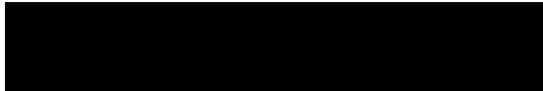


SITE INVESTIGATION FACTUAL REPORT

Report No: [REDACTED]
Client: Crawford Claims Management
Site: 22A Harley Road, Hampstead
Client Ref: [REDACTED]
Date of Visit: 3/5/2022



Home Emergency Response - Subsidence Investigation - Drainage Services – Crack & Level Monitoring – Property Video Surveys



Investigation Layout Plan

Sheet: 1 of 1

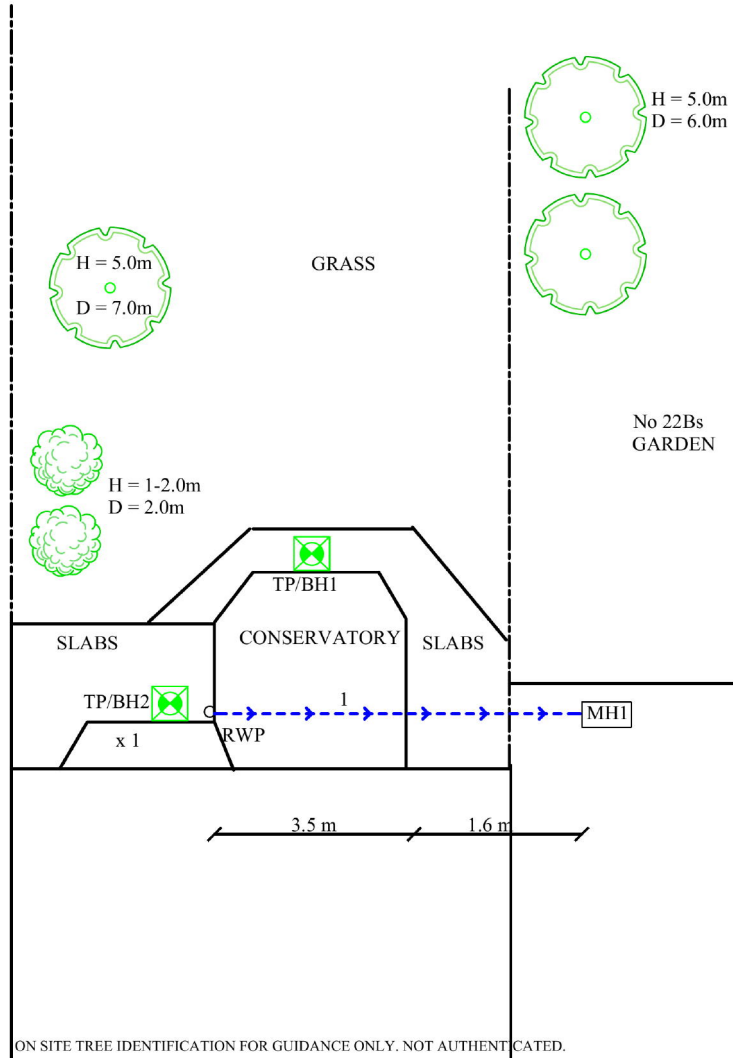
Date: 03/05/2022

Site: 22A Harley Road

Work carried out for: Crawford Claims MGMT

DB (SI) AM (Checked) AM (Drawn)

Weather: Dry



Remarks:

Key:	Surface Water Drain	---
Combined Gully	RWWG	Foul Water Drain
Manhole	MH	→
Rain Water Pipe	RWP	Tree / Bush
Rain Water Gully	RWG	(approx. ht in m)
Soil Vent Pipe	SVP	Trial Pit
Waste Gully	WG	Borehole
Waste Pipe	WP	O/D - Open Discharge

Scale: N.T.S.

TEST REPORT: Trial Pit

REPORT NUMBER: [REDACTED]

TRIAL PIT REF: [REDACTED]

CLIENT: Crawford & Co

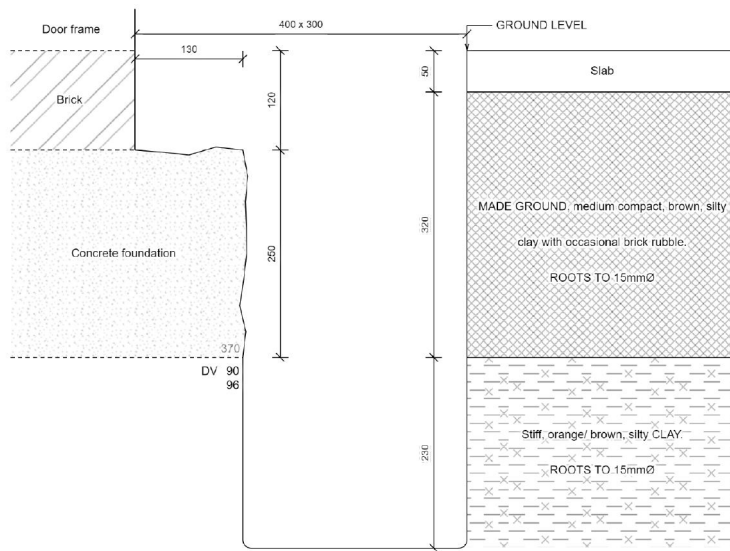
JOB NO: [REDACTED]

EXCAVATION METHOD: Hand tools

DATE: 03/05/2022

SITE: 22A HARLEY ROAD

WEATHER: Dry



For Strata below 600mm see Bore Hole log

Key:

- D Small disturbed sample J Jar sample
- B Bulk disturbed sample V Pilcon vane (kPa)
- W Water sample M Mackintosh probe
- TDTD Too dense to drive

Remarks:

Test results reported relate only to the items tested.
This report shall not be reproduced except in full without approval of the Laboratory.

For and on behalf of CTS
Scott Alger - Lab

Approved Signatory
Report date 05-May-22

Borehole		1		Sheet:	1 of 1		Site:	22A HARLEY ROAD				
Boring Method:		Hand Auger		Job No:			Client:	CRAWFORD CLAIMS MANAGEMENT				
Diameter (mm):		75		Date:	03/05/2022							
Weather:		Dry		Ground Level:								
Depth	Soil Description						Thickness	Legend	Samples and Tests			
(m)									Depth	Type	Result	
0.00	See Trial Pit						0.60					
0.60	Stiff orange-brown silty CLAY						1.40	x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x	1.00	DV	104 110	
2.00	Very stiff orange-brown silty CLAY						1.00	x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x x — x	2.00	DV	140+ 140+	
3.00	End of BH								2.50	DV	140+ 140+	
									3.00	DV	140+ 140+	
Remarks: BH ends at 3.0m.BH dry and open on completion.No roots observed below 2.2m.							Key: D - Disturbed Sample B - Bulk Sample W - Water Sample Roots J - Jar Sample Roots V - Pilcon Shear Vane (kPa) Roots M - Mackintosh Probe Depth to Water (m) TDTD - Too Dense To Drive			To	Max	
										Depth	Dia	
										(m)	(mm)	
										1.50	2	
										2.20	1	
Logged:	DB	SA	Checked:	Approved:	Version	V1.0 28/01/16		N.T.S.				

TEST REPORT: Trial Pit

REPORT NUMBER: [REDACTED]

TRIAL PIT REF: [REDACTED]

CLIENT: Crawford & Co

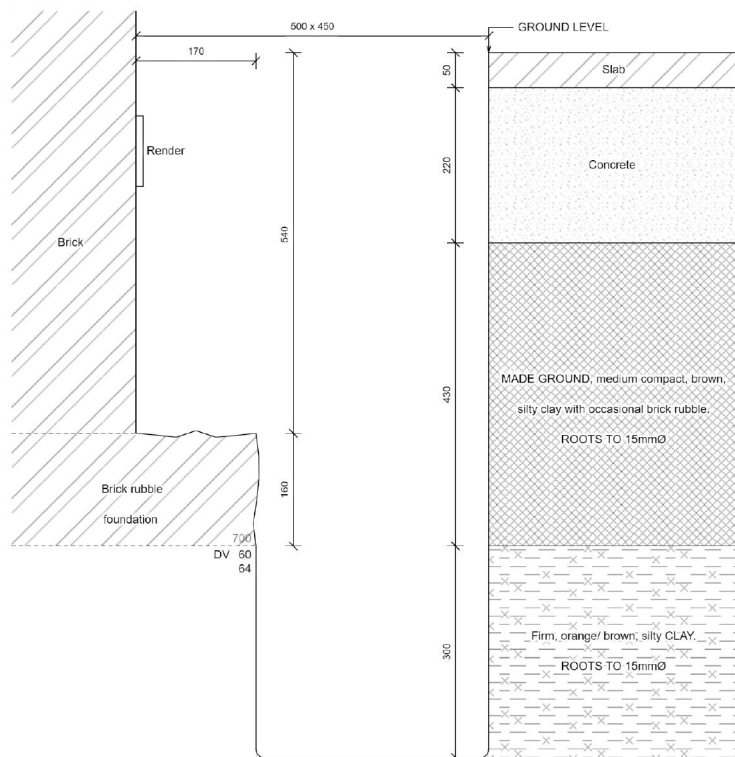
JOB NO: [REDACTED]

EXCAVATION METHOD: Hand tools

DATE: 03/05/2022

SITE: 22A HARLEY ROAD

WEATHER: Dry



For Strata below 1000mm see Bore Hole log

Key:

- D Small disturbed sample J Jar sample
- B Bulk disturbed sample V Pilcon vane (kPa)
- W Water sample M Mackintosh probe
- TDTD Too dense to drive

Remarks:

Test results reported relate only to the items tested.

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For and on behalf of CTS
Scott Alger - Lab

[REDACTED SIGNATURE]

Approved Signatory
Report date 05-May-22

[REDACTED SIGNATURE]

[REDACTED]

Borehole		2	Sheet: 1 of 1	Site: 22A HARLEY ROAD	
Job No:					
Date: 03/05/2022					
Boring Method: Hand Auger	Weather: Dry		Ground Level:	Client: CRAWFORD CLAIMS MANAGEMENT	
Diameter (mm): 75					
Depth (m)	Soil Description	Thickness	Legend	Samples and Tests	
0.00	See Trial Pit	0.70		Depth	Type
0.70	Firm orange-brown silty CLAY	0.30	x — x		Result
1.00	Stiff orange-brown silty CLAY	1.00	x — x	1.00	DV
			x — x		82
			x — x		92
			x — x		
			x — x		
			x — x	1.50	DV
			x — x		120
			x — x		130
			x — x		
			x — x		
			x — x		
2.00	Very stiff orange-brown silty CLAY	1.00	x — x	2.00	DV
			x — x		140+
			x — x		140+
			x — x		
			x — x		
			x — x	2.50	DV
			x — x		140+
			x — x		140+
			x — x		
			x — x		
			x — x		
3.00	End of BH			3.00	DV
					140+
Remarks: BH ends at 3.0m.BH dry and open on completion.			Key:		To Max
			D - Disturbed Sample	Depth	Dia
			B - Bulk Sample	(m)	(mm)
			W - Water Sample	3.00	2
			Roots		
			J - Jar Sample		
			Roots		
			V - Pilcon Shear Vane (kPa)		
			Roots		
			M - Mackintosh Probe		
			Depth to Water (m)		
			TDTD - Too Dense To Drive		
Logged: DB	SA	Checked:	Approved:	Version V1.0 28/01/16	N.T.S.



**SITE INVESTIGATION
LABORATORY TEST REPORT**





CLIENT : CET Property Assurance (Crawford Claims Management)

SITE:
22A Harley Road
Hampstead
London
NW3 3BN

DATE OF SITE VISIT:
03/05/2022

DATE RECEIVED BY LABORATORY:
05/05/2022

Compiled by	
	L. Kirby - Laboratory Technician (B)
Approved by	
	J. Garrett - Laboratory Manager (B)

DATE REPORTED: 9-May-2022

Laboratory Summary Results

Our Ref: [REDACTED]
 Location: 22A Harley Road, Hampstead, London, NW3 3BN
 Client: CET Property Assurance (Crawford Claims Management)
 Address: [REDACTED]

Date Sampled: 03/05/2022
 Date Received: 05/05/2022
 Date Tested: 05/05/2022
 Date of Report: 09/05/2022

TRISH No	Sample Ref		Moisture Content (%) [1]	Soil Fraction > 0.425mm (%) [2]	Liquid Limit (%) [3]	Plastic Limit (%) [4]	Plasticity Index (%) [5]	Liquidity Index [6]	Modified Plasticity Index (%) [8]	Soil Class [7]	Filter Paper Contact Time (s)	Soil Sample Suction (kPa) [9]	Oedometer Swain [10]	Estimated Heave Potential (Dd) (mm) [10]	In situ Shear Vane Strength (kPa) [11]	Organic Content (%) [12]	pH Value [13]	Sulphate Content* (g/l)		Class	
	Type	Depth (m)																803	804		
1	U/S 0.38	D	30	<5	66	26	40	0.10	40	CH					93						
	1.0	D	29	<5	72	25	47	0.09	47	CV					107						
	1.5	D	27	<5											129						
	2.0	D	29	<5	72	25	47	0.09	47	CV					> 140						
	2.5	D	30	<5											> 140						
	3.0	D	31	<5	76	27	49	0.08	49	CV					> 140						

Test Methods / Notes

[1] BS 1377 - Part 2: 1990, Test No 3.2
 [2] Estimated if <5%, otherwise measured
 [3] BS 1377 - Part 2: 1990, Test No 4.4
 [4] BS 1377 - Part 2: 1990, Test No 5.3
 [5] BS 1377 - Part 2: 1990, Test No 5.4
 [6] BRE Digest 249: 1985
 [7] BS 6990: 2016 - Figure 8 - Plasticity Chart for the classification of fine soils

[8] Building Research Establishment Information Paper 4193
 [9] In Accordance with BS 1377-5: 1970 - Clause 7
 [10] Estimated Heave Potential (Dd)
 [11] Values of shear strength were determined in situ by OTS using a Wilson hand vane at Geosure vane (GVN)
 [12] BS 1577 - Part 3: 1990, Test No 4
 [13] BS 1577 - Part 3: 1990, Test No 9
 [14] BS 1577 - Part 3: 1990, Test No 5.8
 [15] $EO_1 = 1.2 \times SO_2$

[16] BRE Special Digest One: Concrete in Aggressive Ground August 2005
 Note that if the Dd contact falls into the Dd 4 or Dd 5 class, it would be prudent to consider the sample as falling into the Dd 4d or Dd 5d class respectively unless water soluble magnesium testing is undertaken to prove otherwise.
 RED Chart - BS 1377: Part 2: 1990, Test No 6.2
 * These tests are not UKAS accredited
 Full reports can be provided upon request.

Key

D Disturbed sample (small)
 B Disturbed sample (bulk)
 U Undisturbed sample
 W Groundwater sample
 ENP Essentially Non-Plastic by request
 UIS Underside of Foundation



Test results reported relate only to the items tested.
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 The laboratory does not apply a conformity statement to test reports as standard, unless specifically requested by the customer.
 Opinions and interpretations expressed herein are outside of the scope of UKAS accreditation.

Our Ref: [REDACTED]

Laboratory Testing Results

Date Sampled: 03/05/2022

Location: 22A Harley Road, Hampstead, London, NW3 3BN

Date Received: 05/05/2022

Client: CET Property Assurance (Crawford Claims Management)

Date Tested: 05/05/2022

Address: [REDACTED]

Date of Report: 09/05/2022

TPBH No.	Sample Ref. Depth (m)	Type	Moisture Content (%) [1]	Soil Fraction > 0.425mm (%) [2]	Liquid Limit (%) [3]	Plastic Limit (%) [4]	Plasticity Index (%) [5]	Liquidity Index (%) [6]	Modification Index (%) [8]	Soil Class [7]	Filter Paper Contact Time (s)	Soil Sample Suction (kPa) [9]	Oedometer Strain [10]	Estimated Heavy Potential (DJ) (mm) [10]	In situ Shear Vane Strength (kPa) [11]	Organic Content (%) [12]	pH Value [13]	Sulphate Content (g/l)		Class [15]
																		SO ₃ [14]	SO ₄ [15]	
2	U/S D.70	D	32	<5	72	27	45	0.11	45	CV					62					
	1.0	D	29	<5	69	23	46	0.12	46	CH					87					
	1.5	D	29	<5											125					
	2.0	D	29	<5	68	24	44	0.12	44	CH					> 140					
	2.5	D	32	<5											> 140					
	3.0	D	32	<5	79	26	53	0.11	53	CV					> 140					

Test Methodology Notes

[1] BS 1377: Part 2: 1990, Test No 3.2
 [2] Estimated if <5%, otherwise measured
 [3] BS 1377: Part 2: 1990, Test No 4.4
 [4] BS 1377: Part 2: 1990, Test No 5.3
 [5] BS 1377: Part 2: 1990, Test No 5.4
 [6] BRE Digest 249: 1983
 [7] BS 5930: 1981: Figure 31 - Plasticity Chart for the classification of fine soils

[8] BS 1377: Part 2: 1990, Test No 4.4
 [9] In Accordance with BS 1377-5: 1990 - Clause 3
 [10] Estimated Heavy Potential (DJ)
 [11] Values of shear strength were determined in situ by DTS using
 a piston vane vane of General vane (GV)
 [12] BS 1377: Part 2: 1990, Test No 4
 [13] BS 1377: Part 2: 1990, Test No 8
 [14] BS 1377: Part 2: 1990, Test No 5.8
 [15] BS 1377: Part 2: 1990, Test No 5.8

[16] BRE Special Digest One (Concrete in Aggressive Ground) August 2006
 Note that if the SO₄ content falls into the D0-4 or D0-5 class, it would be prudent to consider the sample as falling into the D0-4d or D0-5d class respectively unless water soluble magnesium testing is undertaken to prove otherwise.
 *D0 Chart - BS 1377: Part 2: 1990, Test No 6.2
 * These tests are not UKAS accredited
 Full reports can be provided upon request.

KEY
 D Disturbed sample (small)
 B Disturbed sample (bulk)
 U Undisturbed sample
 W Groundwater sample
 GWP Groundwater sample by report on
 U/S Underside of Foundation



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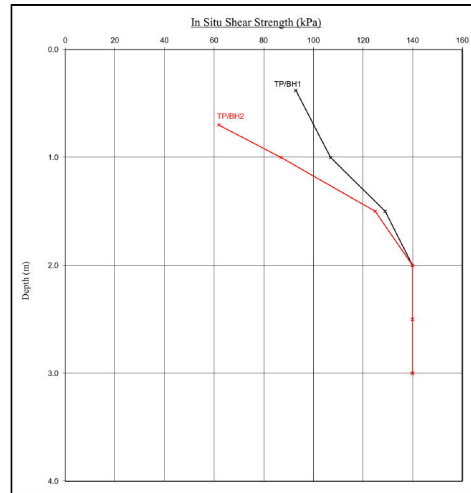
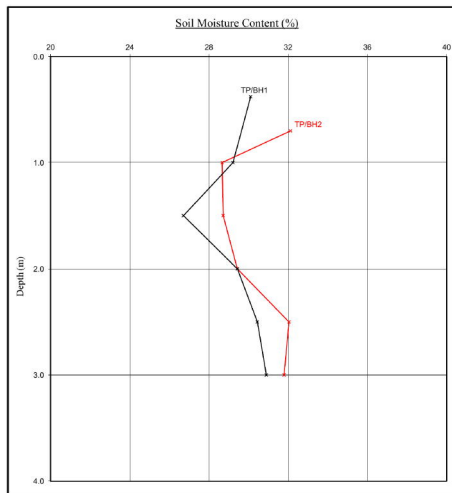
Version: 5BH V3.1 - 12.04.22

0927

Moisture Content Profiles

Our Ref: [REDACTED]
 Location: 22A Harley Road, Hampstead, London, NW3 3BN
 Work carried out for: CET Property Assurance (Crawford Claims Management)

Date Sampled: 03/05/2022
 Date Received: 05/05/2022
 Date Tested: 05/05/2022
 Date of Report: 09/05/2022



Notes:
 1. If plotted, $0.4LL$ and $PL-2$ (after Driscoll, 1983) should only be applied to London Clay (and similarly overconsolidated clay) at shallow depths.
 2. Unless specifically noted the profiles have not been related to a site datum.

Note:
 1. Unless otherwise stated, values of Shear Strength were determined *in situ* by CTS using a Pilon Hand Vane the calibration of which is limited to a maximum reading of 160 kPa.
 2. Unless specifically noted the profiles have not been related to a site datum.

