Information Security Manager

Salary Range: £68,238 to ££81,777

Starting Salary: £68,238

Grade: Level 6, Zone 1

Location: 5 Pancras Square

Reports to: Head of Technology

About the role

Our Information Security Manager is the strategic lead for Camden's approach to Information Security, including Compliance and Cyber Security Operations. You will work at all levels of the organisation, providing expert advice on the selection, design, justification, implementation and operation of all information security controls and management strategies to maintain the confidentiality, integrity, availability, accountability and relevant compliance of information systems.

An excellent communicator and influencer, you will collaborate with stakeholders across Camden, including the Corporate Information Governance Team and the Internal Audit and Risk Management Teams, ensuring a holistic approach to Information security. A priority for the role is to design and establish a formal Information Security Management System (ISMS). Acting as a figurehead, the Information Security Manager will play a key role in ensuring that Information Security is part of our culture through leadership, awareness campaigns and business partnering.

Tasks will include but are not limited to:

- Take the lead responsibility for the Information Security operation, where the measure of success depends on achieving business goals, performance targets and agreed service levels, and the successful technical implementation or use of information systems.
- Influence the strategic direction and take responsibility for the full range of Information Security functions, including collaborating with business stakeholders (including the DPO) to deliver a holistic organisational approach to Information Security.
- Provide leadership to ensure that consideration for information security is embedded within the Council's culture, encouraging security-by-design and engaging our employees and citizens through innovative awareness campaigns.
- Create and maintain an overall Information Security strategy and roadmap contributing to the overall Technology Management Team delivery strategy and the wider Camden Digital vision.
- Ensure that all appropriate policies, technical standards, controls and monitoring processes are in place for the Council's information systems to ensure effective confidentiality, integrity and availability (CIA). These controls and policies should adhere to ISO 27001 Annex A, ISO Annex SL, PCI-DSS, PSN and the Cyber Assessment Framework (CAF)
- Establish and maintain a Cyber Incident Response Plan for Camden.
- Provide leadership to deliver the service culture required to deliver required organisational outcomes, including a more self-help approach to learning by all users. Give technical leadership to operational staff to enable effective service delivery of the Information Security function.
- Take responsibility for major decision-making in the planning of information security controls, taking account of the need for quality, security, availability, reliability, integrity, agility, and safety, and utilising (as appropriate) specialised techniques, tools, methods or standards.
- Support and assist in developing Disaster Recovery plans ensuring these are consistent with the Corporate Business Continuity Plan.

About you

You will have extensive experience managing an Information Security function and delivering services in a complex organisation. You will be an excellent communicator and influencer, confident to use your skills and experience to lead Camden's approach in this critical area, ensuring that our data remains secure and that we make decisions based on risk. Staying ahead of criminals is a significant part of the job, and you will be passionate about leading our approach to protecting Camden's information assets and systems.

You will be an experienced problem solver who can work on your initiative and with others to identify creative and innovative solutions. You will also be adaptable and flexible in your approach to work and have excellent organisational skills to manage a complex and varied workload, including projects.

Camden is on a journey to transform our digital experiences through the use of cloud technology. Ideally, you will have experience operating in a cloud environment that will enable you to assist with Camden's cloud strategy, including building and developing skills across our Information Security and broader Technology service.

Experience

- Extensive experience in Information Security and Cyber Security, preferably with accompanying relevant professional certifications to demonstrate competency. CISM or CISSP certification is highly desirable

- Strong stakeholder skills and experience working in developing a collaborative culture both within technology and the broader organisation

- Experience developing a strategy and corresponding roadmap, implementing governance models and taking complex organisations through this journey

- Expert in corporate, industry and professional standards, regulations, compliance, and codes of conduct associated with the role, including ISO 27001

- Expert in methods and techniques for risk management, business impact analysis, countermeasures and contingency arrangements relating to the serious disruption of IT Services

- Appropriate technical knowledge covering technologies used to monitor and protect information systems, including firewalls, intrusion detection systems and Security Information and Event Management (SIEM), and Cloud Access Security Broker (CASB) products

The things you'll achieve

This is an exciting role contributing to important strategic outcomes that will ensure the confidentiality, integrity and availability of Camden's data and systems. Initially, you'll focus on these strategic outcomes:

- Aiming to complete a full assessment of Camden's capabilities and controls using the NCSC's Cyber Assessment Framework by the end of 2025.

- Maintaining certification and compliance with the Public Service Network and PCI-DSS standards.

- Collaborating across the service to complete an update of the Digital & Data Service disaster recovery plan, including alignment with the Council's Business Continuity Plan (BCP).

- Remediation of the remaining security vulnerabilities in the legacy environment and deployment of data loss prevention (DLP).

Other important information…

People management

This role includes line management of ten experienced information security professionals in the Information Security and Cybersecurity Operations teams.

Work environment

This is a senior leadership role. You'll work from our main offices, 5 Pancras Square, in Kings Cross and be expected to work at least one day a week in the office.

Who you will be working with

You'll report to the Head of Technology, working with the Technology Leadership Team to ensure high-quality service delivery and assurance. You'll work closely with colleagues from across the organisation and externally to Camden, including the NCSC, external auditors and accreditation bodies.

The application process

Candidates will be invited to attend a panel interview in person at 5 Pancras Square.

Who we are

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk