

# Business Intelligence Manager

**Salary Range:** £52,282-£59,895

**Location:** 5 Pancras Square

**Reports to:** Head of Parking Operations



# About the role

As the Business Intelligence Manager, you will be responsible for managing a broad range of data and financial reporting that informs the way the service is delivered. The role is a pivotal one in delivering Camden's wider transport, environmental and air quality policies that seek to improve the health, mobility and day to day lives of Camden citizens. This role is responsible for managing and shaping how this is all delivered through data and financial analysis that will inform key decision making across a wide programme of projects designed to deliver some of Camden's key policy ambitions.

This role will manage a small team that is key in supporting and challenging how we use data to increase transparency of the work we deliver and monitoring its success for the Citizens of Camden. You and your team members will work with the wider parking management team and will have responsibility for the strategic development of business intelligence across the service and for ensuring that the data we use is fit for purpose. You will be the focal point for budgetary management across the service as well as delivering performance reports of the service budgets to key stakeholders each month/quarter.

You will be expected to engage with other service areas across the Council potentially supporting similar needs where there is an overlap in deliverables as well as delivering best practice. The role will require engagement with other key stakeholders such as central and local government, suppliers, industry groups and organisations, as well as working closely with internal services such as finance and Digital and Data Services closely. You will also be responsible for managing relationships with internal and external partners and engage with elected members, drafting reports for authority meetings and produce materials that you or others will present at various and forums.

## The things you'll achieve

If successful in being appointed to this role you will achieve the following:

- Supported the delivery of key Council strategies through the monitoring of a number of projects across the Service and broader Council.
- Along with colleagues you will have identified a number of new projects to be added to the future programme of works.
- Increased your profile across the Council as well as that of the service.
- Taken part in some really challenging and fruitful conversations with members of the community.
- Built relationships with key stakeholders across the borough and beyond.
- Brought your skills and understanding to bear on the budget management of this service.
- Gained some operational experience of a service that is often misunderstood.
- Gain experience of BI tools and methods that enable the Service to make data led decisions.
- Assisted in delivering some real tangible changes for the Citizens of Camden that will improve health and mobility.

# About you

## **Experience**

Good experience of financial and data management.

Experience of measuring financial risk.

Good experience of data security and handling and understanding of its impacts

Experience and understanding of local government.

Experience of working in practitioner forums to represent the interest of the Authority and bring best practice and emerging issues to the attention of the Head of Parking Operations.

Knowledge of Capital and Revenue budgets ensuring that projects are delivered on time and to cost.

## **You have**

You will have excellent analytical skills, that supports the accurate interpretation and distillation of complex information.

Strong communication and report writing skills.

The ability to manage conflicting priorities and deadlines.

Knowledge of the evolving technological landscape.

Ability to interrogate and develop data dashboards enabling reuse and improving data accessibility. Experience of Qlik, Power BI or other Business Intelligence tools.

Knowledge to develop and monitor analytical reports and represent large sets of financial and operations data through visual representation.

# Other important stuff...

## **People management**

You will be managing two direct reports, though this could fluctuate.

## **Work environment**

This role will involve hybrid working - you'll work predominantly from our main offices, 5PS, in Kings Cross and be expected to work at least one-two days a week in the office. The service also operates from several other locations in the borough and from time to time there may be need to work from there as well.

## **Who you will be working with**

You will be joining the Parking Operations Service and be reporting directly to Peter Mardell, the Head of Service. You will also be working closely with those other managers who form the senior management team as well as the wider parking management family.

## **The application process**

To apply for this job please follow the "Apply" link. In the 'Why you?' section of the application you will be required to demonstrate how you meet the role criteria noted in the Job Profile under the "About You" section.

The interview process will involve a panel interview lasting an hour as well as a reasoning test directly related to the role itself.

# Who we are

## Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

## Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships; we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

## Asking for Adjustments

Camden is committed to making our recruitment practices as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk)

