

Senior Delivery Manager

Salary Range: £52,282 - £59,895

Location: 5 Pancras Square N1C 4AG

Contract: Full time/Part time/Permanent/Fixed Term/Secondment/Length of contract

Reports to: Head of Operations



About the role

The Delivery team at Camden is not just a department within Digital and Data Services. We are the people that enable teams to collaborate and achieve more than the sum of our parts. Laying the foundation on all work to succeed and give teammates the confidence to take responsibility & freedom to make decisions. We provide a framework and culture of openness that allows us to deliver work of purpose and performance against our values.

Delivery is responsible for the end-to-end lifecycle of the project and the collaboration of internal and external project teams. Creating transparent, on-going, relations with the Directorates to ensure trust in our expertise to deliver what is right for their business and end users.

The Senior Delivery Manager is a senior-level position with significant experience in delivery management. Senior Delivery Managers take on leadership roles within delivery teams, providing mentorship and guidance to junior team members. You will develop and execute delivery strategies, driving continuous improvement in delivery processes and practices. Acting as liaisons between delivery teams and senior management, ensuring alignment with organisational goals and priorities.

The things you'll achieve

Strategic:

- *Develop*
- *Develop and execute high-level delivery strategies aligned with organisational objectives and priorities.*
- *Lead the continuous improvement of delivery processes, methodologies, and tools to enhance efficiency and effectiveness.*
- *Identify and anticipate emerging trends, risks, and opportunities in the delivery landscape, shaping strategic responses accordingly.*
- *Drive alignment between delivery activities and broader organisational strategies, ensuring delivery efforts contribute to long-term success.*
- *Champion innovation and experimentation in delivery approaches to maintain competitiveness and adaptability in a changing environment.*

Delivery:

- *Oversee the successful delivery of complex data and digital applications, products, and services, ensuring alignment with user needs and organisational goals.*
- *Manage and mentor multiple delivery teams, providing guidance, support, and leadership to achieve project objectives.*
- *Develop and maintain comprehensive project plans, monitoring progress and adjusting strategies as necessary to ensure successful outcomes.*
- *Implement and refine agile methodologies and practices across delivery teams, fostering collaboration, transparency, and adaptability.*
- *Resolve escalated delivery issues and blockers, leveraging expertise and resources to keep projects on track and mitigate risks effectively.*

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Leadership:

- *Cultivate a culture of excellence, innovation, and continuous improvement within delivery teams, promoting collaboration, accountability, and growth.*
- *Communicate effectively with stakeholders at all levels, building trust, transparency, and alignment with organisational goals and priorities.*
- *Serve as a mentor and role model for delivery professionals, inspiring and empowering them to achieve their full potential.*
- *Lead by example, demonstrating integrity, resilience, and adaptability in navigating complex challenges and driving positive change.*
- *Foster strong cross-functional relationships and collaboration across teams and departments, driving collective success and organisational cohesion.*

Commercial:

- *Manage and optimise project budgets and resources to maximise value and minimise waste, ensuring efficient financial management.*
- *Identify and capitalise on opportunities to enhance delivery efficiency, effectiveness, and value creation, driving tangible business outcomes.*
- *Negotiate and manage contracts, agreements, and partnerships with external vendors and suppliers to support delivery objectives and requirements.*
- *Monitor and analyse project financial performance, identifying trends, variances, and opportunities for optimisation or cost-saving.*
- *Develop and implement commercial strategies and initiatives to support delivery objectives, mitigate risks, and maximise return on investment.*

About you

- Experience leading and developing large teams.
- Successful track record in managing complex client relationships and programme delivery.
- Proven ability to operate as a strategic leader within the business.
- Expertise in agile delivery principles, practices, and methods.
- Strong negotiation skills and experience in procurement exercises.

Other important stuff...

People management

- You will have line management responsibility for more junior members of the Delivery Team and cultivate a collaborative and results-driven team environment.
- You will lead generously, taking on the management function in your team so that the team is as effective and frictionless as it can be.
- You will coach your own and other teams to improve their ways of working, to get more productive and effective.

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Work environment

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,

Who we are

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

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