

# Senior Applications Analyst

**Salary Range: £47,394 to £54,222**

**Grade: Level 4 Zone 2**

**Location: 5 Pancras Square, London.**

**Reports to: Say Eng Loo**



# About the role

Camden Council are looking to invest in a talented Senior Applications Analyst who can demonstrate a balanced mix of functional, technical and business skills with a passion to drive service improvement and enhance application and data integration.

Working in Finance Services means you will join a diverse and ambitious team helping to make the borough a better place for all. This role will be key in supporting services across the council including HR, Payroll and Finance as part of their Oracle Cloud HCM and ERP Solution.

## The things you'll achieve

- To lead third-line support for resolving application issues that the first line support has been unable to resolve.
- To provide on-going support of business applications in order to maintain their reliability and business benefits.
- To analyse, define, configure and implement interfaces between business applications to provide integrated solutions of Council Systems.
- To specify, implement, install and configure new third party line of business applications to ensure that the solutions meet the needs of the service area, liaising with project managers and suppliers where necessary.
- Install, configure and test software upgrades.

You will be able to provide techno-functional support for Oracle Cloud HCM - Payroll/Core HR/ORC and the ability to grasp complexity of systems integration. An understanding of good IT practice and procedures in relation to the support of cloud solutions, networks, operating systems and upgrade.

# About you

## **Experience**

- At least two years' experience providing techno-functional support for HR and Finance Systems, in particular Oracle Cloud HCM – Payroll, Core HR and Oracle Recruitment Cloud(ORC). However, candidates who have Oracle EBS experience will also be considered.
- Experience of application management, support, change management and its practical application in a large organisation.
- Experience in a system administrator role supporting Oracle Cloud HCM(or EBS), in particular, payroll processing and self-service including support to professional users, and self-service managers and employees.
- Experience of Oracle tools such as HDL and data loader would be advantageous but not essential.
- Sound understanding and the ability to handle HRMS element formulae.

## **You have**

You are able to manage customer expectations and ensure effective communications with colleagues and customers using service management software – e.g. JIRA. The ability to work under pressure and out of hours to meet tight deadlines.

You have knowledge of HR and Finance Systems and integration with other Council/3rd party systems and government portal. i.e. i-Connect, HMRC etc. with sound knowledge with BI Publisher and OTBI reporting and security surrounding within is an advantage but not essential.

You are familiar with the security standards and all relevant legislation that affects security within the defined scope of authority.

# Other important information...

## **People management**

The Senior Application Analyst has responsibility of managing up to 4 staff.

## **Work environment**

Office based at 5 Pancras Square, London, where you are required to work in the office at least one day a week in the office.

## **Who you will be working with**

You'll be joining a wonderful and vibrant team of Oracle Cloud Support and reporting to Say Eng, Application Support Manager. You'll also work closely with colleagues in Corporate Services, occasionally staff from across the organisation and liaise with 3rd party suppliers of applications and business partners.

## **The application process**

Successful shortlisted candidates will be invited for an interview either via face to face or video conferencing. The interview will be for 1 hour and will be based on answering questions about experience and suitability to meet the requirements of the role advertised and the evidence provided in supporting the HR and Financial application.

# Who we are

## Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

## Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

## Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk)