Construction Testing Solutions



Intec



ROOT IDENTIFICATION

22A Harley Road

Client Reference:

Report Date:

6 May 2022

Our Ref:

Sub Sample	Species Identified		Root Diameter	Starch
TP1:				
USF	Vitaceae spp.	1	15 mm	Abundant
USF	Leguminosae spp.		3 mm	Abundant
USF	either <i>Quercus</i> spp. or <i>Castanea</i> spp.		1 mm	Absent
BH1:				
to 2.2m	either <i>Quercus</i> spp. or <i>Castanea</i> spp.	2	<1 mm	Low
to 2.2m	Vitaceae spp.		2 mm	Absent
TP2:				
USF	<i>Ailanthus</i> spp.	3	12 mm	Abundant
USF	Vitaceae spp.		3 mm	Low
BH2:				
to 3m	broadleaved species, too decayed for positive identification	4	1 mm	Absent

Comments:

- 1 - Plus 1 other also identified as Vitaceae spp.
- 2 - Plus 2 others the same.
- 3 - Plus 2 others also identified as *Ailanthus* spp.
- 4 - Plus 3 others the same.

Vitaceae spp. include creepers such as *Parthenocissus* (Virginia creeper), *Vitis* (grape vine) and *Ampelopsis*.

Leguminosae spp. include laburnum, *Robinia* (false acacia or locust), broom, the pagoda tree and the climber wisteria.

Quercus spp. are oaks. *Castanea* spp. include sweet chestnut.

Ailanthus spp. include the Tree of heaven.

Signed: R J Shaw

Unless we are otherwise instructed in writing, the above sample material will normally be disposed of 6 years after the date of this report.



INVESTOR IN PEOPLE



Coding Sheet		Sheet:	1	Site:	22A HARLEY ROAD		
		Job No.:					
		Date:	03/05/2022	Client:	CRAWFORD CLAIMS MANAGEMENT		
Run:	1						
From:	MH1	Invert Level:	2500mm	Direction:	U/S		
To:	rwp	Invert Level:		Function:	F/W		
Pipe Material:	VC	Pipe Dia:	100				
Water/Pressure Test:		Drain Break-In:	No	Gully Condition:			
Distance (m)	Code	Clock Ref at to	Dia mm	Intrusion %	Shared Run: If Shared How:	Yes	
						Off boundary	
0.00	ST				Remarks	Surface Material	Length (m)
0.00	GO				broken pipe	slabs	0
0.00	DES			70	Debris silt		
0.40	FH				unable to push		0.4m
Comments:							
poured water into 60mm pvc pipe in tp area which runs under conservatory.came out of run 1.see photos.60mm pipe to small for seasnake as it is a bend also.							

To: Sedgwick International



Date: 9-May-22

From: 0

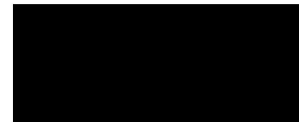
ESTIMATE

Site:- 22a Harley Road

Item MII and run 1 are shared off boundary, therefore owned by the water authority. Repairs may be the responsibility of the water authority.

Notes

Repairs to shared runs and off boundary pipe-work may be the responsibility of the water authority.



Condition Grade

- A - Structurally sound with no leakage evident.
- B - Cracks and fractures observed.
- C - Structurally unsound

Quotation is binding only if accepted within 28 days from date of issue and is subject to our Standard Terms and Conditions
The price qualification notes, stated on the drainage solutions schedule of rates, apply to this quotation.
CET Structures Ltd undertakes to return to site free of charge to carry out remedial work to the drainage repairs set out above for a period of 2 months from the date of this invoice. The company standard charge rates will apply to the visit should the work requested be unrelated to the said repairs.

CET STRUCTURES LTD TERMS AND CONDITIONS

Site:- 22a Hartley Road

Client :- Sedgwick International
Attention of:-

Client Ref:-

Job Number:-

Insurer:-

Date:-

9-May-22

General Terms and Conditions

- 1 On site parking is a prerequisite of any drain repair contract. This quotation is to the addressee only and should not be forwarded unless prior agreement is obtained from CET Structures Ltd. Every effort will be made to match existing surfaces however, there will be evidence of excavation works in certain circumstances.
- 2 The rates do not include for excavation of surfaces other than soft ground or concrete < 100mm thick; reinstatement other than concrete <100mm thick; internal excavations; reinstatement >750mm in width; excavation of depths greater than 1.2m; reinforced concrete.
- 3 CET's standard soakaway that is priced on the agreed alliance schedule of drainage rates is constructed to dimensions specified in the NHBC Guidelines for small soakaways. The soakaway is generally located 5m from any foundations (should site constraints permit) and is constructed to provide adequate short term surface water storage and percolation into surrounding ground. This small 1m³ soakaway is usually of sufficient capacity to accommodate average rainfall from an average surface area of roof space, however in extreme weather conditions and /or larger than average roof surface area feeding the soakaway, surcharging may occur. Alternative designs and prices are available at a cost along with percolation testing. Certain ground conditions may not be suitable for soakaway design due to low permeability and this information is not always readily available.

