

Job Profile

Job Title: Floating Support Worker
Job Grade: Level 3 Zone 1
Salary Range: £37,716 - £42,392

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit; because we're not just home to UK's fast-growing economy; we're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

The goal of the Floating Support Service is to enable people to live as independently as possible whose tenancies are at risk, or they are either at risk to themselves or others, minimised through assessment, management and support. We support vulnerable households to resettle in Camden.

About the role:

The Camden Floating Support Service is the local authority tenancy and support service. We support vulnerable people across a range of tenures, such as private sector, housing association and council, to resettle into and/ or sustain their tenancies and to prevent them from becoming homeless, should their tenancies be at risk. The service supports tenants moving into different types of tenure across the borough of Camden and in other local boroughs. The service plays a leading role in supporting refugee community's resettle in Camden.

The successful candidate will have the opportunity to manage their own caseload of tenants/ residents, planning support visits, and conducting assessments with referrers. In addition, you will be responsible for creating an agreed support plan and risk assessment for each tenant/ resident, which reflects the SMART objectives, leading to the tenant/residents' independence.

The Camden Floating Support Service contributes to the London Borough of Camden, by helping to prevent homelessness, to help residents achieve independence in their daily lives and to improve their quality of life, through support to access relevant support services, as well as access to education, training, and employment support services.

About you:

- The ideal candidate will have extensive experience of working in a floating support role alongside experience of working with adults who have difficulty living independently, you will have integrity and be committed to working in social care.
- Furthermore, you will bring an in-depth knowledge of measuring the needs of a tenant/ resident, which could include mental health issues, substance misuse and poor independent living skills.
- You will be required to have a knowledge of the current benefit system, including Universal Credit.

- You will be required to have excellent communication skills, and an empathetic and understanding approach to vulnerable people. You will need IT skills such as being able to use Microsoft Outlook.
- Your role will encompass visits to hostels, and other agency offices, such as the DWP. You will also carry out home visits as required supporting residents/ tenants to appointments in the community as required, and the work will include periods of home working and working in the Council Offices.
- You will use your outstanding interpersonal skills, accountability, and excellent time management skills and combine this with a proactive approach to supporting people. If this sounds like you, please apply for immediate consideration.

Work Environment:

Camden Council operates a hybrid / flexible working environment.

Camden's main offices are located in modern, award-winning offices at King's Cross. You can expect an exceptional range of benefits including discounted access to the onsite leisure facilities with swimming pool, recognition, and reward for high performance with progression and pay increases, flexible and agile working hours and access to a leading pension scheme.

Camden is proud to be the country's first Timewise council and as part of this accreditation, we work to help parents balance work with childcare. This fits in with our aim to be leaders in innovative, flexible, and part-time working that allows for different patterns of care and for parents to share childcare responsibilities.

People Management Responsibilities:

None.

Relationships:

You will report to a Team Manager.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications

from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG