (SEN) and Adult Social Care (ASC) clients travelling in buses and taxis.

The post holder will report directly to the Logistics Manager to undertake service user risk assessments for Special Educational Needs and Disabilities (SEND) and Adult Social Care (ASC) clients. The post holder will also support the Concessionary Passes and Badges Team with mobility assessments as part of the application processes for Concessionary Travel such as the Blue Badge Scheme.

About the role

The postholder will deliver a front-line occupational therapy service on behalf of CATS to ensure that all service users that travel on our vehicles have had a risk assessment carried out, ensuring both our staff and service users are safe. They will also carry out face-to-face mobility assessments where it is deemed necessary.

This role will also involve annual travel reviews and assessments to help identify clients who would benefit from alternative travel assistance options rather than relying on taxis or buses.

Example outcomes or objectives that this role will deliver:

- To manage a caseload of referrals, carrying out mobility assessments in person or virtually and completing professional assessment reports in line with Camden's transport policy and procedures and national legislation.
- To undertake assessments for both passenger transport and statutory concessionary travel schemes.
- Ensuring all assessment decisions and outcomes are documented on case files and clients records systems (e.g. Tranzacct, Netcall, etc.)
- To provide expert clinical advice and support to the Concessionary Travel Case officers where appropriate as part of client applications for concessionary travel schemes.
- To liaise or correspond with medical professionals where necessary in order to clarify an applicant's medical condition and mobility difficulties.
- To re-assess clients and compile reports in line with the appeals procedures and re-evaluate assessments conducted previously.
- To undertake home visits where applicable to assess clients' suitability to join certain schemes such as ScootAbility, ensuring any reasonable adjustments can be made for the storage and charging of Personal Mobility Vehicles (PMV).
- To assist the Service Manager in developing and implementing strategies that continually improve the service offered to clients, promotes their independence and provides value for money.
- To act as the service lead in terms of latest developments and innovations within Occupational Therapy and accessible transport issues by relevant advisory or statutory bodies.

About you

Experience

- Experience of working as an Occupational Therapist in a statutory setting, preferably within accessible transport.
- Experience of managing a case load of work within a demanding and sometimes challenging environment.
- Experience of carrying out mobility assessments and compiling clear, concise reports in accordance with legislation.
- Experience of undertaking risk assessments in relation to transport and using this to inform decision making.
- Experience of reviewing and interpreting new legislation and delivering staff training.
- Experience of working within a customer service environment.

You have

Qualifications

- **Degree level qualification in Occupational Therapy**
- **Professional registration with the Health and Care Professions Council (HCPC)**

Technical Knowledge

- An understanding of relevant accessible transport legislation and policies.
- Good knowledge of resources required to deliver effective equipment, adaptations and care to clients and their carers
- Clear knowledge and understanding of risk assessment, moving and handling issues and safeguarding for children and adults.
- Competent in the use of Microsoft Programmes such as Word, Excel, Teams, Outlook and IT Equipment and Applications.
- Strict adherence to Data Protection and GDPR legislation
- Knowledge of the transport needs and issues faced by vulnerable and disabled children and adults.

The things you'll achieve

- To undertake assessments for both passenger transport and statutory concessionary travel schemes.
- Ensuring all assessment decisions and outcomes are documented on case files and clients records systems
- To provide expert clinical advice and support to the Concessionary Travel Case officers where appropriate as part of client applications for concessionary travel schemes.
- To liaise or correspond with medical professionals where necessary in order to clarify an applicant's medical condition and mobility difficulties.
- To re-assess clients and compile reports in line with the appeals procedures and re-evaluate assessments conducted previously.
- To undertake assessments for both passenger transport and statutory concessionary travel schemes.
- Ensuring all assessment decisions and outcomes are documented on case files and clients records

Other important stuff...

People management

The post holder will provide professional expertise within the field of mobility assessments and travel risk assessments to CATS Management Team to support service delivery and decision-making processes.

The post holder will have no direct line management responsibilities but will be expected work closely with officers across the service.

Work environment

The post holder will be based within the transport depot at York Way, King's Cross. They will be expected to work across different Council sites where applicable to host regular mobility clinics with residents and to also undertake home visits to complete travel risk assessments.

They may be expected to attend meetings with key stakeholders within other premises or other council offices.

They will be expected to work flexibly, as per the Council's agile working policy and also be expected to carry out some lone working.

The Council's normal working hours are between 7am to 10pm Monday to Friday and 8am to 5pm Saturday and Sunday. From time-to-time you may be asked to work hours that are additional to or different from the hours you usually work.

Who you will be working with

The post holder will report directly to the Logistics Manager whilst working closely with managers and officers across the CATS service and key stakeholders from both within the Council and external partners.

Key contacts are likely to include:

- Customers, carers, members of the public
- Adult Services, Children's Services and Children and Young People Disability Services
- Representatives from Disability Groups and Voluntary Sector organisations
- Health and Care Professions Council (HCPC)
- North Central London Clinical Commissioning Group (NCL CCG)

The application process

If your application is shortlisted for interview you will be invited to attend a panel member interview.

Who we are

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk

