

Application No:	Consultees Name:	Received:	Comment:	Response:
2024/3306/P	Sabina and Richard Stevenson	27/08/2024 18:19:54	OBJ	<p>We want to bring to your attention the ongoing issue with the louvred panels installed on the Keats Grove elevation of the ground floor by the Watchhouse restaurant at 65 South End Road, London NW3 2QB. These panels serve as exhaust systems for the restaurant's kitchen and bathroom and have been fully operational since May 2024. It is important to note that no planning permission was sought at the time of installation, and there was no consultation with the tenants of Wentworth mansions.</p> <p>As elderly residents living above Watchhouse in Wentworth Mansions, we have been experiencing significant problems due to these panels. Every time we enter the lobby staircase from Keats Grove, we are immediately hit by hot air sprayed at speed from the Watchhouse kitchen extractors, which operate loudly from 0800 to 1800, seven days a week. The largest of the 4 louvred panels is positioned at head-height, inches from our entrance. As a result, foul fumes from Watchhouse's kitchen and bathroom penetrate our staircase, making it difficult for us to breathe as we climb five flights of stairs to enter our flat.</p> <p>The outside entrance and staircase of Wentworth Mansions are narrow and rapidly fill with the pungent odors from Watchhouse through these exhaust pipes every day. The foul air not only affects our breathing, especially considering our pre-existing conditions, but also causes us significant anxiety, limiting our ability to work effectively from home.</p> <p>Given these circumstances, we strongly object to the continued operation of these kitchen extractor fans covered by the louvred panels, especially the largest one positioned next to our outside entrance on Keats Grove. We urge that immediate action be taken to address this matter .</p>