Notes

For excavation and reinstatement of any steps, will be done on day work rate.
With a minimum of 4 hours. Materials at cost plus 25%.
Any obstacles, shrubs & plants that are located in the working area will need to be removed by others to allow for these works

Water Authority Sewer Condition Codes

B	Broken pipe at... (or from... to...) o'clock	JN	Junction at...o'clock, diameter...mm
BR	Branch Major	JX	Junction defective at.. o'clock, diameter.. mm
CC	Crack circumferential from... to... o'clock	LC	Lining of sewer changes/starts/finishes at this
CL	Crack longitudinal @... o'clock	LD	Line of sewer deviates down
CM	Cracks multiple from... to... o'clock	LL	Line of sewer deviates left
CN	Connection at... o'clock, diameter... mm	LN	Line defect at (or from.. to..) o'clock
CNI	Connection at... o'clock, diameter... mm, intrusion... mm	LR	Line of sewer deviates right
CU	Camera under water	LU	Line of sewer deviates up
CX	Connection defective at... o'clock	MB	Missing bricks at.. (or from.. to..) o'clock
CXI	Connection defective at... o'clock, diameter... mm, intrusion... mm	MC	Material of sewer changes at this point
D	Deformed sewer... %	MH	Manhole/node
DB	Displaced bricks at (or from.. to..) o'clock	MM	Mortar missing medium at.. (or from.. to..) o'clock
DC	Dimension of sewer changes at this point	MS	Mortar missing surface at.. (or from.. to..) o'clock
DE	Debris (non silt/grease)... % cross-sectional loss	MT	Mortar missing total at.. (or from.. to..) o'clock
DEG	Debris grease... % cross-sectional area loss	OB	Obstruction... % height/diameter loss
DES	Debris silt... % cross-sectional area loss	OJL	Open joint large
DI	Dropped invert, gap... mm	OJM	Open joint medium
EHJ	Encrustation heavy from.. to.. o'clock % cross-sectional area loss (at joint)	PC	Length of pipe forming sewer changes at this new length...mm
ELJ	Encrustation light from.. to.. o'clock%	RFJ	Roots fine (at joint)
EMJ	Encrustation medium from.. to.. o'clock %, cross-sectional area loss (at joint)	RMJ	Roots mass... % cross-sectional area loss (at joint)
ESH	Scale heavy... % cross-sectional area loss from... to... o'clock	RTJ	Roots tap (at joint)
ESL	Scale light from... to... o'clock	SA	Survey abandoned
ESM	Scale medium... % cross-sectional area loss from... to... o'clock	SC	Shape of sewer changes at this point
FC	Fracture circumferential from... to... o'clock	SSL	Surface damage, spalling large at (or from.. to..) o'clock
FL	Fracture longitudinal at... o'clock	SSM	Surface damage, spalling medium at (or from.. to..) o'clock
FM	Fractures multiple from... to... o'clock	SSS	Surface damage, spalling slight at (or from.. to..) o'clock
GO	General observation at this point	SWL	Surface damage, wear large at... (or from.. to..) o'clock
GP	General photograph number... taken at this point	SWM	Surface damage, wear medium at... (or from.. to..) o'clock
H	Hole in sewer at... o'clock	SWS	Surface damage, wear slight at.. (or from.. to..) o'clock
IDJ	Infiltration dripper at (or from... to...) o'clock (at joint)	V	Vermin (rats and mice)
IGJ	Infiltration gusher at (or from... to...) o'clock (at joint)	WL	Water level... % height/diameter
IRJ	Infiltration runner at (or from... to...) o'clock (at joint)	X	Sewer collapsed... % cross-sectional area loss
ISJ	Infiltration seep at (or from... to...) o'clock (at joint)	FH	End of survey
JDM	Joint displaced medium		
JDL	Joint displaced large		