

# Delivery Manager

**Salary Range:** £47,394 -£54,222

**Grade:** Level 4 Zone 2

**Location:** 5 Pancras Square N1C 4AG

**Contract:** Full time/Part time/Permanent/Fixed  
Term/Secondment/Length of contract

**Reports to:** Head of Operations



# About the role

*The Delivery team at Camden is not just a department within Digital and Data Services. We are the people that enable teams to collaborate and achieve more than the sum of our parts. Laying the foundation on all work to succeed and give teammates the confidence to take responsibility & freedom to make decisions. We provide a framework and culture of openness that allows us to deliver work of purpose and performance against our values.*

*Delivery is responsible for the end-to-end lifecycle of the project and the collaboration of internal and external project teams. Creating transparent, on-going, relations with the Directorates to ensure trust in our expertise to deliver what is right for their business and end users.*

*The Delivery Manager is responsible for overseeing the successful delivery of projects within their assigned portfolio. As Delivery Manager you will manage multidisciplinary teams, develop project plans, and ensure that projects meet quality standards and deadlines. Acting as the primary point of contact for stakeholders and facilitate communication between team members. You will focus on executing delivery strategies, managing project resources effectively, and resolving delivery issues to keep projects on track.*

## The things you'll achieve

### **Strategic:**

- *Develop and execute delivery strategies aligned with organisational objectives.*
- *Drive continuous improvement in delivery processes and practices.*
- *Identify and mitigate risks that may impact project delivery and overall strategic goals.*
- *Ensure alignment between delivery activities and broader organisational strategies.*
- *Plan and implement measures to future-proof delivery solutions.*

### **Delivery:**

- *Lead the successful delivery of data and digital applications, products, and services, ensuring they meet user needs and organisational goals.*
- *Manage multidisciplinary teams, coordinating activities, and resources to achieve project objectives.*
- *Develop, maintain project plans, monitoring and adjusting as necessary to ensure successful delivery.*
- *Implement agile methodologies and practices, fostering collaboration and agility within delivery teams.*
- *Identify and address delivery issues and blockers to keep projects on track.*

### **Leadership:**

- *Foster a culture of collaboration, innovation, and continuous improvement within delivery teams.*
- *Provide guidance and support to team members, helping them develop their skills and capabilities.*
- *Communicate effectively with stakeholders at all levels, ensuring transparency and alignment with organisational goals.*
- *Lead by example, demonstrating professionalism, integrity, and accountability in all aspects of delivery.*
- *Serve as a role model for effective leadership and teamwork within the organisation.*

### **Commercial:**

- *Manage project budgets and resources effectively, ensuring efficient financial management.*
- *Identify opportunities to optimise delivery efficiency and effectiveness, driving value for the organisation.*
- *Negotiate contracts and agreements with external vendors and partners to support project delivery.*
- *Monitor and report on project financial performance, identifying areas for improvement or cost-saving.*
- *Develop and implement commercial strategies to support delivery objectives and organisational goals.*

**For the Rebellious**

[www.camdenjobs.co.uk](http://www.camdenjobs.co.uk)

# About you

- Experience managing project teams and overseeing project delivery.
- Proficiency in project management methodologies and tools.
- Effective communication and stakeholder management skills.
- Demonstrated ability to meet project deadlines and deliverables.
- Experience with resource allocation and budget management.

## Other important stuff...

### **People management**

- You will have line management responsibility for more junior members of the Delivery Team and cultivate a collaborative and results-driven team environment.
- You will lead generously, taking on the management function in your team so that the team is as effective and frictionless as it can be.
- You will coach your own and other teams to improve their ways of working, to get more productive and effective.

### **Work environment**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,

# Who we are

## Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

## Agile working

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